

To: Lesley Groff <[REDACTED]>
From: Bella Klein
Sent: Wed 12/27/2017 7:15:10 PM
Subject: Re: [REDACTED]

great
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Dec 27, 2017, at 1:48 PM, Lesley Groff <[REDACTED]> wrote:

thanks
[REDACTED] received her iPhone! ;)

On Dec 27, 2017, at 1:44 PM, Bella Klein <[REDACTED]> wrote:

Hi [REDACTED],
Fedex should be delivered tomorrow December 28th by 8 PM. Please make sure
that somebody is available to sign for it as signature of an adult is
required.
Have a Happy New Year!

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

Begin forwarded message:

From: Bella Klein <[REDACTED]@[REDACTED]>
Subject: Re: [REDACTED]
Date: December 21, 2017 at 5:00:46 PM EST
To: [REDACTED]
<[REDACTED]@[REDACTED]>
Cc: Lesley Groff <[REDACTED]>, Richard Kahn <[REDACTED]>

[REDACTED] verbally confirmed that Address is [REDACTED]. Most likely this is the reason it was returned. Today I will send fedex again. Tracking # [REDACTED]

<[REDACTED]>

Thank you,

Bella

[REDACTED]
Tel: [REDACTED]

On Dec 21, 2017, at 3:49 PM, Bella Klein

<[REDACTED]> wrote:

[REDACTED],
Please confirm your address, as prior fedex address was [REDACTED]
[REDACTED]

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Dec 21, 2017, at 3:14 PM,

<[REDACTED]> wrote:

Do you need anything else?
My address of residents is [REDACTED]

Security number [REDACTED]

And phone number is [REDACTED]
[REDACTED]

On 14 Dec 2017, at 17:10, Bella Klein <[REDACTED]>
wrote:

[REDACTED],
Below is the email
from fedex, that
was sent to you
yesterday. Please
reply (request in the
attachment) in
order to receive
your shipment.

Thank you,
Bella

Tel: [REDACTED]

Begin
forwar
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messag
e:

From:
FedEx

Italy

<
[REDACTED]
>

Subje
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[REDACTED]

Date:
Dece
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14,
2017
at
11:06:
54 AM
EST

To:

20

Dear
Custom-
er,

as per
your
request i
am
forwardi
ng you
copy of
email
sent to
recipient
, asking
for
informat
ions
needed
to clear
shipmt

Regards

Cordiali
saluti.

Paola
Bonizzo
ni

Customer Relations Representative Italy
FedEx Express Europe

2

Cosa
pensa
del
nostro
servizio
? Ci
vorrann

o solo 2
minuti p
er farci
conosc
ere la
sua
opinon
e
rispetto
a
FedEx.

< [REDACTED] >