

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Tue 3/27/2018 2:03:10 PM  
Subject: Change Ticket!!! [REDACTED] 03APR18 AWLJQU

Title: American Express ®

Making sure you saw:  
Ticket two: AIR BALTIC - value 195.20USD  
• **Non-refundable and can't be changed.**

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue below tickets for [REDACTED]. thanks

On Mar 27, 2018, at 9:58 AM, Natalia Molotkova  
[REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$409.40 (two separate tickets).

Ticket one: CZECH AIRLINES - value 214.20USD

- Non-refundable, EUR60.00 change penalty plus difference in fare.
- Outbound:

**Tue 03 Apr - Czech Airlines 887 - 2h 30m- 918 Miles**

Depart: Pulkovo Airport, St. Petersburg (LED) at 3:30PM

Arrive: Prague Vaclav Havel Airport, (PRG) at 5:00PM

**Tue 03 Apr - Czech Airlines 766 - 1h 50m- 530 Miles**

OPERATED BY SMARTWINGS

Depart: Prague Vaclav Havel Airport, (PRG) at 5:35PM

Arrive: Paris Charles de Gaulle Airport, (CDG) at 7:25PM

Ticket two: AIR BALTIC - value 195.20USD

- **Non-refundable and can't be changed.**

- Inbound

**Thu 05 Apr - Air Baltic 694 - 2h 45m- 1040 Miles**

Depart: Paris Charles de Gaulle Airport, (CDG) at 6:30PM

Arrive: Riga International Airport, (RIX) at 10:15PM

**Thu 05 Apr - Air Baltic 446 - 22h 40m- 302 Miles**

Depart: Riga International Airport, (RIX) at 11:20PM  
Arrive: Pulkovo Airport, St. Petersburg (LED) at 00:40AM  
Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below flight for Anna.

On Mar 27, 2018, at 9:28 AM, Natalia Molotkova  
[REDACTED] wrote:

There are no direct flights matching time criteria, we can do:

**Tue 03 Apr - Czech Airlines 887 - 2h 30m- 918 Miles**

Depart: Pulkovo Airport, St. Petersburg (LED) at 3:30PM  
Arrive: Prague Vaclav Havel Airport, (PRG) at 5:00PM

**Tue 03 Apr - Czech Airlines 766 - 1h 50m- 530 Miles**

OPERATED BY SMARTWINGS

Depart: Prague Vaclav Havel Airport, (PRG) at 5:35PM  
Arrive: Paris Charles de Gaulle Airport, (CDG) at 7:25PM

**Thu 05 Apr - Air Baltic 694 - 2h 45m- 1040 Miles**

Depart: Paris Charles de Gaulle Airport, (CDG) at 6:30PM  
Arrive: Riga International Airport, (RIX) at 10:15PM

**Thu 05 Apr - Air Baltic 446 - 22h 40m- 302 Miles**

Depart: Riga International Airport, (RIX) at 11:20PM  
Arrive: Pulkovo Airport, St. Petersburg (LED) at 00:40AM

Total fare \$ 409.40

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Changing.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning we need to change [REDACTED] ticket to depart and return from St Petersburg! That is where she is and needs to go back to. Not Moscow as Jeffrey thought! Void and reissue using same parameters for Time. Tuesday April 3 arriving around 7pm to Paris return on Thursday April 5th evening...She is Russian. Coach. Thank you! [REDACTED]

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" [REDACTED]  
**Date:** March 26, 2018 at 12:41:26 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] 03APR18 AWLJQU

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel AWLJQU**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until

ticketing authorization is received. Please contact your travel office by 11:59 PM on March 29, or this entire reservation will automatically cancel.

**Tuesday 03 Apr 18**

**Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

**Other Information**

A VISA IS REQUIRED FOR ENTRY INTO FRANCE

**Other Information**

CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

**Flight Information**

Date	03 Apr 2018
Airline	<b>Air France</b>
Airline Record Locator	WP7ORJ
Flight/Class	<b>AF 1045</b> X Economy Class
Origin	Moscow, Sheremetyevo
Destination	Paris, Charles De Gaulle
Departing	03:10 PM
Arriving	06:05 PM
Departure Terminal	Terminal E - International
Arrival Terminal	Terminal 2 E
Estimated Time	3 Hrs 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Thursday 05 Apr 18**

**Flight Information**

Date	05 Apr 2018
Airline	<b>Air France</b>
Airline Record Locator	WP7ORJ
Flight/Class	<b>AF 1144</b> X Economy Class
Origin	Paris, Charles De Gaulle
Destination	Moscow, Sheremetyevo

Departing	07:30 PM
Arriving	12:05 AM / 06 Apr 2018
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal E - International
Estimated Time	3 Hrs 35 Mins
Stops	Non-stop

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them

access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

