

To: Lesley Groff [REDACTED]
Cc: [REDACTED]
From: Bella Klein
Sent: Thur 12/21/2017 7:04:46 PM
Subject: Re: Clearance Delay on Fed Ex-Working on it!

Shipping
Tracking
Printing Services
Locations
Support

Bella

FedEx® Tracking

Track a Shipment

Help

Enter up to 30 FedEx tracking, door tag or FedEx Office order numbers.

My Shipments

	5	
	1	
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

Save tracking results

[Help](#)
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Delivery exception

Ship date:
Wed 12/06/2017

JEFFREY E. EPSTEIN
BELLA KLEIN

Scheduled delivery:
Pending

Unable to deliver shipment, returned to shipper

Recommended action:

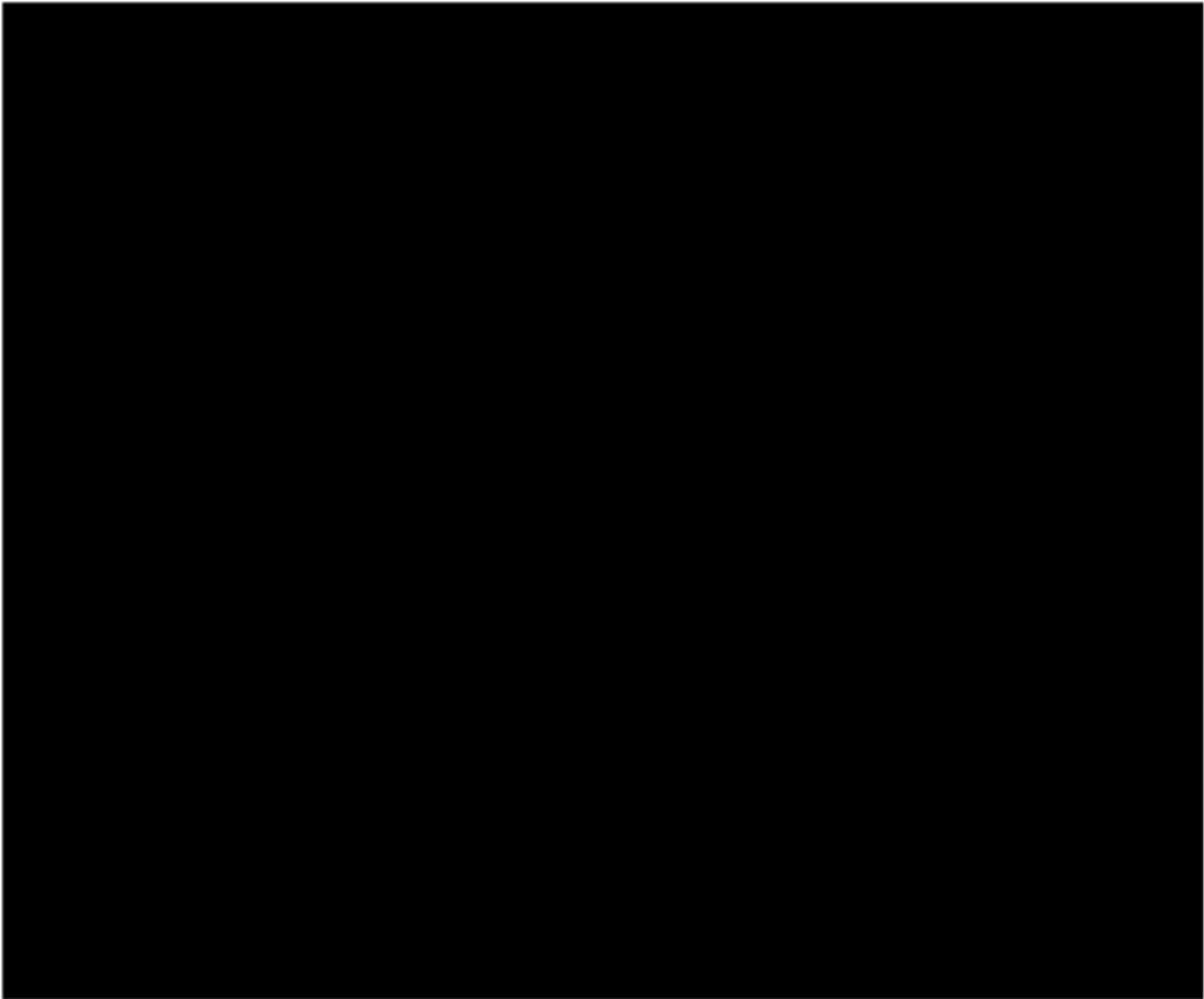
No action is required. The package is being returned to the shipper.

[Customize Delivery](#)

[More actions](#)

Travel History

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[Help](#)



Select time zone

Local Scan Time

Origin

Destination

Others

Select

(GMT) Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London

(GMT) Casablanca, Monrovia, Reykjavik

(GMT -12:00) International Date Line West

(GMT -11:00) Midway Island, Samoa

(GMT -10:00) Hawaii

(GMT -09:00) Alaska

(GMT -08:00) Pacific Time (US & Canada)

(GMT -07:00) Mountain Time (US & Canada)

(GMT -07:00) Chihuahua, La Paz, Mazatlan - Old

(GMT -07:00) Chihuahua, La Paz, Mazatlan - New

(GMT -07:00) Arizona

(GMT -06:00) Saskatchewan

(GMT -06:00) Guadalajara, Mexico City, Monterrey - Old

(GMT -06:00) Guadalajara, Mexico City, Monterrey - New
 (GMT -06:00) Central America
 (GMT -06:00) Central Time (US & Canada)
 (GMT -05:00) Indiana (East)
 (GMT -05:00) Eastern Time (US & Canada)
 (GMT -05:00) Bogota, Lima, Quito, Rio Branco
 (GMT -04:00) Santiago
 (GMT -04:00) Manaus
 (GMT -04:00) Caracas, La Paz
 (GMT -04:00) Atlantic Time (Canada)
 (GMT -03:30) Newfoundland
 (GMT -03:00) Montevideo
 (GMT -03:00) Greenland
 (GMT -03:00) Buenos Aires, Georgetown
 (GMT -03:00) Brasilia
 (GMT -02:00) Mid-Atlantic
 (GMT -01:00) Cape Verde Is.
 (GMT -01:00) Azores
 (GMT +13:00) Nuku'alofa
 (GMT +12:00) Fiji, Kamchatka, Marshall Is.
 (GMT +12:00) Auckland, Wellington
 (GMT +11:00) Magadan, Solomon Is., New Caledonia
 (GMT +10:00) Vladivostok
 (GMT +10:00) Hobart
 (GMT +10:00) Guam, Port Moresby
 (GMT +10:00) Canberra, Melbourne, Sydney
 (GMT +10:00) Brisbane
 (GMT +09:30) Darwin
 (GMT +09:30) Adelaide
 (GMT +09:00) Yakutsk
 (GMT +09:00) Seoul
 (GMT +09:00) Osaka, Sapporo, Tokyo
 (GMT +08:00) Taipei
 (GMT +08:00) Perth
 (GMT +08:00) Kuala Lumpur, Singapore
 (GMT +08:00) Irkutsk, Ulaanbaatar
 (GMT +08:00) Beijing, Chongqing, Hong Kong, Urumqi
 (GMT +07:00) Krasnoyarsk
 (GMT +07:00) Bangkok, Hanoi, Jakarta
 (GMT +06:30) Yangon (Rangoon)
 (GMT +06:00) Astana, Dhaka
 (GMT +05:45) Kathmandu
 (GMT +05:30) Sri Jayawardenepura
 (GMT +05:30) Chennai, Kolkata, Mumbai, New Delhi
 (GMT +05:00) Islamabad, Karachi, Tashkent
 (GMT +05:00) Ekaterinburg
 (GMT +04:30) Kabul
 (GMT +04:00) Yerevan
 (GMT +04:00) Caucasus Standard Time
 (GMT +04:00) Baku
 (GMT +04:00) Abu Dhabi, Muscat
 (GMT +03:30) Tehran
 (GMT +03:00) Tbilisi
 (GMT +03:00) Nairobi
 (GMT +03:00) Moscow, St. Petersburg, Volgograd
 (GMT +03:00) Kuwait, Riyadh
 (GMT +03:00) Baghdad
 (GMT +02:00) Windhoek
 (GMT +02:00) Minsk
 (GMT +02:00) Jerusalem
 (GMT +02:00) Helsinki, Kyiv, Riga, Sofia, Tallinn, Vilnius
 (GMT +02:00) Harare, Pretoria

(GMT +02:00) Cairo
(GMT +02:00) Beirut
(GMT +02:00) Athens, Bucharest, Istanbul
(GMT +01:00) West Central Asia
(GMT +01:00) Sarajevo, Skopje, Warsaw, Zagreb
(GMT +01:00) Brussels, Copenhagen, Madrid, Paris
(GMT +01:00) Belgrade, Bratislava, Budapest, Ljubljana, Prague
(GMT +01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

Shipment Facts

Hide

Tracking Number	[REDACTED]
Weight	1.2 lbs / 0.54 kgs
Total shipment weight	1.2 lbs / 0.54 kgs
Packaging	FedEx Pak
Customer exception request number (CER)	[REDACTED]
Service	FedEx International Priority
Total pieces	1
Terms	Shipper
Special handling section	Deliver Weekday, Residential Delivery
Standard transit	12/12/2017 by 8:00 pm

Commodity Information

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Thank you,
Bella

[REDACTED]

Tel: [REDACTED]

On Dec 21, 2017, at 1:55 PM, Lesley Groff <[REDACTED]> wrote:

Bella called Fed Ex...according to them you did not provide your Tax ID number (your social security number) ?? Bella is cc'd here...she will keep us apprised,...it sounds like it was sent back already however...

On Dec 21, 2017, at 1:42 PM, [REDACTED]
<[REDACTED]> wrote:

Should I call them tomorrow?

[REDACTED]

On 21 Dec 2017, at 16:46, Lesley Groff <[REDACTED]> wrote:

HI [REDACTED]...I understand from Bella Fed Ex is now sending your package with iPhone back to our office in NY...did you ever call Fed Ex and provide them with the information Bella explained you must provide?
Lesley

On Dec 15, 2017, at 1:09 AM, [REDACTED]
<[REDACTED]>
wrote:

Hi! Lesley! How are you ? I didn't receive anything?

On 12 Dec 2017, at 13:34, [REDACTED]
<[REDACTED]>
wrote:

Thank you so much! Let me know if you need more info!

On 12 Dec 2017, at 12:21, Lesley Groff <[REDACTED]> wrote:

HI [REDACTED]...just wanted you to know we need to provide more paperwork to Fed Ex in order for them to delivery your iPhone to you...Bella will work on this today...shouldn't take too long...will keep you posted.
Fed. Ex Tracking
[REDACTED]



Thanks, Lesley