

To: Rich Kahn [REDACTED]
From: [REDACTED]
Sent: Thur 1/18/2018 4:30:51 PM
Subject: Fwd: Potamkin RE the Suburban Stereo

Hi Rich...Wanted you to see Jeffrey is approving Potamkin to install back to factory equipment...did you want to speak to Liza re this?

Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>
Subject: Re: Potamkin RE the Suburban Stereo
Date: January 18, 2018 at 11:26:57 AM EST
To: [REDACTED]

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On Thu, Jan 18, 2018 at 10:41 AM [REDACTED] wrote:

Liza from Potamkin says due to the replacement of the stereo equipment the factory amplifiers will keep blowing out...they have tried, and keep blowing. She has 2 options:

1. for \$1851 + tax, they can reinstall all factory equipment so your amps don't blow out
2. for \$165 + tax diagnostic fee, you can take back the vehicle to who ever installed the new stereo equipment and have them install amplifiers that can handle the power of the stereo.

Because all of the equipment was replaced, we have voided the warranty.

Please advise what you wish to do.

Liza: [REDACTED]

please note

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