

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Fri, 2/9/2018 4:44:54 PM
Subject: Re: Our Special Instructions for Booking Travel for Karyna Shuliak only...

got it...you pay up front the full 100% with points for the ticket...then are refunded the 20% which you receive in up to 2 billing cycles...OK

On Feb 9, 2018, at 11:38 AM, Natalia Molotkova

<[REDACTED]> wrote:

Yes, but 20% will be refunded, not like you are paying 80% at the time of booking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so it is always paying 80% of the ticket price when you use points?...sounds like that is a good deal...it's 20% just want to make sure I have this correct before I present it to our accounting department and Jeffrey...!

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]>

wrote:

Ok, will pass this info along...

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]>

wrote:

Yes, correct, 20% bonus usually posted right away, but might take up to two billing cycles.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok, so it would be best to book a straight up first/biz ticket completely with points through you cause it is ess since he would get 20% of the points back? when does he get the 20% back in points to his account?

On Feb 9, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]>

I will make a note. But Lesley, we can't do upgrades or money tickets with airline miles. And we can't do upg to miles, and usually one AMEX point is one mile. I can check availability for upgrade, but you will have to ha ungradable coach is issued.

He can use AMEX points to issue first/business class ticket, and conversion is 1.00USD=100 points, and he was used, we can do that, easy.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

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Hi Natasha...I have been told when booking travel for Karyna Shuliak ONLY, we need to now consider upgrade Jeffrey's points. However, he only wants to use points when we get more than a penny a point...The way to 1 \$700.00, multiple the ticket price times 100...700x100= 70,000. If it is 60,000 points to get the ticket (or any deal and Jeffrey wants us to use his points...!!!

Can you help me remember and help me work this out if I ever coordinate her tickets...? :)

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