

To: [REDACTED]
From: [REDACTED]
Sent: Tue 2/13/2018 8:29:38 PM
Subject: Fwd: Ticketmaster

Hi Bella...if you recall, we had the issue when [REDACTED] tried to go see Lion King...they would not let her in...Natasha tried to get us a credit but could not...therefore, yes, the charges you sent are correct

Begin forwarded message:

From: Bella Klein <[REDACTED]>
Subject: Fwd: Ticketmaster
Date: January 23, 2018 at 4:04:21 PM EST
To: Richard Kahn <[REDACTED]>
Cc: [REDACTED]

Please see Amex responded to Tickets refund
Thank you,
Bella

[REDACTED]

Begin forwarded message:

From: "Natalia Molotkova" <[REDACTED]>
Subject: Ticketmaster
Date: January 22, 2018 at 7:04:45 PM EST
To: [REDACTED]
Reply-to: "Natalia Molotkova" <[REDACTED]>

Bella, I talked to disputes, they said Ticketmasters tickets are non-refundable, even if we reached out to them. They said if we reached out to them, they would issue a credit. I am sorry. I tried.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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