

To: James Ce [REDACTED]
Cc: merwin dela cruz [REDACTED]
From: [REDACTED]
Sent: Wed 12/6/2017 6:45:28 PM
Subject: Re: Painfully slow internet!

ok thanks

On Dec 6, 2017, at 1:39 PM, james | personal genius <[REDACTED]> wrote:

I'm heading there now to try some more radical solutions to stabilize the WiFi. (I spent an hour on the phone with cero and they have no solutions for me, so I'm going to try my hunch.)

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Dec 6, 2017, at 1:08 PM, [REDACTED] > wrote:

Ah! Ok THanks

Sent from my iPhone

On Dec 6, 2017, at 1:07 PM, james | personal genius [REDACTED] > wrote:

I'm restarting the network now to see if that stabilizes it.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Dec 6, 2017, at 1:00 PM, [REDACTED] > wrote:

Hi James...hate to report...but internet
painfully slow here at the house again....can
you have a look see?!