

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Fri 2/9/2018 4:44:54 PM
Subject: Re: Our Special Instructions for Booking Travel for K aryna Shuliak only...

got it...you pay up front the full 100% with points for the ticket...then are refunded the 20% which you receive in up to 2 billing cycles...OK

On Feb 9, 2018, at 11:38 AM, Natalia Molotkova

<[REDACTED]> wrote:

Yes, but 20% will be refunded, not like you are paying 80% at the time of booking.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

so it is always paying 80% of the ticket price when you use points?...sounds like that is a good deal...it's 20% just want to make sure I have this correct before I present it to our accounting department and Jeffrey...!

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, will pass this info along...

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, correct, 20% bonus usually posted right away, but might take up to two billing cycles.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok, so it would be best to book a straight up first/biz ticket completely with points through you cause it is ess since he would get 20% of the points back? when does he get the 20% back in points to his account?

On Feb 9, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]>

I will make a note. But Lesley, we can't do upgrades or money tickets with airline miles. And we can't do upgrades to miles, and usually one AMEX point is one mile. I can check availability for upgrade, but you will have to have an ungradable coach is issued.

He can use AMEX points to issue first/business class ticket, and conversion is 1.00USD=100 points, and he was used, we can do that, easy.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...I have been told when booking travel for Karyna Shuliak ONLY, we need to now consider upgrading Jeffrey's points. However, he only wants to use points when we get more than a penny a point...The way to calculate is \$700.00, multiple the ticket price times 100... $700 \times 100 = 70,000$. If it is 60,000 points to get the ticket (or anything else) deal and Jeffrey wants us to use his points...!!!

Can you help me remember and help me work this out if I ever coordinate her tickets...? :)



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.