

**To:** Kellie Berrios [REDACTED]  
**From:** Lesley Groff [REDACTED]  
**Sent:** Wed 1/17/2018 2:44:40 PM  
**Subject:** Re: Appointment with Dr. Hartl

I just spoke with Dejene and we are all set...she gave Jeffrey the paperwork to finish filling out/sign and I paid! (took her awhile to get situated so I could pay? not sure if her computer was down or what...but we got it all taken care of!) If there is anything else you need, please let me know!

Also, I am hoping J

On Jan 17, 2018, at 9:20 AM, Kellie Berrios <[REDACTED]> wrote:

Hi Lesley,

Sorry I missed your call! I am not sure what happened by I am having someone call you asap! Thanks!

Kellie

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**From:** Lesley Groff [mailto:[REDACTED]]  
**Sent:** Tuesday, January 16, 2018 5:54 PM  
**To:** Kellie Berrios <[REDACTED]>  
**Subject:** Re: Appointment with Dr. Hartl

Thank you!

Sent from my iPhone

On Jan 16, 2018, at 5:27 PM, Kellie Berrios <[REDACTED]> wrote:

It is 59th street between 2nd and 3rd Avenue

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**From:** Lesley Groff [REDACTED]  
**Sent:** Tuesday, January 16, 2018 5:00:35 PM  
**To:** Kellie Berrios  
**Subject:** Re: Appointment with Dr. Hartl

my pleasure! so appreciate YOU with all your help! What is the cross street for 240 East 59th?

On Jan 16, 2018, at 4:59 PM, Kellie Berrios  
<[REDACTED]> wrote:

You're the best, thanks so much!

Kellie

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**From:** Lesley Groff [mailto: [REDACTED]]  
**Sent:** Tuesday, January 16, 2018 4:58 PM  
**To:** Kellie Berrios <[REDACTED]>  
**Subject:** Re: Appointment with Dr. Hartl

I ran to get the phone but missed it!  
I will let Jeffrey know to be prompt and to go to the 240  
East 59th Street location~!

On Jan 16, 2018, at 4:56 PM, Kellie Berrios  
<[REDACTED]> wrote:

Perfect, thank you so much. Dr. Hartl just asked  
that they be on time because he will have to  
leave at 10:30am. I also just called and left you  
a message, there will be a change in location. It  
is: 240 East 59<sup>th</sup> Street, second floor. Sorry  
about that! Please let me know that you  
received this.

Thank you,  
Kellie

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**From:** Lesley Groff  
[mailto: [REDACTED]]  
**Sent:** Tuesday, January 16, 2018 4:43 PM  
**To:** Kellie Berrios [REDACTED]  
**Subject:** Re: Appointment with Dr. Hartl

of course! will do! thanks

On Jan 16, 2018, at 4:38 PM,  
Kellie Berrios  
[REDACTED]  
wrote:

My manager asked if you can call  
the front desk tomorrow morning  
at [REDACTED] so they can  
take the payment over the  
phone. We open at 9:00am.  
Please confirm if this is ok.  
Thanks!

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**From:** Lesley Groff  
[REDACTED]

**Sent:** Tuesday, January 16, 2018 4:23 PM

**To:** Kellie Berrios <[REDACTED]>

**Subject:** Re: Appointment with Dr. Hartl

super

On Jan 16, 2018, at  
4:19 PM, Kellie  
Berrios

[REDACTED] wrote:

Oh yes that would be  
much better to  
ensure that Dr. Hartl  
has them, so that is  
excellent! Perfect, I  
will have someone  
call you for the  
payment. Thanks for  
your help!

Kellie

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**From:** Lesley Groff  
[REDACTED]

**Sent:** Tuesday, January 16, 2018 4:17 PM

**To:** Kellie Berrios <[REDACTED]>

**Subject:** Re: Appointment with Dr. Hartl

Great on  
appointment~! I  
have Jeffrey's CD's  
of his MRI's to  
bring with him  
tomorrow (we were  
going to have them  
brought to you  
tonight, but Dr.  
Kruger says  
probably best for  
Jeffrey to walk in  
with them and hand

them to Dr. Hartl  
for them to go over  
together)... and  
yes! have someone  
call me at the

number for the CC  
! thanks, Lesley

On Jan  
16,  
2018,  
at 4:09  
PM,  
Kellie  
Berrios

>  
wrote:

Hi  
Lesley,

So it is  
all  
confirm  
ed for  
tomorr  
ow  
mornin  
g at  
9:45am  
. I will  
have  
someon  
e call  
you  
directly  
to take  
the  
payme  
nt  
becaus

e I  
unfortu  
nately  
can't  
take it  
myself.

Is [REDACTED]

[REDACTED]  
the  
best  
number  
to  
reach  
you?  
Also,  
the  
location  
is:

520 E  
70<sup>th</sup> Str  
eet  
Floor 6,  
Suite  
651

Thanks  
so  
much!

Kellie

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**From:** L  
esley  
Groff



]

**Sent:** Tuesday, January 16, 2018 3:23 PM

**To:** Kellie Berrios <[REDACTED]>

**Subject:** Re: Appointment with Dr. Hartl

Hi  
Kellie!  
Thank

you  
SO  
very  
much  
for  
your  
email.  
I will  
get the  
paperw  
ork  
filled  
out and  
Call  
you  
with a  
Credit  
Card  
to pay  
for the  
appoint  
ment  
as soon  
as you  
can  
confir  
m the  
room  
is  
availab  
le. I  
underst  
and  
from  
Dr.  
Kruger  
's  
office  
the  
MRI  
results  
from  
East  
River  
Imagin  
g will

be  
coming  
to you  
soon!

Thanks  
so  
much,  
Lesley  
Assista  
nt to  
Jeffrey  
Epstein

On Jan 16, 2018, at 3:16 PM, Kellie Berrios  
<[REDACTED]> wrote:

Good afternoon Lesley,

I just received your message. Dr. Hartl did say he  
can see Mr. Epstein tomorrow at 9:45am, I am  
just waiting on confirmation that a room is  
available. Also, please inform Mr. Epstein that Dr.  
Hartl does not participate with United Healthcare  
so he will have to pay \$350 at the time of the visit  
and we will submit to the insurance. Please see  
new patient forms attached as requested. Thank  
you! Let me know if you have any questions!

Kellie Berrios  
Senior Patient Coordinator  
Weill Cornell Brain and Spine Center

**Weill Cornell Medicine**  
Department of Neurological Surgery  
240 E 59<sup>th</sup> Street, 2<sup>nd</sup> Floor  
New York, NY 10022  
T [REDACTED]  
F [REDACTED]  
[weillcornellbrainandspine.org](http://weillcornellbrainandspine.org)

<NY Surprise Law New Patient  
Consent.pdf><Privacy Email  
authorization.pdf><Updated Spine  
Questionnaire.pdf><WCMC Financial Policy  
1.docx>