

To: Allison Mcknight [REDACTED]
From: [REDACTED]
Sent: Thur 4/5/2018 5:46:29 PM
Subject: Re: Attn Paige

Agree- dreadful. She may have just taken the original train. I'll let you know. Thanks again

Sent from my iPhone

On Apr 5, 2018, at 1:26 PM, Allison Mcknight [REDACTED] > wrote:

Hi [REDACTED],

This is dreadful news. Do you know [REDACTED]'s status and if she was able to exchange her existing perhaps at the station ? Please advise as soon as you hear anything and I will assist in any way that I can. I will also escalate this situation to management to see how we should deal with Rail Europe going forward. Last minute changes will most likely need to be done abroad directly with Rail Europe and the rail station.

Paige Mcknight

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

He Paige. Since Rail Europe has such an antiquated system they could not process my new rail ticket in time and say they will not charge our card. See below email from them! Truly unbelievable.

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: April 5, 2018 at 12:17:04 PM EDT
To: [REDACTED]
Subject: Fwd: [REDACTED] URGENT PU-42881140 public Order :

Sent from my iPhone

Begin forwarded message:

From: Public-USD-Orders [REDACTED]

Date: April 5, 2018 at 11:09:53 AM EDT

To: <[REDACTED]>

Subject: Re: [REDACTED] URGENT PU-42881140 public Order :

TO: Jeffrey Epstein

FROM: Rail Europe

RE: 42881140

Thank you for ordering online with Rail Europe, it has been our pleasure to assist you in booking rail products for your journey. Due to the close proximity of your departure date, we were unable to fulfill your order online. This order has been canceled. The authorized hold on your credit card has been released and nothing will be charged to your credit card. This generally takes less than a week to display on your bank statement. You can contact your credit card provider with any questions about pre-authorization holds. You may purchase tickets locally in Europe. Please consider using Rail Europe for future bookings.

Thank you again for booking online with Rail Europe, and please visit us again at [REDACTED]

Sincerely,

Mike

Rail Europe North America

Original Message Follows: -----

From: [REDACTED]

To: p [REDACTED]

Subject: [REDACTED] URGENT PU-42881140 public Order : PAID
NOT_CONFIRMED+NOT_READY_FOR_PAYMENT

Date: April 4, 2018 5:06:17 PM CDT

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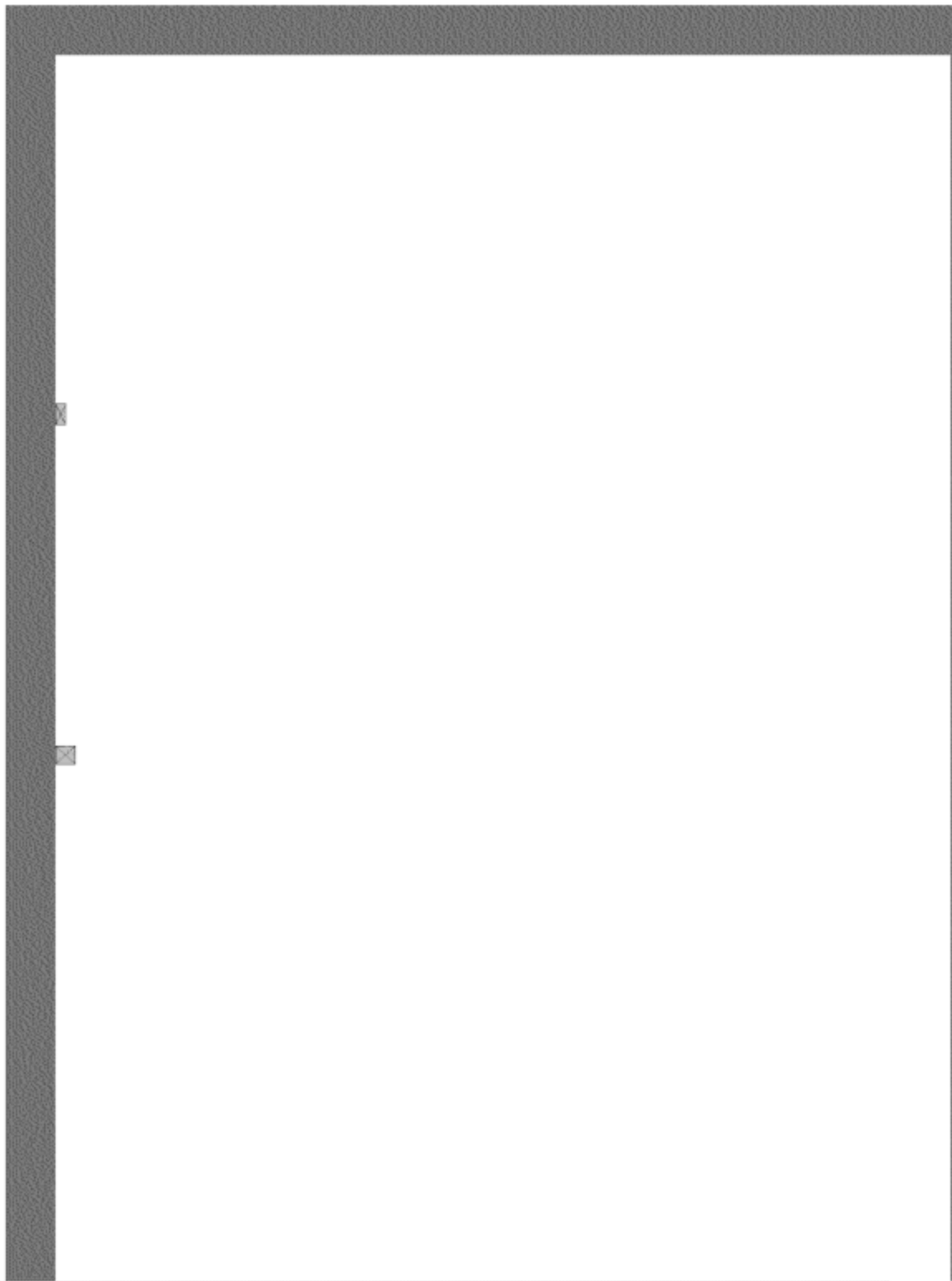
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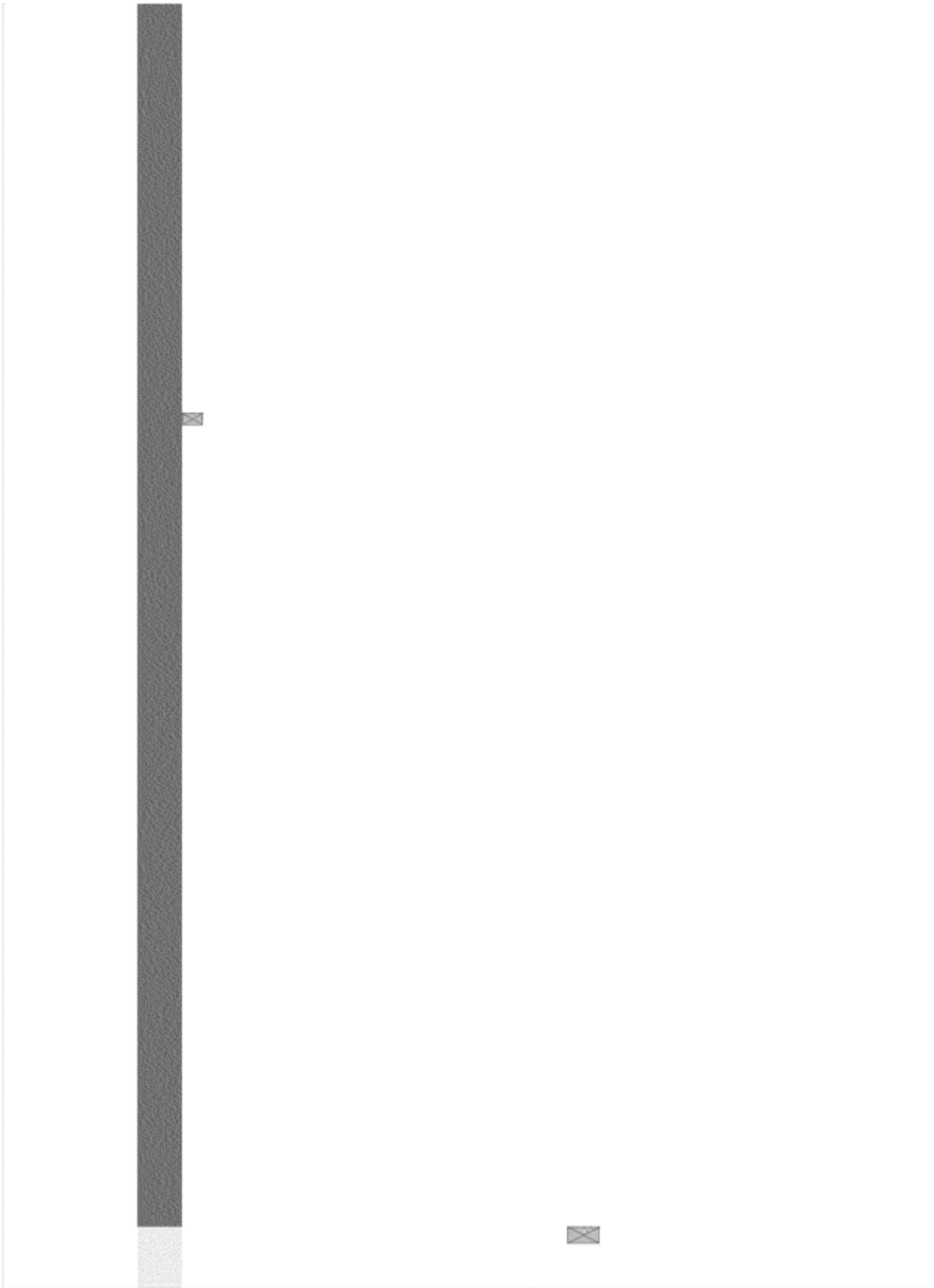
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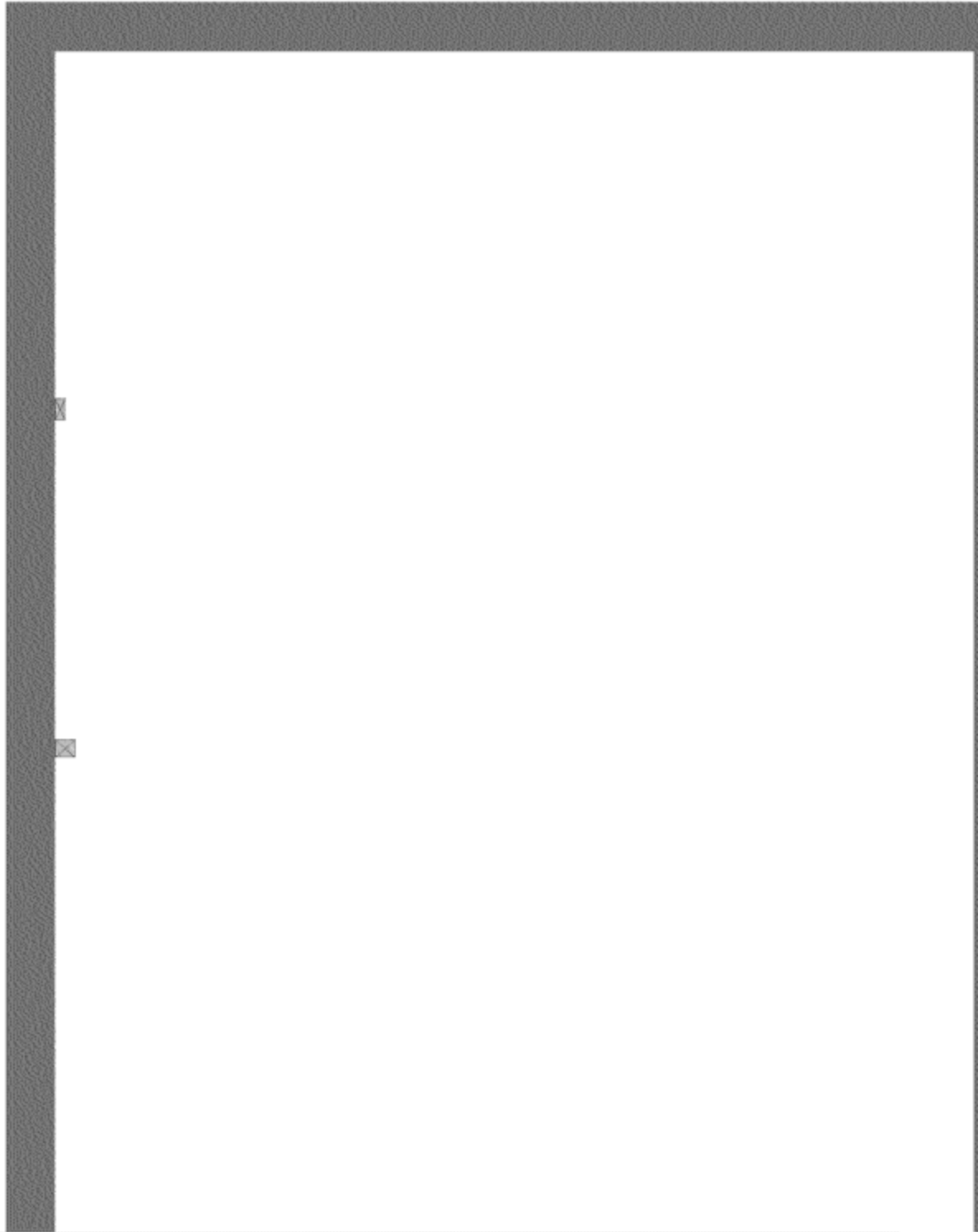


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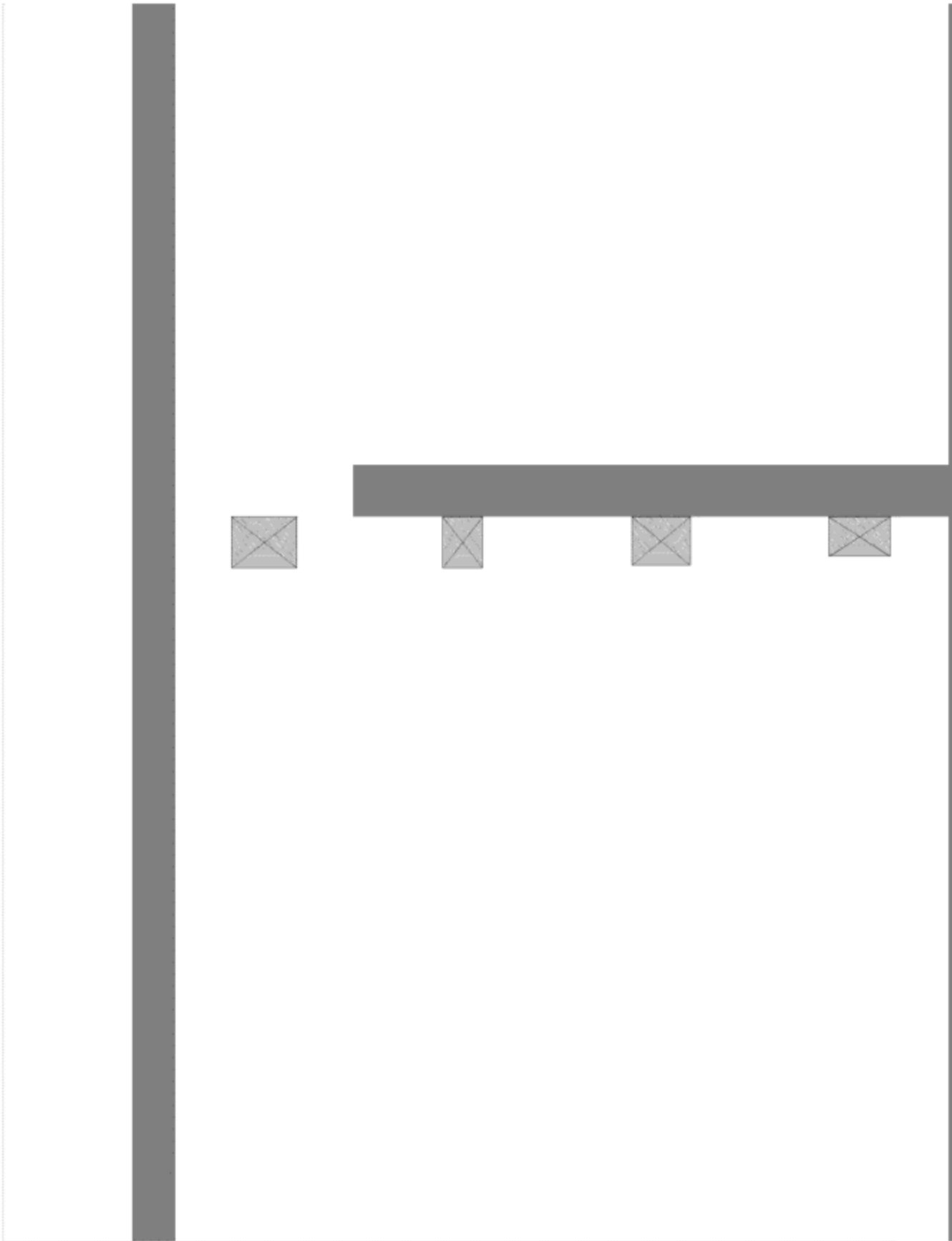
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