

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Thur 3/15/2018 5:38:31 PM
Subject: Re: [REDACTED] Group Lesson 2/14

Thank you so much Lesley!!!

On Mar 15, 2018, at 1:34 PM, Lesley Groff <[REDACTED]> wrote:

don't worry. I'll take care of it..
agree you should NOT pay.

On Mar 15, 2018, at 1:29 PM, [REDACTED]
<[REDACTED]> wrote:

Yes. We planed to ski alone but accidentally met him on the slope, he invited to ski on the new track (the longer one) and we joined him and the group, we did 2 tracks and went finish. so we were skiing even not the whole day, I guess smth like 2 hours maximum, because than we went to Aspen.

it's not even honest that they want to charge us.

Thank you Lesley!!

Sent from my iPhone

On Mar 15, 2018, at 1:24 PM, Lesley Groff <[REDACTED]> wrote:

hmmm...so you just happened to see the same instructor on the slope on your third day and when he 'invited' you to join assumed it was free....let me email Lizzie and see what she says...Did both you and [REDACTED] join the group on the 3rd day?

On Mar 15, 2018, at 1:05 PM, [REDACTED]
<[REDACTED]> wrote:

Hello, Lesley! How are you?

I got this message from Aspen... what would be better to do in this situation, should I pay? As I remember, you paid for 2 days of ski with instructor and on the third day he caught us on the slope and

invited to join the group again (as I
understand now it was not for free...:)

Let me know please.
Thank you!!!

Begin forwarded message:

From: PVT LessonLounge

[REDACTED]

Subject: FW: [REDACTED]
Group Lesson 2/14

Date: February 23, 2018 at
11:34:49 AM EST

To:

"[REDACTED]"
<[REDACTED]>
>

Cc: PVT LessonLounge

<[REDACTED]>
[REDACTED]>

We are contacting you again
because we are still having trouble
locating a lesson ticket for [REDACTED]
and your group lesson on 2/14.
The total cost is \$164 for each
lesson. Please stop by a ticket
office or call [REDACTED] to pay
for the lessons.
Thank you.

LIZZIE MITCHELL
SNOWMASS SALES,
RESERVATIONS & PRO SERVICES |
SKI AND SNOWBOARD SCHOOL
ASPEN SKIING COMPANY
[REDACTED]

<image002.jpg>Snowmass |
Aspen Mountain | Aspen
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Hotels www.AspenSnowmass.com

From: PVT LessonLounge
Sent: Monday, February 19, 2018 11:36 AM
To: [REDACTED]
Cc: PVT LessonLounge
Subject: FW: [REDACTED] Group Lesson 2/14

Hello again,
It has also come to our attention
that [REDACTED] [REDACTED] was in a group
lesson on 2/14 but we are having
trouble finding a lesson ticket. The
total cost for the lesson is \$164.
Please stop by a ticket office,
Treehouse Guest Service, or call
[REDACTED] to resolve this
matter.
Thank you,

LIZZIE MITCHELL
SNOWMASS PRO SERVICES, SALES
& RESERVATIONS | SKI AND
SNOWBOARD SCHOOL
ASPEN SKIING COMPANY
W: [REDACTED]
<image005.jpg>
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Aspen Highlands | Buttermilk
The Little Nell | Limelight
Hotels www.AspenSnowmass.com

From: PVT LessonLounge
Sent: Monday, February 19, 2018 11:35 AM
To: [REDACTED]
Cc: PVT LessonLounge
Subject: [REDACTED] Group Lesson 2/14

Dear [REDACTED],
It has come to our attention that
you were in a group lesson on
2/14 but we are having trouble
finding a lesson ticket. The total
cost for the lesson is \$164. Please

stop by a ticket office, Treehouse
Guest Service, or call [REDACTED]
[REDACTED] to resolve this matter.
Thank you,

LIZZIE MITCHELL

SNOWMASS PRO SERVICES, SALES
& RESERVATIONS | SKI AND
SNOWBOARD SCHOOL
ASPEN SKIING COMPANY
W: [REDACTED]

<image005.jpg>

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