

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Mon 3/26/2018 1:10:56 PM  
**Subject:** Holding Ticket for [REDACTED] April 2-She won't take this flight ( GQYDEW)

Title: American Express ®

Let me have a look, do you have record locator?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! Hope you had a super weekend. We have a ticket for [REDACTED] to from from NY to Paris on April 2....she will not take this flight...what should we do? get a credit?

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