

To: james | personal genius [REDACTED]
From: [REDACTED]
Sent: Wed 2/7/2018 8:31:39 PM
Subject: Re: No internet in 10B

Super. Thank you!

Sent from my iPhone

On Feb 7, 2018, at 3:11 PM, james | personal genius [REDACTED] wrote:

Got there and [REDACTED] was in the apartment wondering how I knew where to find her! Lol
WiFi worked fine when I tried it. Had the guest reconnect her laptop to it and confirmed it was working for her too. Showed her the box to reboot if it failed again.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Feb 7, 2018, at 2:11 PM [REDACTED] wrote:

Thanks 💎

Sent from my iPhone

On Feb 7, 2018, at 2:01 PM, james | personal genius <[REDACTED]> wrote:

Will do! 💎

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Feb 7, 2018, at 1:59 PM, L [REDACTED] wrote:

That would be super. Please do stop by.
Guest may or may not be there. Code is
1074. Knock first!

Sent from my iPhone

On Feb 7, 2018, at 1:41 PM, james | personal genius
[REDACTED] wrote:

Likely the modem needs to be
rebooted (pull the power, wait a
minute & plug back in).
I'm seeing [REDACTED] @ 3PM. I
can swing by 10B @ 2:45 and
check it out if you'd like.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Feb 7, 2018, at 1:34 PM, [REDACTED]
[REDACTED] wrote:

I am told by Guest
in 10B she cannot
connect to the
internet. She is
using apt 11B's
internet for time
being. Thank asked
her to try:

The WiFi Code for your apartment is:

bemyguest
User Name: apt10b

But it is not working. Can we check out on it? Lesley

Sent from my iPhone