

**To:** Amex Centurian Travel[redacted]  
**From:** [redacted]  
**Sent:** Fri 2/9/2018 5:00:52 PM  
**Subject:** Re: Our Special Instructions for Booking Travel for Karyna Shuliak only...

ok...good deal...I just spoke with Rich in accounting and he wants us to try this the next time I book something for Karyna...

On Feb 9, 2018, at 11:58 AM, Natalia Molotkova

<[redacted]> wrote:

Yes, but sometimes 20% are posted back pretty fast.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[redacted]

Hours: Mon through Friday 9AM-530PM EST

got it...you pay up front the full 100% with points for the ticket...then are refunded the 20% which you receive

On Feb 9, 2018, at 11:38 AM, Natalia Molotkova [redacted] wrote:

Yes, but 20% will be refunded, not like you are paying 80% at the time of booking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[redacted]

Hours: Mon through Friday 9AM-530PM EST

so it is always paying 80% of the ticket price when you use points?...sounds like that is a good deal...it's 20% just want to make sure I have this correct before I present it to our accounting department and Jeffrey...!

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[redacted]> wrote:

Ok, will pass this info along...

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[redacted]> wrote:

Yes, correct, 20% bonus usually posted right away, but might take up to two billing cycles.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

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Ok, so it would be best to book a straight up first/biz ticket completely with points through you cause it is ess since he would get 20% of the points back? when does he get the 20% back in points to his account?

On Feb 9, 2018, at 9:39 AM, Natalia Molotkova [REDACTED] wrote:

I will make a note. [REDACTED], we can't do upgrades or money tickets with airline miles. And we can't do upg to miles, and usually one AMEX point is one mile. I can check availability for upgrade, but you will have to ha ungradable coach is issued.

He can use AMEX points to issue first/business class ticket, and conversion is 1.00USD=100 points, and he was used, we can do that, easy.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

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Hi Natasha...I have been told when booking travel for Karyna Shuliak ONLY, we need to now consider upgra Jeffrey's points. However, he only wants to use points when we get more than a penny a point...The way to \$700.00, multiple the ticket price times 100...700x100= 70,000. If it is 60,000 points to get the ticket (or anyth deal and Jeffrey wants us to use his points...!!!

Can you help me remember and help me work this out if I ever coordinate her tickets...? :)

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