

To: [REDACTED]
From: [REDACTED]
Sent: Tue 2/13/2018 8:29:38 PM
Subject: Fwd: Ticketmaster

Hi Bella...if you recall, we had the issue when [REDACTED] tried to go see Lion King...they would not let her in...Natasha tried to get us a credit but could not...therefore, yes, the charges you sent are correct

Begin forwarded message:

From: Bella Klein <[REDACTED]>
Subject: Fwd: Ticketmaster
Date: January 23, 2018 at 4:04:21 PM EST
To: Richard Kahn [REDACTED]
Cc: [REDACTED]

Please see Amex responded to Tickets refund
Thank you,
Bella

[REDACTED]

Begin forwarded message:

From: "Natalia Molotkova"
[REDACTED]
Subject: Ticketmaster
Date: January 22, 2018 at 7:04:45 PM EST
To: [REDACTED]
Reply-To: "Natalia Molotkova"
[REDACTED]

Bella, I talked to disputes, they said Ticketmasters tickets are non-refundable, even if we reached out to them, tickets should be printed out. I am sorry. I tried.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.