

To: [REDACTED]
Cc: [REDACTED]; Richard Kahn [REDACTED]
From: Bella Klein
Sent: Tue 12/12/2017 5:33:16 PM
Subject: Fwd: Fedex reference NO [REDACTED]

[REDACTED]
Fedex will contact you by email for your Italian codice fiscale (social security) or copy of the passport in order to release shipment. Fedex tracking number is above, and phone number below in the attachment if you would like to call them

Thank you,
Bella

[REDACTED]
Begin forwarded message:

From: doganafedex@fedex.com
Subject: Automatic reply
Date: December 12, 2017 at 12:13:34 PM EST
To: [REDACTED]

Buongiorno,

Questa e' una risposta automatica. Abbiamo ricevuto la Sua e-mail.
Puo' sempre monitorare lo stato della Sua spedizione visitando il sito www.fedex.com

Eventuali richieste o chiarimenti dovranno essere inoltrati al nostro call center 199151119

(0,10 € / min, iva inclusa).

Per ulteriori informazioni siamo a completa disposizione ai seguenti indirizzi:

- PER PROBLEMATICHE DI FATTURAZIONE: fatture e/o variazioni, richieste note di

credito, richieste bolle doganali
billit@fedex.com, telefono +39 0292172666, fax +390221887200

- PER PROBLEMATICHE DI RECUPERO CREDITI: invio copie bonifici, posizione contabile,

lettere di sollecito, attivazione codici)
credititaly@mail.fedex.com, telefono +39 0221887260, fax 0221887250

- PER PROBLEMATICHE DOGANALI: modalita' calcolo importo oneri doganali
telefono 199.151.119,

RingraziandoLa per aver scelto FedEx, porgiamo cordiali saluti.

Dear Customer,
This is an automatic response. We have received your e-mail.
You can monitor the status of your shipment at www.fedex.com

Any request or question should be forwarded to our call center 199151119 (0.10 € / min,
U.S.).

For more information, we are completely available at the following addresses:

- BILLING ISSUES:: Invoices and / or changes, demands credit refunds
billit@fedex.com, phone

+39 0292172666, fax +390221887200

- DEBT COLLECTION ISSUE: send copies of customs entries, financial position,
reminder letters,

activation codes credititaly@mail.fedex.com, phone +39 0221887260, fax 0221887250

- CUSTOMS CLEARANCE ISSUES: duties and taxes calculation, phone 199151119,

Thank you for choosing FedEx, Best regards.