

**To:** [REDACTED]  
**Cc:** Rich Kahn[REDACTED]  
**From:** Lesley Gro[REDACTED]  
**Sent:** Tue 1/23/2018 11:23:42 PM  
**Subject:** Re: Ticketmaster

ok, Rich will you share that info with JE the next time you meet with him? (FYI-JE to be in NY ALL next week)

On Jan 23, 2018, at 4:04 PM, [REDACTED] wrote:

Please see Amex responded to Tickets refund

Thank you,

Bella

Begin forwarded message:

**From:** "Natalia Molotkova"

**Date:** January 22, 2018 at 7:04:45 PM EST

**To:** [REDACTED]

**Reply-To:** Natalia Molotkova"

Bella, I talked to disputes, they said Ticketmasters tickets are non-refundable, even if we reached out to them. They said if you have a receipt, they can print out a refund. I am sorry. I tried.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

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