

**To:** Jeff Epstein [REDACTED]  
**From:** Nili Priell  
**Sent:** Sun 3/4/2018 5:21:55 PM  
**Subject:** Re: Urgence

Hi [REDACTED]  
Things happen. Don't worry. You are very quick to respond. That is a very rare quality!  
Andrew (or was he Mervin - I don't quite distinguish between them) was he and he turned the mattress "sunny side down" and the linen will be changed on a fresh duvet, so we can sleep today. It is a solution because we have a schedule from 5 PM on tonight.  
The new mattress will wait until tomorrow in Andrew's office until tomorrow.  
Is it OK?  
Thanks  
Nili

> On Mar 4, 2018, at 6:49 PM, [REDACTED] wrote:  
>  
> Hi Nili...once again, so sorry for the troubles today~  
>  
> I am having a new mattress delivered today!! It will arrive between 3-10pm...Andrew and Merwin will take care of setting it up for you!  
>  
>> On Mar 4, 2018, at 8:02 AM, Nili Priell [REDACTED] wrote:  
>>  
>> Hi [REDACTED]  
>> Thank you for there welcome goodies.  
>>  
>> There is a severe problem - there is a crack in the bedroom ceiling and I think that water have poured to the bed. The covers and the mattress are wet.  
>> Unless there is a possibility to change them, it is not possible to sleep upon.  
>> I don't know how Leo didn't see it because the water are brownish. I entered the room and immediately noticed it. It seems that it happened sometime between we left and now because the ceiling is not wet but you see the crack.  
>> Can you help today, Sunday?  
>> Thanks,  
>> Nili  
>