

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Thur 12/7/2017 6:31:14 PM  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 06OCT17

Title: American Express ®

No, no credit, change has to be done at the same time when light cancelled.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, that is helpful...so this may wind up costing more money by trying to keep using it! WE can't get a credit for unused portion I am thinking?

On Dec 7, 2017, at 12:39 PM, Natalia Molotkova [REDACTED] wrote:

It is hard to say, how much value exactly, due to it is based on round trip fare. Originally round trip was \$890.56, half taken (fare was even fro each leg), so it is approximately \$445.56, there is a \$175.00 change fee (plus possible difference in fare).

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok...

how much did we originally pay for this ticket? do you know? How much value does it have?

On Dec 7, 2017, at 12:03 PM, Natalia Molotkova [REDACTED] wrote:

Lesley, this airline has flights till January 8th, and start again flights on April 13th. Nothing in between.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can we change this ticket for her to fly from Paris back to NY around [REDACTED] 26,27,28? one of those dates cheaper than the other to fly?

On Dec 6, 2017, at 4:53 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, I will be late tomorrow, doctor's appointment, like 11am?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I'll get back to you tomorrow on this

Sent from my iPhone

On Dec 6, 2017, at 4:53 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes, it is non refundable, we can change travel date. Change fee is 175.00USD.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...can you tell me the deal with this ticket? I think it is a use it or lose it? Or we can't get a credit ...? or something about this airline... [REDACTED] will not be taking this flight obviously...I need to figure out what to do here...

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 06OCT17 [REDACTED]  
**Date:** October 27, 2017 at 8:04:14 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

[REDACTED] /A Ticket SE #####-05OCT\*

[REDACTED] /A Ticket SE #####-27OCT\*

Thursday 21 Dec 17

### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

### Flight Information

Date	21 Dec 2017
Airline	<b>XL Airways France</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>SE 40 O</b> Economy Class
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	05:00 PM
Arriving	07:25 PM
Departure Terminal	Terminal 2 A
Arrival Terminal	Terminal 4
Estimated Time	8 Hrs 25 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

#### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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<http://www.adobe.com/products/acrobat/readstep.html>

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