

**To:** Elena Kantariai [REDACTED]  
**From:** Lesley Groff  
**Sent:** Sat 1/13/2018 3:49:07 PM  
**Subject:** Fwd: Your upcoming visit to The Phantom of the Opera: Theatre Policies

Begin forwarded message:

**From:** "Telecharge Customer Service" <[tickets@telecharge.com](mailto:tickets@telecharge.com)>  
**Subject: Your upcoming visit to The Phantom of the Opera: Theatre Policies**  
**Date:** January 13, 2018 at 9:00:00 AM EST  
**To:** "JEFFREY EPSTEIN" [REDACTED]

Dear Telecharge Customer:

We hope you're excited about seeing The Phantom of the Opera! As a result of heightened security in all public places, please plan to arrive early and avoid bringing packages, luggage, backpacks, etc. to the theatre. All items are subject to inspection.

- No outside foods or beverages may be brought into the theatre.
- No weapons permitted on the premises.
- Please have your ticket stub available for inspection at all times.
- Unless otherwise stated, children under the age of four will not be admitted.
- All patrons must have a ticket to enter the theatre.
- The use of cameras, cell phones, and other recording devices during the performance is strictly prohibited.

Should you have any questions, please call:

Telecharge Customer Service  
[REDACTED] (9am-9pm EST)

Your cooperation is appreciated. We look forward to seeing you at the theatre and hope you enjoy the show!

Regards,  
Telecharge Customer Service

\*This email has been sent as a customer service courtesy because you shared your email with us at the time of your order. You will only receive marketing email from Telecharge if you signed up to receive it at the time of your order. If you did not sign up, we will only use your email address for customer service purposes.