

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Fri 12/15/2017 8:42:14 PM
Subject: Re: Void [REDACTED] ticket from yesterday/Purchase for Thursday, Dec. 21! (AGXYIM)

thanks

On Dec 15, 2017, at 3:39 PM, Natalia Molotkova
[REDACTED] wrote:

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

GReAT! Please issue this ticket and use the credit from yesterday's ticket

On Dec 15, 2017, at 3:28 PM, Natalia Molotkova [REDACTED] wrote:

DL 2436 21DEC LGA PBI 1200N 314P
If we use existing ticket, add collect will be \$328.04.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

WAIT! [REDACTED] is now asking to depart around NOON on Dec. 21st ...not morning...what is option...

On Dec 15, 2017, at 3:24 PM, Natalia Molotkova [REDACTED] wrote:

You want me issue straight ticket or use what we issue yesterday?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

please issue new ticket for [REDACTED] for Thursday Dec. 21 ...proceed! we will use credit for other ticket for her

DL 2358 21DEC LGA PBI 830A 1154A

Ad collect will be \$328.04.

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova <[REDACTED]> wrote:

ok thanks

On Dec 15, 2017, at 2:46 PM, Natalia Molotkova <[REDACTED]> wrote:

228.00 \$

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

how much did we actually pay for the ticket?

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova <[REDACTED]> wrote:

oh shoot..that is right...
not sure...let me tell [REDACTED]

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, we used credit, so it was exchange, I can't void exchange next day, so we will have to do another exchange
New flight will be
DL 2358 21DEC LGA PBI 830A 1154A
Ad collect will be \$328.04. Ok to proceed?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

WAIT...she wants to make sure this is OK with Jeffery...HOLD for now...

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova wrote:

thanks

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova wrote:

OK, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...can we void yesterdays ticket we purchased for [REDACTED] and instead get her the same flight for [REDACTED]

[View your Trips](#)

**American Express Travel
Record Locator**

E-Ticket Number(s)

Ticket DL 0067031226261-14DEC

Wednesday 20 Dec 17

Flight Information

Date	20 Dec 2017
Airline	Delta Air Lines
Airline Record Locator	██████████
Flight/Class	DL 2459 K Economy Class
Origin	New York La Guardia, La Guardia
Destination	West Palm Beach, Palm Beach International
Departing	08:35 AM
Arriving	11:59 AM
Departure Terminal	Terminal D
Estimated Time	3 Hrs 24 Mins
Stops	Non-stop
Seats	██████████
Confirmed	

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