

**To:** [REDACTED]  
**From:** Kellie Berrios  
**Sent:** Tue 1/16/2018 9:56:23 PM  
**Subject:** RE: Appointment with Dr. Hartl

Perfect, thank you so much. Dr. Hartl just asked that they be on time because he will have to leave at 10:30am. I also just called and left you a message, there will be a change in location. It is: 2 [REDACTED] [REDACTED] second floor. Sorry about that! Please let me know that you received this.

Thank you,

Kellie

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**From:** [REDACTED]  
**Sent:** Tuesday, January 16, 2018 4:43 PM  
**To:** Kellie Berrios [REDACTED]  
**Subject:** Re: Appointment with Dr. Hartl

of course! will do! thanks

On Jan 16, 2018, at 4:38 PM, Kellie Berrios [REDACTED] wrote:

My manager asked if you can call the front desk tomorrow morning at [REDACTED] so they can take the payment over the phone. We open at 9:00am. Please confirm if this is ok. Thanks!

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**From:** [REDACTED]  
**Sent:** Tuesday, January 16, 2018 4:23 PM  
**To:** Kellie Berrios [REDACTED]  
**Subject:** Re: Appointment with Dr. Hartl

super

On Jan 16, 2018, at 4:19 PM, Kellie Berrios

[REDACTED] wrote:

Oh yes that would be much better to ensure that Dr. Hartl has them, so that is excellent! Perfect, I will have someone call you for the payment. Thanks for your help!

Kellie

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**From:** [REDACTED]

**Sent:** Tuesday, January 16, 2018 4:17 PM

**To:** Kellie Berrios [REDACTED]

**Subject:** Re: Appointment with Dr. Hartl

Great on appointment~! I have Jeffrey's CD's of his MRI's to bring with him tomorrow (we were going to have them brought to you tonight, but Dr. Kruger says probably best for Jeffrey to walk in with them and hand them to Dr. Hartl for them to go over together)... and yes! have someone call me at the [REDACTED] number for the CC ! thanks, Lesley

On Jan 16, 2018, at 4:09 PM, Kellie Berrios

[REDACTED] wrote:

Hi Lesley,

So it is all confirmed for tomorrow morning at 9:45am. I will have someone call you directly to take the payment because I unfortunately can't take it myself. Is 212-750-9895 the best number to reach you? Also, the location is:

[REDACTED]

[REDACTED]

Thanks so much!

Kellie

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**From:** [REDACTED]

**Sent:** Tuesday, January 16, 2018 3:23 PM

**To:** Kellie Berrios [REDACTED]

**Subject:** Re: Appointment with Dr. Hartl

Hi Kellie! Thank you SO very much for your email. I will get the paperwork filled out and Call you with a Credit Card to pay for the appointment as soon as you can confirm the room is available. I understand from Dr. Kruger's office the MRI results from East River Imaging will be coming to you soon!

Thanks so much, [REDACTED]

[REDACTED]

On Jan 16, 2018, at 3:16 PM, Kellie Berrios  
[REDACTED] wrote:

Good afternoon Lesley,

I just received your message. Dr. Hartl did say he can see Mr. Epstein tomorrow at 9:45am, I am just waiting on confirmation that a room is available. Also, please inform Mr. Epstein that

Dr. Hartl does not participate with United Healthcare so he will have to pay \$350 at the time of the visit and we will submit to the insurance. Please see new patient forms attached as requested. Thank you! Let me know if you have any questions!

**Kellie Berrios**

Senior Patient Coordinator

Weill Cornell Brain and Spine Center

**Weill Cornell Medicine**

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