

To: [REDACTED]
From: Centurion Support
Sent: Sun 4/8/2018 2:36:02 PM
Subject: Flight for [REDACTED] April 9

Title: American Express ®

Hi [REDACTED]

I wanted to let you know we could not exchange the original ticket as the airlines would not allow us to change the ticket from economy class to business class. The original ticket is non refundable and does not allow changes after flight departure date so there will be no partial credit for that ticket.

At this time I have purchased a new one way flight for [REDACTED] I used the TSA information that was listed in the original reservation. Listed below are the new flight details as well as the American Express record locator -

American Express Record Locator - PLHMJJ

Mon 09 Apr - Aeroflot 2461 Business Class -

Depart: Paris Charles de Gaulle Airport, (CDG) at 11.30pm
Arrive: Moscow Sheremetyevo Airport, (SVO) at 4.00am

Seat - 3A

Total Business Class Fare - \$1398.60

Refundable Fare - 70.00 EUR fee to refund OR 70.00 EUR to Exchange.

Thank You!

Jennifer

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

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