

**To:** Lesley Groff [REDACTED]  
**Cc:** Richard Kahn [REDACTED]  
**From:** Bella Klein  
**Sent:** Thur 12/21/2017 6:52:18 PM  
**Subject:** Re: Clearance Delay on Fed Ex-Working on it!

She did not tell us and did not responded to our emails, so i have no idea what happened. As per Fedex representative i Italy she did not provided her Italian tax ID (Social security number). I will let you know when it will arrive

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Dec 21, 2017, at 1:48 PM, Lesley Groff <[REDACTED]> wrote:

[REDACTED] says she DID provide Fed Ex with the details required?

Begin forwarded message:

**From:** [REDACTED]  
**Subject:** Re: Clearance Delay on Fed Ex-Working on it!  
**Date:** December 21, 2017 at 1:37:52 PM EST  
**To:** Lesley Groff <[REDACTED]>

Yes I did send my details.  
What went wrong. I don't understand.

[REDACTED]

On 21 Dec 2017, at 16:46, Lesley Groff <[REDACTED]> wrote:

HI [REDACTED]...I understand from Bella Fed Ex is now sending your package with iPhone back to our office in NY...did you ever call Fed Ex and provide them with the information Bella explained you must provide?  
Lesley

On Dec 15, 2017, at 1:09 AM, [REDACTED]  
[REDACTED]

<[REDACTED]>  
wrote:

Hi! Lesley! How are you ? I didn't receive anything?

On 12 Dec 2017, at 13:34, [REDACTED]  
[REDACTED]>  
wrote:

Thank you so much! Let me  
know if you need more info!

On 12 Dec 2017, at 12:21, Lesley Groff <[REDACTED]>  
wrote:

Hi [REDACTED]...just  
wanted you to  
know we need to  
provide more  
paperwork to Fed  
Ex in order for  
them to delivery  
your iPhone to  
you...Bella will  
work on this  
today...shouldn't  
take too long...will  
keep you posted.  
Fed. Ex Tracking  
[REDACTED]

[REDACTED]  
[REDACTED]

Thanks, Lesley