

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Mon 3/26/2018 2:12:35 PM
Subject: Re: Holding Ticket for [REDACTED] April 2-She won't take this flight (GQYDEW)

YES, ok to proceed with cancelling the flight for [REDACTED] on April 2. thanks

On Mar 26, 2018, at 10:11 AM, Natalia Molotkova

[REDACTED] wrote:

No, you don't need to pick up date now, we can just keep it open, we just need to cancel flight on April 2nd, C

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

We don't know what we want to do with this as of yet...Must we just pick a random date and issue a ticket no
the Jan. 25, 2019...if we can keep as a credit to use later, lets do that please (understanding the trip must be

On Mar 26, 2018, at 9:23 AM, Natalia Molotkova [REDACTED] wrote:

Found it, yes, if you are not ready to re-schedule it now, we can do it till January 25 2019, rout has to be from
to do.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Let me have a look, do you have record locator?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Morning! Hope you had a super weekend. We have a ticket for [REDACTED] to from from NY to Paris on April 2....
get a credit?

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