

**To:** PVT LessonLounge[REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 3/19/2018 12:32:35 AM  
**Subject:** Re: [REDACTED] and [REDACTED] Lessons Feb 12 & 13

Super. Thanks so much.

Sent from my iPhone

> On Mar 18, 2018, at 5:55 PM, PVT LessonLounge  
<[REDACTED]> wrote:  
>  
> No problem, thank you for the additional information. All is confirmed and  
taken care of. Sorry for any inconvenience!  
>  
>  
> LIZZIE MITCHELL  
> SNOWMASS SALES, RESERVATIONS & PRO SERVICES| SKI AND SNOWBOARD SCHOOL  
> ASPEN SKIING COMPANY  
>  
> Snowmass | Aspen Mountain | Aspen Highlands | Buttermilk  
> The Little Nell | Limelight Hotels www.AspenSnowmass.com  
>  
>  
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>  
> -----Original Message-----  
> From: Lesley Groff [mailto:[REDACTED]]  
> Sent: Thursday, March 15, 2018 12:11 PM  
> To: PVT LessonLounge  
> Subject: [REDACTED] and [REDACTED] Lessons Feb 12 & 13  
>  
> Hello Lizzie. My name is Lesley and I coordinated the ski trip for [REDACTED]  
[REDACTED] and [REDACTED] i...I understand you have emailed [REDACTED] re a lesson you  
feel she needs to pay for on Feb. 14th. From what [REDACTED] has explained, she and  
[REDACTED] took the 4 lessons we originally paid for (2 lessons on Feb. 12 and 2  
lessons on Feb. 13). Apparently on WEd. Feb. 14th, [REDACTED] and [REDACTED] were skiing  
together where they 'bumped into' your ski instructor on the slope and he  
'invited' them to join the group. They skied 2 runs with the instructor/group  
then went on their own way and finished the day. At no time did the instructor  
tell them he would charge for a day of lessons and they genuinely thought the  
short time they spent with the instructor was for free! Can you kindly confirm  
this scenario with your instructor?  
>  
> Both young ladies say they had a tremendous time and enjoyed the lessons Feb.  
12 and 13...but truly considered Feb. 14 an honest coincidence ..  
>  
> Thank you,  
> Lesley  
>