

To: Gwen Stroud at American Express[gwen.stroud@centurion.com]
From: [REDACTED]
Sent: Sun 2/18/2018 3:43:01 PM
Subject: Re: Flights for today, Feb. 18

Hello Gwen! thank you for your very detailed email! This is great!

-Please proceed and issue the Delta tickets for [REDACTED] departing 3pm from LGA to WPB as shown below

-Please proceed and issue the JET BLUE flight from WPB to JFK for [REDACTED] departing 5:06pm

Thank you! Please send the tickets to my email only...

[REDACTED]

On Feb 18, 2018, at 10:05 AM, Gwen Stroud at American Express
[REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

Hello [REDACTED]

Thank you for your call this morning.

For today, here are the flight options available as requested:

Airline**Departure Date****Departure City****Departure time****Arrival City****Arrival time**

DL	18-Feb	LGA	3:00P	West Palm	6:15p
----	--------	-----	-------	-----------	-------

- \$226.30 per person, total air reservation, including taxes and fees: \$452.60.
- < Non-refundable, \$200.00 change penalty plus difference in fare

[REDACTED] there are no flights at 5p to LGA. Here are the choices:

Airline**Departure Date****Departure City****Departure time****Arrival City****Arrival time**

DL	18-Feb	West Palm	4:01p	LGA	6:57P
----	--------	-----------	-------	-----	-------

DL	18-Feb	West Palm	6:58p	LGA	9:57P
----	--------	-----------	-------	-----	-------

There is one flight to JFK in the timeframe you requested:

Airline**Departure Date****Departure City****Departure time****Arrival City****Arrival time**

Jet Blue	18-Feb	West Palm	5:06p	JFK	7:56P
----------	--------	-----------	-------	-----	-------

- Delta fare at 4:01p: \$226.30 per person, total air reservation, including taxes and fees: \$452.60.

- < Non-refundable, \$200.00 change penalty plus difference in fare, per ticket
- Delta fare at 6:58p: \$622.90 per person, total air reservation, including taxes and fees: \$452.60.
- < Non-refundable, \$200.00 change penalty plus difference in fare, per ticket
- Jet Blue fare: \$531.74 per person, total air reservation, including taxes and fees: \$1063.48.
- < Non-refundable, \$150.00 change penalty plus difference in fare, per ticket

Please reply to this email and provide your authorization to proceed.

Thank you,
Gwen Stroud, on behalf of your Relationship Manager Natalia Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.