

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 2/15/2018 8:09:11 PM
Subject: The Little Nell Reservation Confirmation

Title: American Express ®

Oh, wow, I hate snow LOL
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks...they are there already! they sent me a video of the weather...the snow is super deep!
ugh...I don't like winter vacations personally...give me a pool and an ocean to look at! They are
rebooked on the same flights for tomorrow! keeping fingers crossed all works out!

On Feb 15, 2018, at 2:53 PM, Natalia Molotkova [REDACTED] wrote:

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

THE LITTLE NELL RESERVATION CONFIRMATION

EVENTS DURING YOUR ST

ACCOMMODATIONS | DINING | ADVENTURES | OCCASION

YOUR ADVENTURE AWAITS

Dear [REDACTED]

Thank you for making your reservation at The Little Nell. We look forward to welcoming you to Aspen. Your individual requests have been noted on your reservation and every effort will be made to accommodate them. All of our guest accommodations are non-smoking. Please refer to the information below for the details of your stay.

We look forward to welcoming you to Aspen and to The Little Nell.

CONFIRMATION DETAILS

CONF NUMBER



YOU WILL BE WITH US FOR 1 NIGHT

Room Type:

**Town Side
Room**

Guests:

**2 Total
persons**

Room Charges	\$1,527
Aspen Tax 11.3%	\$182
Resort Fee 6%	\$88
Total Rate	\$1,798.
Less Deposit	-(\$1,798)
Remaining Room Balance	\$0
Deposit due Thursday, February 15, 2018	\$1,798

The daily 6% resort fee includes the following services and amenities: transfers to and from Aspen airport, transportation around Aspen, use of the Fitness Center; high speed/wireless internet service, domestic phone calls, all snacks and non-alcoholic beverages from the mini-bar (refreshed once daily), winter ski concierge and morning coffee service in The Living Room.

The above rate(s) may not reflect all possible fees, additional charges or taxes associated with this reservation. For clarification regarding these charges, please contact our reservations department.

YOU HAVE CHOSEN THE TOWN SIDE ROOM

Package amenities include:

Enjoy buffet breakfast for two with a \$85 breakfast credit per night at Element 4.
Tax included.

POLICIES

Cancellations

30-day cancellation policy. If cancelled less than 30 days prior to arrival, full payment is non-refundable.

Deposits

50% of total room charges upon booking; the final 50% is charged automatically 30 days prior to arrival. Once you



are within your stated cancellation policy, your full payment is non-refundable and in case of no show or early departure, a cancellation fee equivalent to the full length of stay is applicable. We strongly recommend purchasing travel insurance.

Valet Parking

\$38.00 per vehicle per night

Pet Fee

If you are traveling with your pet, we charge a \$125.00 cleaning fee for the first night of your stay and a \$25.00 cleaning fee for each additional night of your stay.

Check In Time

After 4pm. Early check in requests may be made, but are subject to availability.

Check out Time

Before 12:00 Noon. Late check out requests may be made, but may incur additional costs and are subject to availability.

Concierge

For timely airport transfers, dining reservations, and activities in the area, please contact our concierge at [REDACTED]

ASPEN EXPERIENCE | GOOD LIFE | THE HOTEL | BLOG | RESIDENCES | CONTACT L

THE LITTLE NELL



CONTACT

Reservations

Sun-Wed 7AM-9PM
Thurs-Sat 7AM-10PM

MAKE A
RESERVATION

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Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

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THE LITTLE NELL RESERVATION CONFIRMATION



EVENTS DURING YOUR STAY

ACCOMMODATIONS | DINING | ADVENTURES | OCCASIONS | OFFERS

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We look forward to welcoming you to Aspen and to The Little Nell.

CONFIRMATION DETAILS

CONF NUMBER: [REDACTED]

YOU WILL BE WITH US FOR 1 NIGHT

Room Type:

Town Side Room

Guests:

2 Total persons

Room Charges	\$1,527.00
Aspen Tax 11.3%	\$182.57
Resort Fee 6%	\$88.62
Total Rate	\$1,798.19
Less Deposit	-(\$1,798.19)
Remaining Room Balance	\$0.00
Deposit due Thursday, February 15, 2018	\$1,798.19
The daily 6% resort fee includes the following services and amenities: transfers to and from Aspen airport, transportation around Aspen, use of the Fitness Center; high speed/wireless internet service, domestic phone calls, all snacks and non-alcoholic beverages from the mini-bar (refreshed once daily), winter ski concierge and morning coffee service in The Living Room.	
The above rate(s) may not reflect all possible fees, additional charges or taxes associated with this reservation. For clarification regarding these charges, please contact our reservations department.	

YOU HAVE CHOSEN THE TOWN SIDE ROOM

Package amenities include:

Enjoy buffet breakfast for two with a \$85 breakfast credit per night at Element 47.
Tax included.

POLICIES

Cancellations

30-day cancellation policy. If cancelled less than 30 days prior to arrival, full payment is non-refundable.

Deposits

50% of total room charges upon booking; the final 50% is charged automatically 30 days prior to arrival. Once you are within your stated cancellation policy, your full payment is non-refundable and in case of no show or early departure, a cancellation fee equivalent to the full length of stay is applicable. We strongly recommend purchasing travel insurance.

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THE LITTLE NELL



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This email is intended for natalia.x.molotkova@aexp.com

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