

**To:** Natalia Molotkova[REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 3/22/2018 2:21:39 PM  
**Subject:** Re: Ticket for [REDACTED]

Please proceed with booking this hotel for [REDACTED]

Sent from my iPhone

On Mar 22, 2018, at 10:20 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

And one more for the hotel:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Estimated total for hotel reservation: 1313.64 CAD. Daily resort fees may apply.

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below fully refundable ticket for [REDACTED]. Thanks

Sent from my iPhone

On Mar 22, 2018, at 10:16 AM, Natalia Molotkova <[REDACTED]> wrote:

Lowest refundable fare is with Delta - \$1723.01, issuing ticket?

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1723.01.
- Refundable; changes subject to difference in fare.

• Outbound:

**Wed 11 Apr - Delta Air Lines 4068 - Economy - 2h 2m- 366 Miles**

OPERATED BY ENDEAVOR AIR DBA DELTA CONNECTION

Depart: New York John F Kennedy Airport, (JFK) at 3:40PM

Arrive: Toronto Lester B. Pearson Airport, (YYZ) at 5:42 PM

**Wed 11 Apr - Delta Air Lines 7109 - Economy - 5h 6m- 2103 Miles**  
OPERATED BY WESTJET

Depart: Toronto Lester B. Pearson Airport, (YYZ) at 8:00PM

Arrive: Vancouver Intl Airport, (YVR) at 10:06 PM

- Inbound

**Fri 13 Apr - Delta Air Lines 2450 - Economy - 4h 54m- 2248 Miles**

Depart: Vancouver Intl Airport, (YVR) at 11:10PM

Arrive: Atlanta Hartsfield Jackson Airport, (ATL) at 07:04AM (on 14 Apr)

**Sat 14 Apr - Delta Air Lines 2350 - Economy - 2h 17m- 759 Miles**

Depart: Atlanta Hartsfield Jackson Airport, (ATL) at 08:10AM

Arrive: New York John F Kennedy Airport, (JFK) at 10:27 AM

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On Mar 22, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

I will book different flights, due to Cathay refundable is very expensive - more then 5K.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok on hotel...issue tickets as fully refundable please

On Mar 22, 2018, at 8:59 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Sorry, hotel has to be cancelled by April 10, I can hold flights till tomorrow, will it be OK? Or you want me to issue tickets as refundable?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, I am holding Cathay due to they allow to hold it till April 10th, hotel cancellation policy is 24 hours, itinerary is on its way. She is Russian, correct?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Correct!

Sent from my iPhone

On Mar 22, 2018, at 8:52 AM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, sorry, was working on options from NYC, correct?  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Wow! Great!! Morning!   \*

Sent from my iPhone

On Mar 22, 2018, at 8:13 AM, Natalia Molotkova <[REDACTED]> wrote:

Morning, working on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need an itinerary for [REDACTED] to go to Vancouver Canada April 11-13. She must apply for a Visa. She needs a hotel stay at the Rosewood please as well. Thank you! Lesley

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).  
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

