

To: Amex Centurian Trave [REDACTED]
From: [REDACTED]
Sent: Wed 11/29/2017 6:48:11 PM
Subject: Re: Flight Home for [REDACTED]

please issue this ticket.

oh my gosh..i thought you meant I had to confirm like this beacuse we were using a voucher...you mean we do this for every ticket purchased..

On Nov 29, 2017, at 1:42 PM, Natalia Molotkova

[REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$955.06.
- Non-refundable, EUR180.00 change penalty plus difference in fare.
- Outbound FINNAIR

AY 1074 30NOV RIX HEL 220P 335P
OPERATED BY NORDIC REGIONAL AIRLINES
AY 7V 30NOV HEL MIA 455P 905P
• Inbound FINNAIR
AY 5714 03DEC MIA JFK 135P 426P
OPERATED BY AMERICAN AIRLINES
AY 6 03DEC JFK HEL 545P 850A 04DEC
AY 1071 04DEC HEL RIX 930A 1040A

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

you are issuing this ticket for [REDACTED] ..yes? Can we put a rush on it...it is getting late in Riga..

On Nov 29, 2017, at 11:03 AM, Natalia Molotkova <[REDACTED]> wrote:

1 AY 1074 30NOV RIX HEL 0220P 0335P
OPERATED BY NORDIC REGIONAL AIRLINES

1 AY 7 30NOV HEL MIA 0455P 0905P
2 AY 5714 03DEC MIA JFK 0135P 0426P
OPERATED BY AMERICAN AIRLINES INC.
2 AY 6 03DEC JFK HEL 0545P 0850A
2 AY 1071 04DEC HEL RIX 0930A 1040A
OPERATED BY NORDIC REGIONAL AIRLINES

ok, hang in...

On Nov 29, 2017, at 11:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, round trip.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

actually, is this entire ticket price (outbound and return \$955.06?)

On Nov 29, 2017, at 10:39 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, let me ask Jeffrey...

On Nov 29, 2017, at 10:39 AM, Natalia Molotkova <[REDACTED]> wrote:

Sure, cheaper, but return flight will have two stops, JFK and Helsinki:

1 AY 1074 30NOV RIX HEL 0220P 0335P
OPERATED BY NORDIC REGIONAL AIRLINES
1 AY 7 30NOV HEL MIA 0455P 0905P

2 AY 5714 03DEC MIA JFK 0135P 0426P
OPERATED BY AMERICAN AIRLINES INC.
2 AY 6 03DEC JFK HEL 0545P 0850A
2 AY 1071 04DEC HEL RIX 0930A 1040A
OPERATED BY NORDIC REGIONAL AIRLINES

TOTAL FARE - USD 955.06

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I see that flight is 2 stops on way back...let me ask jeffrey if he is ok with the price tag on what we have below

On Nov 29, 2017, at 10:30 AM, Natalia Molotkova [REDACTED] wrote:

Finnair 5714 operated by AA departing 1:35pm arriving Riga 10:40am through Helsinki..maybe this as a round trip?

On Nov 29, 2017, at 10:30 AM, Natalia Molotkova [REDACTED] wrote:

wow...can you see if there is another option to return on SUN. DEC 3 that might be less expensive and get home by 12:45pm or earlier?

On Nov 29, 2017, at 10:30 AM, Natalia Molotkova [REDACTED] wrote:

OK outbound we can do as:

1 AY 1074 30NOV RIX HEL 0220P 0335P
OPERATED BY NORDIC REGIONAL AIRLINES
1 AY 7 30NOV HEL MIA 0455P 0905P

2 AY 8 07DEC MIA HEL 1055P 0330P
2 AY 1075 08DEC HEL RIX 0415P 0525P
OPERATED BY NORDIC REGIONAL AIRLINES

TOTAL FARE - USD 872.56

But Austrian Air is still expensive, but cheaper then two one ways

1 OS 98 03DEC MIA VIE 0500P 0905A
1 OS 7027 04DEC VIE RIX 0940A 1245P
OPERATED BY AIR BALTIC CORPORATION SIA

2 OS 7028 20DEC RIX VIE 0710A 0835A
OPERATED BY AIR BALTIC CORPORATION SIA
2 OS 97 20DEC VIE MIA 0955A 0330P

TOTAL FARE - USD 2285.86

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ugh....yes please...lets get that price down.

On Nov 29, 2017, at 10:21 AM, Natalia Molotkova <[REDACTED]> wrote:

In this case ticket will be \$5173.46 total. One ticket can be issued, two one ways:

AY 1074 30NOV RIX HEL 0220P 0335P
OPERATED BY NORDIC REGIONAL AIRLINES
AY 7 30NOV HEL MIA 0455P 0905P

TOTAL FARE - USD 2342.86

OS 98 03DEC MIA VIE 0500P 0905A
OS 7027 04DE M VIE RIX 0940A 1245P
OPERATED BY AIR BALTIC CORPORATION SIA

TOTAL FARE - USD 2830.60

Do you want to try to do two round trips?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

she wants the flight thourhg helsinki...Finnair departing 14:20 arriving 21:05! please do this flight for outbou

On Nov 29, 2017, at 10:08 AM, Natalia Molotkova <[REDACTED]> wrote:

Issue please!!

On Nov 29, 2017, at 10:08 AM, Natalia Molotkova <[REDACTED]> wrote:

Sorry, I thought she needed to depart on the 4th. My mistake, I have it: ticket will be \$1044.26

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

hmmm, that is odd. she needs to be back home by 12:45pm latest on Dec. 4. earlier if possible...she may Sunday I am thinking...

On Nov 29, 2017, at 10:01 AM, Natalia Molotkova [REDACTED] > wrote:

I am not showing the flight you emailed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] is asking about this Flight she has to work on Monday dec 4

Sent from my iPhoneSent from my iPhone

===== image File Attachment =====
IMG_6521.jpeg, 43370 bytes, Added to incident

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.