

**To:** Natalia Molotkova[REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 2/21/2018 10:12:34 PM  
**Subject:** Re: Need the ticket [REDACTED] at 6pm today!



Sent from my iPhone

On Feb 21, 2018, at 3:23 PM, Natalia Molotkova <REDACTED> wrote:

You are my VIP client, and you are always good to me, that is why, I do feel sorry, that missed chance helping you.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Not to worry.

Sent from my iPhone

On Feb 21, 2018, at 2:30 PM, Natalia Molotkova <REDACTED> wrote:

Thank you, it wasn't my intention not to react right way. Sorry.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Done!

Sent from my iPhone

On Feb 21, 2018, at 1:41 PM, Natalia Molotkova <[REDACTED]> wrote:

B6 1444 21FEB PBI EWR 0604P 0900P  
1ADT 678.49

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am sorry, I am still on the same call, did you book it over the phone? I am so sorry.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need a one way, biz class ticket for [REDACTED] PB to NY today  
departing around 6pm! Please advise price and option. I'm on vacation and but answer you  
back. !!

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).  
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

