

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Tue 1/16/2018 7:51:13 PM
Subject: Re: Change Ticket for [REDACTED] (Rec. Loc# [REDACTED])

formally letting you know NOT to purchase this flight for Jan. 18...thanks

On Jan 16, 2018, at 2:00 PM, Natalia Molotkova

<[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$183.
- Non-refundable, \$175.00 change penalty plus difference in fare.
- Inbound - Air France

AF 11, Coach, 18JAN, Thursday, from New York JFK to Paris CDG 930P 1050A 19JAN Friday

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Correct

Sent from my iPhone

On Jan 16, 2018, at 1:28 PM, Natalia Molotkova <[REDACTED]> wrote:

This one

AF 11 18JAN JFK CDG 930P 1050A 19JAN

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok than we need to go back to the first option you gave me on Jan 18 in the evening. Thx

Sent from my iPhone

On Jan 16, 2018, at 12:55 PM, Natalia Molotkova <[REDACTED]> wrote:

There are no day time flights from NYC to Paris, only over night.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

OK, on it.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. This won't work. Can she leave in the morning of Jan 18 and arrive Jan 18 to paris? The flight on Feb formally!

Sent from my iPhone

On Jan 16, 2018, at 12:41 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, but still need to email you as formal thing:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$230.00.
- Non-refundable, \$175.00 change penalty plus difference in fare.
- Inbound - Air France

AF 9, Coach, 17JAN, Wednesday, from New York JFK to Paris CDG 1050P 1155A 18JAN Thursday

- Total air reservation, including taxes and fees: \$191.55.
- Non-refundable, EUR150.00 change penalty plus difference in fare.
- Outbound - Delta

DL 405, Coach, 07FEB, Wednesday, from Paris CDG to New York JFK 1025A 115P

- Inbound - Delta

DL 404, Coach, 15MAR, Thursday, from New York JFK to Paris CDG 650P 725A 16MAR

Please reply to this email and provide your authorization to proceed.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes. Thank you for clarification. Good to issue both.

Sent from my iPhone

On Jan 16, 2018, at 12:08 PM, Natalia Molotkova <[REDACTED]> wrote:

Sorry, two flights in one email, just double checking we are good on both:

I. We can change her flight from NYC to Paris to

AF 9H 17JAN JFK CDG 1050P 1155A 18JAN

Add collect 230.00USD.

II. Change flight from Paris to NYC to February 7th:

DL 405U 07FEB W CDGJFK SS1 1025A 115P /DCDL

DL 404U 15MAR Q JFKCDG HK1 650P 725A 16MAR

Will be 191.55USD add collect.

OK to proceed?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES!! This is less money. Please issue this change. Not the other one

Sent from my iPhone

On Jan 16, 2018, at 11:59 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok t? proceed with this change!

Sent from my iPhone

On Jan 16, 2018, at 11:55 AM, Natalia Molotkova <[REDACTED]> wrote:

II. Change flight from Paris to NYC to February 7th:

DL 405U 07FEB W CDGJFK SS1 1025A 115P /DCDL

DL 404U 15MAR Q JFKCDG HK1 650P 725A 16MAR

Will be 191.55USD add collect.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I. We can change her flight from NYC to Paris to
AF 9H 17JAN JFK CDG 1050P 1155A 18JAN
Add collect 230.00USD.
OK to proceed?
Pricing other.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OK to change this tickets outbound flight to Feb. 7 Paris to NY...how much will that cost?

On Jan 16, 2018, at 9:36 AM, Natalia Molotkova <[REDACTED]> wrote:

actually, can we get her on a flight so she will arrive on the 18th for an ok price (around the same as the \$183.00)

On Jan 16, 2018, at 9:27 AM, Natalia Molotkova <[REDACTED]> wrote:

We have a credit with Delta of \$628.26 we can use for flight from NYC to Paris, but not from Paris to NYC.
We have currently reservation for her round trip:
DL 405 15FEB CDG JFK 1025A 115P
DL 404 15MAR JFK CDG 650P 725A
We can change outbound?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

1) To change her flight to
AF 11 18JAN JFK CDG 930P 1050A 19JAN (arriving January 19th, doe she need to arrive January 18th?)
Will be \$183.00 add collect. OK to proceed?
2) Looking at her credits fro flight back from Paris.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

thx

On Jan 16, 2018, at 9:14 AM, Natalia Molotkova <[REDACTED]> wrote:

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to change [REDACTED]'s ticket from NY to Paris...she is currently holding a ticket to depart Thursday Jan. 18th. Same flight is fine..

We also need to have her return on Feb. 7 to NY from Paris...not sure if we have credits out there or what...

I know you will be looking at this Tues. Jan 16th! thanks, [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.