

**To:** Natalia Molotkova [REDACTED]  
**From:** [REDACTED]  
**Sent:** Tue 4/17/2018 12:35:09 PM  
**Subject:** Re: COMPLETED-ARM-17APR-AIR/HTL 18APR

Perfect!! Thanks so much for going ahead with this. Do you know when [REDACTED] is to fill out the ESTEs form? Is it prior to flight or once she lands in Ft Lauderdale?

Sent from my iPhone

On Apr 17, 2018, at 7:35 AM, Natalia Molotkova <[REDACTED]> wrote:

Good Day [REDACTED],  
Hope this little note finds you in good health and spirit.  
I know you had a million things to do this morning.  
Four points was not available for the entire duration.  
I found a La Quinta Inn that was available and had a great cancel policy.  
CANCELLATION- CANCEL BY 6 PM DAY OF ARRIVAL  
CREDIT CARD GUARANTEE  
BY 1800 18APR2018 LOCAL PROPERTY TIME  
thought it would make you happy.  
If there is anything else that we can help you with please reach out.  
Thank you.  
With Kind Regards,  
Joan Ann Kolb  
From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

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