

**To:** Natalia Molotkova [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 12/20/2017 3:22:45 PM  
**Subject:** Re: Cancun Trip for [REDACTED] and [REDACTED]

Are you suggesting to use points? Maybe we just book this? Other hotel won't let us book using 3rd party CC?

Sent from my iPhone

On Dec 20, 2017, at 10:19 AM, Natalia Molotkova <[REDACTED]> wrote:

Paradisus?

AMEX US POINT SALES -

** 522.50	EFF 23DEC - 24DEC
570.00	EFF 24DEC - 25DEC
475.00	EFF 25DEC - 27DEC
855.00	EFF 27DEC - 30DEC
950.00	EFF 30DEC - 01JAN
712.50	EFF 01JAN - 02JAN

APPROX. TOTAL PRICE 7220.00 USD

INCLUDES TAXES AND SURCHARGES

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

How about the second choice from yesterday!?

Sent from my iPhone

Begin forwarded message:

**Reply-To:** "Natalia Molotkova" <[REDACTED]>

OK, I am still with reservations on hold, he said he will see what can be one. Will let you know. Worse case scenario may be he can give her cash?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I don't know if they have credit cards. And [REDACTED] is traveling with JE Right now. I can't ask her! Damn!

Sent from my iPhone

On Dec 20, 2017, at 10:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Now hotel is telling me that they do not accept 3d party cards, only under guest name. Should I try to cancel it or they can pay with their card and get reimbursed? I am with reservations on the phone, they are trying to see if they can make an exception. But if they can't, can girls pay with their own cards and then get reimbursed?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

GREAT! lets do transfers!!

On Dec 20, 2017, at 9:53 AM, Natalia Molotkova <[REDACTED]> wrote:

Done, will get credit card authorization form for 3d party. Do they need transfers or they will take cab?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please DO book this hotel for [REDACTED]. thanks you!

On Dec 20, 2017, at 9:47 AM, Natalia Molotkova  
<[REDACTED]> wrote:

We are within cancellation policy, whole amount will be charged:

ALL INCLUSIVE S101

** 413.53	EFF 23DEC - 25DEC
493.23	EFF 25DEC - 26DEC
591.31	EFF 26DEC - 27DEC
619.47	EFF 27DEC - 29DEC
681.42	EFF 29DEC - 30DEC
639.66	EFF 30DEC - 31DEC
553.81	EFF 31DEC - 01JAN
423.76	EFF 01JAN - 02JAN

APPROX. TOTAL PRICE 5449.20 USD  
INCLUDES TAXES AND SURCHARGES

OV 2 BDS 1 BTR

AA 2DBL BEDS 1 BATH AND SMALL BALCONY

Your response is required to complete this reservation. Prices and availability are subject to change.

- The pre-paid total for hotel reservation: \$5449.20. Daily resort fees may apply.
- Your pre-paid deposit is nonrefundable.

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Book the Royal Sands...it is similar in price and looks nice enough....

On Dec 20, 2017, at 9:36 AM, Natalia Molotkova  
<[REDACTED]> wrote:

sorry just seeing this! let me ask JE..

On Dec 20, 2017, at 9:36 AM, Natalia Molotkova  
<[REDACTED]> wrote:

I can book Paradisus today at total \$7220.00. Yesterday was given quote of \$5849.00

Other hotel options:

**THE ROYAL ISLANDER 3\***

BLVD. KUKULCAN KM. 17.5 LT. 50

CANCUN RO 77500

<https://royalreservations.com/resorts/the-royal-islander>

**BED AND BUFFET BREAKFAST**

** 267.56	152.51TX	EFF 23DEC - 26DEC
281.85	53.55TX	EFF 26DEC - 27DEC
306.42	174.66TX	EFF 27DEC - 30DEC
302.49	57.47TX	EFF 30DEC - 31DEC
288.21	109.52TX	EFF 31DEC - 02JAN

264.64	50.28TX	EFF 02JAN - 03JAN
--------	---------	-------------------

TTL TAX 597.99

APPROX. TOTAL PRICE 3745.33 USD

INCLUDES TAXES AND SURCHARGES

OV 2 BDS 1 BTR

AA 2DBL BEDS 1 BATH AND SMALL BALCONY

**GRAND PARK ROYAL CANCUN CARIBE 4\***

BLVD KUKULCAN KM 10.5 ZONA

CANCUN RO 77500

<http://www.parkroyal.mx/>

**PREFERRED EXTRAS GBT RATE**

** 376.95	EFF 23DEC - 24DEC
403.94	EFF 24DEC - 25DEC
493.90	EFF 25DEC - 27DEC
2248.20	EFF 27DEC - 02JAN
376.95	EFF 02JAN - 03JAN

APPROX. TOTAL PRICE 15634.84 USD  
INCLUDES TAXES AND SURCHARGES

1 KING OR 2 DOUBLE BEDS 24HR RM SERVICE MINI BAR  
LAPTOP SIZE SAFE SECURE ELECT KEY

**THE ROYAL SANDS 3\***  
BLVD KUKULCAN KM 13 5 NO 32  
CANCUN RO 77500 All inclusive  
<https://royalreservations.com/resorts/the-royal-sands>

**ALL INCLUSIVE**

** 413.53	EFF 23DEC - 25DEC
493.23	EFF 25DEC - 26DEC
591.31	EFF 26DEC - 27DEC
619.47	EFF 27DEC - 29DEC
681.42	EFF 29DEC - 30DEC
639.66	EFF 30DEC - 31DEC
553.81	EFF 31DEC - 01JAN
423.76	EFF 01JAN - 03JAN

APPROX. TOTAL PRICE 5872.97 USD  
INCLUDES TAXES AND SURCHARGES

OV 2 BDS 1 BTR  
AA 2DBL BEDS 1 BATH AND SMALL BALCONY

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Oh man. Is the other place less money!!?? It was less than this new price

Sent from my iPhone

On Dec 20, 2017, at 9:26 AM, Natalia Molotkova <[REDACTED]>  
wrote:

Called my partner who gave me rate yesterday - it is higher today with them, way higher. 3K higher.

I checked rates in my system, it is still available, but still higher then I quoted last night:

AMEX US POINT SALES -

** 522.50	EFF 23DEC - 24DEC
-----------	-------------------

570.00            EFF 24DEC - 25DEC  
475.00            EFF 25DEC - 27DEC  
855.00            EFF 27DEC - 30DEC  
950.00            EFF 30DEC - 01JAN  
712.50            EFF 01JAN - 02JAN  
APPROX. TOTAL PRICE 7220.00 USD

INCLUDES TAXES AND SURCHARGES

And we are within cancellation policy.  
Should I check another property, in case if there is something cheaper?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Super!! Thanks

Sent from my iPhone

On Dec 20, 2017, at 9:12 AM, Natalia Molotkova <[REDACTED]>  
wrote:

I gave you quote for package, booking it now.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. I called and booked the girls flights this morning as I was worried about availability and pricing! However the rep I spoke with could not come up with the price you were able to get on the hotel! Can you please book the Paridisus this morning for us!!? We want to prepay so I'll need to sign a credit card authorization form I think? Please let me know! Thanks! (Also we decided to keep the direct flights for [REDACTED] and the less

expensive connecting flights for [REDACTED]). Thanks.

Sent from my iPhone

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova <[REDACTED]> wrote:

OK! They will stay at the **Paradisus** and they will **NOT meet** up for their flights...Please **issue** the **lowest fare** you researched earlier today! Thank you!

Here is lowest fare from Paris for [REDACTED]:

1 DL 141 23DEC CDG MSP 1020A 0105P

1 DL 381 23DEC MSP CUN 0325P 0821P

2 DL 318 02JAN CUN ATL 0800A 1037A

2 DL 82 02JAN ATL CDG 0329P 0600A

**TOTAL FARE - USD 1630.25**

To match time frame for [REDACTED] will be:

1 DL 80 23DEC MIA ATL 0225P 0430P

1 DL 319 23DEC ATL CUN 0617P 0856P

2 DL 789 02JAN CUN JFK 0835A 1219P

**TOTAL FARE - USD 1396.17**

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova  
<[REDACTED]> wrote:

Ok. I'll be in touch

Sent from my iPhone

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova <[REDACTED]> wrote:

Paradisus Cancun

- total \$5849.00 - 1 Deluxe Lagoon View Junior Suite - All inclusive

Isla Mujeres Palace Resort

- total \$6818.00 - 1 Deluxe Resort View Room Uslo All Inclusive

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, I will let Jeffrey decide how important it is they hook up. Maybe better to just meet in Cancun! Thx for checking hotels.

Sent from my iPhone

On Dec 19, 2017, at 4:56 PM, Natalia Molotkova <[REDACTED]> wrote:

I can do cheaper flights, but they will not connect in the same city.  
Still checking hotels, so far everything is higher.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Wow. That is pricey ticket for [REDACTED]! \$3100 outbound and another \$1700 for return right?  
Yikes. I have no idea what Hotel prices are there but assume this is high season? Is there something like \$300 a night that is decent?

Sent from my iPhone

On Dec 19, 2017, at 4:12 PM, Natalia Molotkova <[REDACTED]> wrote:



I. [REDACTED]  
AA 2492 23DEC MIA CUN 0759P 0959P - \$263.43  
DL 789 02JAN CUN JFK 835A 1219P - \$988.86

II.  
AA 63 23DEC CDG MIA 1130A 345P - \$3154.89  
AA2492 23DEC MIA CUN 759P 959P

DL 789 02JAN CUN JFK 835A 1219P - \$1777.56  
DL 1016 02JAN JFK CDG 425P 540A

Hotels: looking for options, a lot of sold out, any budget?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, got ya.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Beach area for hotel please

Sent from my iPhone

On Dec 19, 2017, at 2:06 PM, Natalia Molotkova <[REDACTED]>  
wrote:

Jeffrey just called and is asking if the [REDACTED] can fly from Paris to Miami so the [REDACTED] can fly together from Miami to Cancun. Then way back maybe they can also fly first leg together to NY then [REDACTED] go on to Paris. Sorry. Wish we would have thought of that first.

Sent from my iPhone

On Dec 19, 2017, at 2:06 PM, Natalia Molotkova <[REDACTED]> wrote:

Here is lowest fare from Paris:

1 DL 141 23DEC CDG MSP 1020A 0105P  
1 DL 381 23DEC MSP CUN 0325P 0821P

2 DL 318 02JAN CUN ATL 0800A 1037A  
2 DL 82 02JAN ATL CDG 0329P 0600A

TOTAL FARE - USD 1630.25

To match time frame for [REDACTED] will be:

1 DL 80 23DEC MIA ATL 0225P 0430P  
1 DL 319 23DEC ATL CUN 0617P 0856P

2 DL 789 02JAN CUN JFK 0835A 1219P

TOTAL FARE - USD 1396.17

Will it work?

Hotel in specific area in Cancun? Beach area or city?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

do connecting flight... [REDACTED] will need to return to NY on Jan. 2...the [REDACTED] back to Paris...

On Dec 19, 2017, at 1:43 PM, Natalia Molotkova  
<[REDACTED]> wrote:

wow...not sure... let me ask je....prob connecting

On Dec 19, 2017, at 1:43 PM, Natalia Molotkova  
<[REDACTED]> wrote:

Will fare from Paris for direct flights as \$2278.33 work or look fro connecting flights? (lowest connection is 1630.25).

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

super! thanks

On Dec 19, 2017, at 1:31 PM, Natalia Molotkova  
<[REDACTED]> wrote:

Sure, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to organize a trip to Cancun for [REDACTED] and [REDACTED]. [REDACTED] will depart from Miami and [REDACTED] from Paris France. Depart on Dec. 23rd return on Jan. 2...We need a nice hotel (3/4 star range) I know [REDACTED] will return to Paris...finding out where [REDACTED] will return to...I think it is NY...

[REDACTED] info is:

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Can you start investigating please? Lesley

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

