

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 12/21/2017 8:16:57 PM
Subject: Re: Airport transfer

ok super! thank you..I will let [REDACTED] know!

On Dec 21, 2017, at 3:14 PM, Natalia Molotkova
[REDACTED] wrote:

They will pay for transfer to the rep at the airport.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Dear Sir/Madam,

Thank your for choosing us,**OTIUM INTERNATIONAL**is in charge of MELIA.COM clients, we will p
Hotels in Cancun & Playa del Carmen, we will give you hints and tips on the special things to do and see, fl
knowledge, the aim is to turn a good vacation into a great one! We only appreciate to confirm your pickup

Your transfer have been coinformed, Please find attached your transfer vouchers, and you must present the
departure. Also a couple of pictures of our staff and logo, so you can find us at the airport.**OTIUM INTER**
airport with a hand-held sign with Melia.com logo to identify the passengers; please do not stop and talk w
transfers (taxis), and make sure to contact the OTIUM staff.

Confirming your departure transfer and pickup time - Our Representatives will arrange an ap
the "welcome letter" provided at the airport. We only appreciate to confirm your pickup time with our repre

Emergency Telephones:

Operations Department: Cell 24/7: [REDACTED]

Office: [REDACTED] (Monday to Sunday / From 7:00 to 21:00 hrs)

PLEASE ACKNOWLEDGE RECEIPT OF THIS E-MAIL.

Kindest Regards,

PREBOOK EXCURSIONES & ACTIVITIES

OTIUM Exclusive Deals...contact us:

[REDACTED]

De: Natalia X Molotkova [REDACTED]
Enviado el: jueves, 21 de diciembre de 2017 01:43 p.m.
Para: [REDACTED]
Asunto: RE: Airport transfer

May I please have confirmation today? I am not working tomorrow.

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday

[REDACTED] ext 63152 [REDACTED]

*Behind every great travel moment is a Journeymaker
who helped make it happen. Journeymakers.com*

From: Natalia X Molotkova
Sent: Thursday, December 21, 2017 1:25 PM
To: [REDACTED] >
Subject: RE: Airport transfer

Irving, hi, any updates on confirmation?

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday



[REDACTED] ext 63152 [REDACTED]

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From: Natalia X Molotkova
Sent: Thursday, December 21, 2017 10:33 AM
To: [REDACTED]
Subject: RE: Airport transfer

Will you be s kind to book the following:

BOOKING REFERENCE:	
HOTEL:	PARADISUS CANCUN
NAME:	
# ADULTS:	2
# CHILDREN (AGES):	0
ARRIVAL DATE:	December
ARRIVAL AIRLINE:	AA
ARRIVAL FLIGHT:	2492
ARRIVAL TIME:	21:59
DEPARTURE DATE:	January 2
DEPARTURE AIRLINE:	D1
DEPARTURE FLIGHT:	318
DEPARTURE TIME:	8:00

There are two sisters travelling, they are arriving and departing with different flights, but approximately same on December , and earliest to depart on January 3, they will share the car.

Natalia (Natasha) Molotkova|Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday

ext 63152

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From: Asistente OPERaciones [REDACTED]
Sent: Thursday, December 21, 2017 10:57 AM
To: Natalia X Molotkova [REDACTED]
Subject: RE: Airport transfer

The Price for the round trip transfer is \$80 usd

De: Natalia X Molotkova [REDACTED]
Enviado el: jueves, 21 de diciembre de 2017 08:47 a.m.
Para: [REDACTED]
Asunto: RE: Airport transfer

I am filling the form, but may I first ask you what is the rate?

Thank you,

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday



[REDACTED] ext 63152 [REDACTED]

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From: Asistente OPERaciones [REDACTED]
Sent: Thursday, December 21, 2017 10:45 AM
To: Natalia X Molotkova [REDACTED]
Subject: RE: Airport transfer

Good Day, , we need you to fill out the following form:

BOOKING REFERENCE:	
HOTEL:	
NAME:	
# ADULTS:	
# CHILDREN (AGES):	
ARRIVAL DATE:	
ARRIVAL AIRLINE:	
ARRIVAL FLIGHT:	
ARRIVAL TIME:	
DEPARTURE DATE:	
DEPARTURE AIRLINE:	
DEPARTURE FLIGHT:	
DEPARTURE TIME:	

Kindest Regards,

Irving Uscanga

Reservas Melia.com & ME Cancun

OTIUM INTERNATIONAL MÉXICO

Oficina: +52 [REDACTED] ext. #200

De: Natalia X Molotkova [REDACTED]

Enviado el: jueves, 21 de diciembre de 2017 08:38 a.m.

Para: [REDACTED]

Asunto: Airport transfer

Hello, is it still possible to arrange airport transfer for December [REDACTED], flights are in the evening? My clients are

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 9:00am-5:30pm Monday-Friday

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<MELIA & OTIUM INTERNATIONAL MEXICO FULL INFO- VOUCHER 2 -
[REDACTED] ><CANCUN AIRPORT - ARRIVAL AND DEPARTURE
PROCEDURES.pdf>