To: ████████████████████

From: james | personal genius

Sent: Wed 2/7/2018 8:11:17 PM

Subject: Re: No internet in 10B

Got there and ███████ was in the apartment wondering how I knew where to find her! Lol WiFi worked fine when I tried it. Had the guest reconnect her laptop to it and confirmed it was working for her too. Showed her the box to reboot if it failed again.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Feb 7, 2018, at 2:11 PM, ███████████████████████████████ wrote:

> Thanks �

Sent from my iPhone

On Feb 7, 2018, at 2:01 PM, james | personal genius <james@personalgenius.co> wrote:

> Will do! �

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Feb 7, 2018, at 1:59 PM, █████████████████████ wrote:

> That would be super. Please do stop by. Guest may or may not be there. Code is 1074. Knock first!

Sent from my iPhone

On Feb 7, 2018, at 1:41 PM, james | personal genius ███████████████████████ wrote:

Likely the modem needs to be rebooted (pull the power, wait a minute & plug back in). I'm seeing Svetlana @ 3PM. I can swing by 10B @ 2:45 and check it out if you'd like.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
http://personalgenius.co

On Feb 7, 2018, at 1:34 PM, ███████████████████
                          wrote:

I am told by Guest in 10B she cannot connect to the internet. She is using apt 11B's internet for time being. Thank asked her to try:

The WiFI Code for your apartment is:

bemyguest
User Name: apt10b

But it is not working.   Can we check out on it? █████   .

Sent from my iPhone