

**To:** [REDACTED]  
**From:** Natalia Molotkova [REDACTED]  
**Sent:** Thur 12/7/2017 6:31:51 PM  
**Subject:** Ticket for [REDACTED] is to be FROM MOSCOW to NY (not from Paris) R ec. Loc [REDACTED]

Title: American Express ®

This is not an exchange, it is straight ticket.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Yes, Please do issue this exchange ticket ..thanks

On Dec 7, 2017, at 12:34 PM, Natalia Molotkova  
[REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1170.56.
- Non-refundable, EUR100.00 change penalty plus difference in fare.
- Inbound - Aeroflot

SU 122, coach, 04JAN, from Moscow SVO to New York JFK 815P 1055P

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

yes, I think we do the Aeroflot option...thanks Natasha...I should have been looking more closely also...

On Dec 7, 2017, at 12:00 PM, Natalia Molotkova

wrote:

To change return flight to have it from Moscow to NYC would be \$1066.04.

What should I do? Book one way with Aeroflot? Refund add collect from yesterday? Have unused portion of Delta ticket as credit for future with \$300.00 fee (but only for travel from Europe?)

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

What ever difference in fare or any over pay - will take care of it, sorry, did miss portion about new route, and emailed you flight details from Paris.

There are no direct flights with Delta from Moscow to NYC (not any more).

So two options:

1) Direct one way Aeroflot:

SU 122 04JAN SVO JFK HK1 815P 1055P

\$1170.56 (in this case will refund add collect from yesterday).

2) Change existing Delta ticket, but from Moscow but only make it connecting flight as:

DL8296 04JAN SVO CDG 945A 1205P

DL1020 04JAN CDG JFK 120P 355P

Pricing if there any difference in exchange from yesterday.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Fixing it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! this ticket change for [REDACTED] is to be FROM MOSCOW to NY...not from Paris to NY...the original ticket was Paris to NY, but I stated in the email it needed to be FROM Moscow now since that is where she is...Can we please change this? I had asked if it was possible to change the tickets original destination point...I guess I didn't pay attention to what you were sending me! Let me know once you get back from the doctor...thanks! Lesley

Begin forwarded message:

**From:** "American Express Travel" [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 11NOV17 [REDACTED]  
**Date:** December 6, 2017 at 6:44:13 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

[REDACTED] /A Ticket DL [REDACTED] -04NOV

██████/A Ticket DL ██████-04NOV

██████/A Ticket DL ██████-06DEC

Thursday 04 Jan 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	04 Jan 2018
Airline	<b>Delta Air Lines</b>
Airline Record Locator	██████
Flight/Class	<b>DL 405</b> K Economy Class
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	10:25 AM
Arriving	01:22 PM
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal 4
Estimated Time	8 Hrs 57 Mins
Stops	Non-stop
Seats	35J

**Confirmed**

#### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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