

**To:** Bella Klein [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 12/27/2017 1:04:18 PM  
**Subject:** Re: Your order is on its way.

Thx

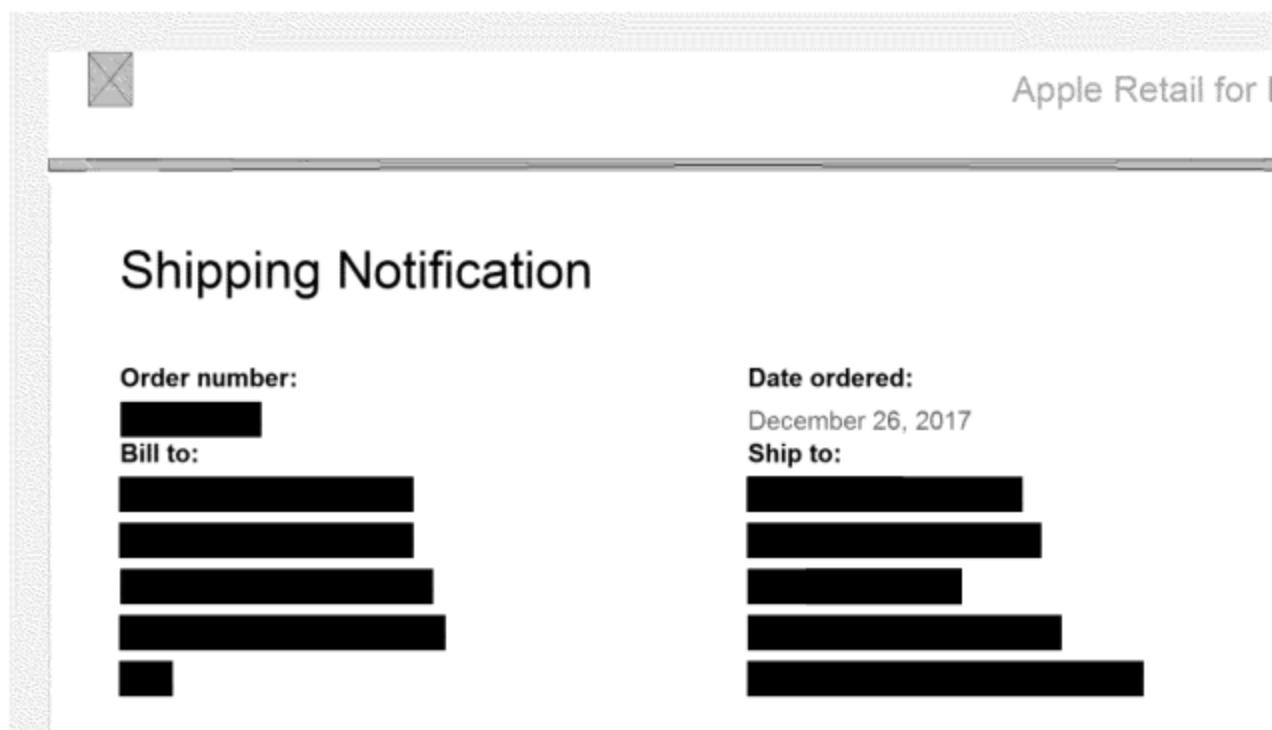
Sent from my iPhone

On Dec 26, 2017, at 10:37 PM, Bella Klein <[REDACTED]> wrote:

Tracking number below  
Thank you,  
Bella

Begin forwarded message:

**From:** Apple Store  
<[REDACTED]>  
**Date:** December 26, 2017 at 10:01:21 PM EST  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Your order is on its way.



The image shows a screenshot of an email titled "Shipping Notification" from the Apple Retail for iPhone app. The email contains the following information:

Order number:	Date ordered:
[REDACTED]	December 26, 2017
Bill to:	Ship to:
[REDACTED]	[REDACTED]

USA  
[REDACTED]

Ship Date: Dec 26, 2017

Shipping Method:

Delivery Reference Number: [REDACTED]

**Carrier Tracking Number :** [REDACTED]

Visit [Order Status](#) to view your order details.

#### **Product / Description**

**iPhone X 64GB Silver**  
[REDACTED]

**If you have any questions concerning your order, please contact your Business Team.**

Apple, Upper East Side

940 Madison Avenue

New York, New York 10021

[REDACTED] @ [REDACTED]  
[REDACTED]

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#### **Frequently Asked Questions**

##### **What if I will not be available to receive my shipment?**

Most of our shipments contain valuable items, so our carriers are required to obtain a signature upon delivery. Most orders delivered by Postal Service do not require a signature. If you are unable to sign for delivery, the carrier will leave a calling card. You can then contact the carrier directly to schedule a new delivery appointment or alternatively advise the carrier of a new delivery address.

For more information about Apple's delivery options, visit online [Help](#).

##### **How do I track my shipment?**

Visit online [Order Status](#) to view the most up-to-date status of your order. If you ordered multiple items, you may receive separate shipments with no additional shipping charges. For more information about shipping or returns, please visit [Help](#).

You can also contact your Business Team with any questions.

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