

To: Lesley Groff [REDACTED]
Cc: Richard Kahn [REDACTED]
From: Bella Klein
Sent: Thur 12/21/2017 6:52:18 PM
Subject: Re: Clearance Delay on Fed Ex-Working on it!

She did not tell us and did not responded to our emails, so i have no idea what happened. As per Fedex representative i Italy she did not provided her Italian tax ID (Social security number). I will let you know when it will arrive

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Dec 21, 2017, at 1:48 PM, Lesley Groff <[REDACTED]> wrote:

[REDACTED] says she DID provide Fed Ex with the details required?

Begin forwarded message:

From: [REDACTED]
Subject: Re: Clearance Delay on Fed Ex-Working on it!
Date: December 21, 2017 at 1:37:52 PM EST
To: Lesley Groff <[REDACTED]>

Yes I did send my details.
What went wrong. I don't understand.

[REDACTED]
On 21 Dec 2017, at 16:46, Lesley Groff <[REDACTED]> wrote:

HI [REDACTED]...I understand from Bella Fed Ex is now sending your package with iPhone back to our office in NY...did you ever call Fed Ex and provide them with the information Bella explained you must provide?
Lesley

On Dec 15, 2017, at 1:09 AM, [REDACTED]

<[REDACTED]>

wrote:

Hi! Lesley! How are you ? I didn't receive anything?

On 12 Dec 2017, at 13:34, [REDACTED]

wrote:

Thank you so much! Let me
know if you need more info!

On 12 Dec 2017, at 12:21, Lesley Groff <[REDACTED]>
wrote:

HI [REDACTED]...just
wanted you to
know we need to
provide more
paperwork to Fed
Ex in order for
them to delivery
your iPhone to
you...Bella will
work on this
today...shouldn't
take too long...will
keep you posted.
Fed. Ex Tracking
[REDACTED]

[REDACTED]

[REDACTED]

Thanks, Lesley