

To: Amex Centurian Travel[REDACTED]
From: [REDACTED]
Sent: Fri 12/15/2017 7:50:00 PM
Subject: Re: Void [REDACTED] ticket from yesterday/Purchase for Thurs. Dec. 21! (AGXYIM)

ok thanks

On Dec 15, 2017, at 2:46 PM, Natalia Molotkova
[REDACTED] wrote:

228.00 \$

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

how much did we actually pay for the ticket?

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova [REDACTED] wrote:

oh shoot..that is right...
not sure...let me tell [REDACTED]

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova [REDACTED] wrote:

Lesley, we used credit, so it was exchange, I can't void exchange next day, so we will have to do another exchange.
New flight will be
DL 2358 21DEC LGA PBI 830A 1154A
Ad collect will be \$328.04. Ok to proceed?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

WAIT...she wants to make sure this is OK with Jeffery...HOLD for now...

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova [REDACTED] wrote:

thanks

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova [REDACTED]

wrote:

OK, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...can we void yesterdays ticket we purchased for [REDACTED] and instead get her the same flight for [REDACTED]

[View your Trips](#)

**American Express Travel AGXYIM
Record Locator**

E-Ticket Number(s)
[REDACTED]

Wednesday 20 Dec 17
[REDACTED]

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information on that site. American Express also expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information on our data protection and privacy practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before you such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and "Amex" act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, or (2) acts of God, such as floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or damage to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs. We consider a variety of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching you. We may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for administrative services that we perform for them, such as granting them access to our marketing channels, providing support for our travel counselor training, and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use travel services to pay for supplier products and services. From time to time we may enter into other business arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we consider travel suppliers and itineraries, we may consider a number of factors, including supplier availability and your preferences. The results of these factors will influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.