

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Mon 3/26/2018 10:44:30 AM
Subject: Holding Ticket for [REDACTED] April 2-She won't take this flight ([REDACTED])

Morning! Hope you had a super weekend. We have a ticket for [REDACTED] to from from NY to Paris on April 2....she will not take this flight...what should we do? get a credit?