

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 3/29/2018 10:27:13 PM
Subject: Re: Change [REDACTED] ticket



Sent from my iPhone

On Mar 29, 2018, at 5:37 PM, Natalia Molotkova <[REDACTED]> wrote:

I changed flight, just new ticket needs to be issued, should be done by the end of the day today, max - tomorrow am.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Thank you for all!!

Sent from my iPhone

On Mar 29, 2018, at 5:29 PM, Natalia Molotkova <[REDACTED]> wrote:

Can you check on her ticket exchange? I have not received new itinerary. Thank you!

Sent from my iPhone

On Mar 29, 2018, at 11:49 AM, Natalia Molotkova <[REDACTED]> wrote:

No, still on Q, exchanges are busy today. I asked my support agent Kathy check tomorrow morning. But should be done by the end of today. It is number 38 now. We have almost 90 on the Q.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can you check on her ticket exchange? I have not received new itinerary. Thank you!

Sent from my iPhone

On Mar 29, 2018, at 11:49 AM, Natalia Molotkova <[REDACTED]> wrote:

Great! Please exchange [REDACTED] ticket to the below flight. thanks

On Mar 29, 2018, at 11:49 AM, Natalia Molotkova
[REDACTED] wrote:

Will be even exchange:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00.
- Refundable; changes subject to difference in fare>.

- Inbound -

Sat 31 Mar - Air France 1231 - - 1h 30m- 372 Miles

Depart: Malpensa Airport, Milan (MXP) at 3:35PM

Arrive: Paris Charles de Gaulle Airport, (CDG) at 5:05PM

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

WE need to change [REDACTED] ticket ([REDACTED]) to return from Milan to Paris on Sat. March 31 to the same flight [REDACTED] ([REDACTED]) is on (Air France #1231 departing at 3:35p arrive CDG 5:05pm.)

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