

To: [REDACTED]
From: jeffrey E.
Sent: Wed 4/4/2018 10:58:30 PM
Subject: Re: Eurostar Issues-I worry about [REDACTED] ticket!

ok

On Thu, Apr 5, 2018 at 12:56 AM, [REDACTED] wrote:

Want to give you the heads up: My account rep, Natasha, is on holiday. She purchases our rail tickets through an account she has, which no one else apparently has access to. I booked [REDACTED] a new ticket myself on line and received a booking number(42881140) but she must print the ticket herself at a kiosk at the station OR go to the window and speak with an agent. She is to take the 7:55am train arriving Paris 11:17am.

...I worry however ...I don't know if she needs the card it was purchased on (the website doesn't state so, but...??) I did received an email stating it takes 2 business days for the credit card to be reviewed and ticket finalized (?) Yet it accepted the date of travel as tomorrow.

She needs to take money with her to the train station in case she needs to purchase a new ticket or pay a change fee. I have told her to take money and a credit card!

On Apr 4, 2018, at 5:04 PM, jeffrey E. <jeevacation@gmail.com> wrote:

[REDACTED] end [REDACTED] r new train ticket for friday morning thx

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please note

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