

**To:** Lesley Groff [REDACTED]  
**From:** Richard Kahn  
**Sent:** Fri 2/9/2018 4:58:16 PM  
**Subject:** Re: Amex and Points

20% bonus is good provided miles are valued at .01 and not less..  
lets try that on next flight for karyna and see how it goes thanks for the follow  
up

Richard Kahn  
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[REDACTED]

> On Feb 9, 2018, at 11:55 AM, Lesley Groff [REDACTED] wrote:  
>  
> Hi Rich...you were correct about having to convert points to miles directly with  
an airline to do upgrades to 1st/biz class for Karyna's travel. Amex can check  
available for upgrade, but then I (or Karyna) would need to handle it directly  
with the airline once the upgradable coach ticket is issued.  
>  
> Jeffrey can use Amex points to issue a 1st/biz class ticket directly with  
Amex...the conversion is always 1.00USD=100 points. BUT, he will get 20% back  
bonus points to his account (usually posted right away but might take up to 2  
billing cycles) So he Must first Use 100% points for the ticket, and will then  
be refunded 20% points...  
>  
> Please let me know your thoughts on this...  
>  
> Thanks, Lesley