

To: Gwen Stroud at American Express[gwen.stroud@centurion.com]
From: [REDACTED]
Sent: Sun 2/18/2018 3:43:01 PM
Subject: Re: Flights for today,Feb. 18

Hello Gwen! thank you for your very detailed email! This is great!

-Please proceed and issue the Delta tickets for [REDACTED] departing 3pm from LGA to WPB as shown below

-Please proceed and issue the JET BLUE flight from WPB to JFK for [REDACTED] departing 5:06pm

Thank you! Please send the tickets to my email only...

[REDACTED]

On Feb 18, 2018, at 10:05 AM, Gwen Stroud at American Express

[REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

Hello [REDACTED]

Thank you for your call this morning.

For today, here are the flight options available as requested:

 Airline Departure Date Departure City Departure time Arrival City Arrival time

DL 18-Feb LGA 3:00P West Palm 6:15P

- \$226.30 per person, total air reservation, including taxes and fees: \$452.60.
- < Non-refundable, \$200.00 change penalty plus difference in fare

[REDACTED] there are no flights at 5p to LGA. Here are the choices:

 Airline Departure Date Departure City Departure time Arrival City Arrival time

DL 18-Feb West Palm 4:01P LGA 6:57P

DL 18-Feb West Palm 6:58P LGA 9:57P

There is one flight to JFK in the timeframe you requested:

 Airline Departure Date Departure City Departure time Arrival City Arrival time

Jet Blue 18-Feb West Palm 5:06P JFK 7:56P

- Delta fare at 4:01p: \$226.30 per person, total air reservation, including taxes and fees: \$452.60.

- < Non-refundable, \$200.00 change penalty plus difference in fare, per ticket
- Delta fare at 6:58p: \$622.90 per person, total air reservation, including taxes and fees: \$452.60.
- < Non-refundable, \$200.00 change penalty plus difference in fare, per ticket
- Jet Blue fare: \$531.74 per person, total air reservation, including taxes and fees: \$1063.48.
- < Non-refundable, \$150.00 change penalty plus difference in fare, per ticket

Please reply to this email and provide your authorization to proceed.

Thank you,
Gwen Stroud, on behalf of your Relationship Manager Natalia Molotkova

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