

To: [REDACTED]
From: james | personal genius
Sent: Fri 12/8/2017 1:35:50 PM
Subject: Fwd: Re:

Assuming JEE still leaves today, any idea when he'll be back?
I've got a couple other urgent client jobs I have to take care of, so I'm trying to schedule restoring the previous network before he returns.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>
Date: December 8, 2017 at 5:59:24 AM EST
To: "james | personal genius" [REDACTED]
Subject: Re:

No worry we tried . Maybe palm beach . I leave it to you

On Thu, Dec 7, 2017 at 10:47 PM james | personal genius <[REDACTED]>
wrote:

They've been a massive disappointment.
When they work, they're great at filling the WiFi dead spots — but I can't keep them from crashing repeatedly.
It's totally stumped their support staff; I've been waiting for their escalation support to follow up with me since Monday.

I think there's too many nodes on the mesh network & when the WAPs try to calculate the fastest path to the gateway — particularly with higher network traffic — there's too many variables & they crash.

Yesterday, I started rolling the AirPorts back out; I'll accelerate that. We have to keep the eeros on 6 (they're the only thing that gets a signal into the AV rack), and is like to keep them on 3 as well, if I can get them stabile.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Dec 7, 2017, at 9:31 PM, jeffrey E. <jeevacation@gmail.com> wrote:

james it doesnt seem like these new routers work very well here in
the house

--

please note

The information contained in this communication is
confidential, may be attorney-client privileged, may
constitute inside information, and is intended only for
the use of the addressee. It is the property of
JEE

Unauthorized use, disclosure or copying of this
communication or any part thereof is strictly prohibited
and may be unlawful. If you have received this
communication in error, please notify us immediately by
return e-mail or by e-mail to jeevacation@gmail.com, and
destroy this communication and all copies thereof,
including all attachments. copyright -all rights reserved

--

please note

The information contained in this communication is
confidential, may be attorney-client privileged, may
constitute inside information, and is intended only for
the use of the addressee. It is the property of
JEE

Unauthorized use, disclosure or copying of this
communication or any part thereof is strictly prohibited
and may be unlawful. If you have received this
communication in error, please notify us immediately by
return e-mail or by e-mail to jeevacation@gmail.com, and
destroy this communication and all copies thereof,
including all attachments. copyright -all rights reserved