

To: [REDACTED]
From: Natalia Molotkova
Sent: Mon 1/8/2018 5:16:19 PM
Subject: Cancel Rec. Loc# [REDACTED]

Title: American Express ®

OK, done.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

cancel the ticket...thanks

On Jan 8, 2018, at 11:24 AM, Natalia Molotkova <[REDACTED]>
wrote:

ok, let me tell him.

On Jan 8, 2018, at 11:24 AM, Natalia Molotkova <[REDACTED]>
wrote:

Correct.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, so we could change it again and have some money to use to change it...or we just cancel it
and receive nothing, correct?

On Jan 8, 2018, at 11:10 AM, Natalia Molotkova <[REDACTED]> wrote:

Hello, Lesley, it is partially used ticket issued on Swiss stock, if we cancel, no refund and no credit for future.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to cancel this ticket for [REDACTED]...not sure if we will get a credit or what the story is...please investigate and get back to me! thanks, Lesley

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary INCL TICKETNO for [REDACTED] 15NOV17 [REDACTED]
Date: November 20, 2017 at 5:45:22 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

[REDACTED]

[REDACTED]

Sunday 04 Feb 18

Flight Information

Date	04 Feb 2018
Airline	Swiss International Airlines
Airline Record Locator	[REDACTED]
Flight/Class	LX 67 T Economy Class
Origin	Miami, Miami International
Destination	Zurich, Zurich-Kloten
Departing	04:55 PM
Arriving	08:05 AM / 05 Feb 2018
Estimated Time	9 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Monday 05 Feb 18

Flight Information

Date	05 Feb 2018
Airline	Swiss International Airlines
Airline Record Locator	[REDACTED]
Flight/Class	LX 1324 T Economy Class
Origin	Zurich, Zurich-Kloten
Destination	Moscow, Domodedovo
Departing	09:00 PM
Arriving	02:25 AM / 06 Feb 2018
Estimated Time	3 Hrs 25 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

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<http://www.adobe.com/products/acrobat/readstep.html>

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