

**To:** [REDACTED]  
**From:** jeffrey E.  
**Sent:** Tue 4/24/2018 8:07:23 PM  
**Subject:** Re: [REDACTED] requesting Flex Ticket (higher price)

Ok

On Tue, Apr 24, 2018 at 4:02 PM Lesley Groff <[REDACTED]> wrote:

[REDACTED] is now asking if I can purchase her ticket as a Flex Ticket on her Aeroflot portion so she can then upgrade herself with miles. The ticket would cost \$489 more. **OK to purchase the Flex Ticket for \$489 more?**

On Apr 24, 2018, at 2:15 PM, jeffrey E. <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)> wrote:

cant leave before 2 pm miami

On Tue, Apr 24, 2018 at 1:45 PM, Lesley Groff <[REDACTED]> wrote:

[REDACTED] is requesting to arrive San Francisco earlier ...there is an 8:30am from Miami arrives SF at 12:01pm for \$319.70. OK to change her ticket?

Begin forwarded message:

**From:** [REDACTED] <[carinaballerina5@gmail.com](mailto:carinaballerina5@gmail.com)>  
**Subject: Re: Itinerary for [REDACTED] 28APR18 XIYKTE**  
**Date:** April 24, 2018 at 1:05:49 PM EDT  
**To:** Lesley Groff <[REDACTED]>

Hi Lesley! How are you?  
Is there a possibility to be in SF earlier than 12pm?

Best,  
[REDACTED]

On Tue, 24 Apr 2018 at 17:06, Lesley Groff <[REDACTED]> wrote:

Hello [REDACTED]. Here is your ticket to Miami, San Francisco and back to Moscow! Please double check for accuracy and confirm receipt. I will get back to you regarding your pick up from the airport in Miami...Thank you, Lesley

Begin forwarded message:

**From:** "American Express Travel"  
<[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary for [REDACTED]  
**28APR18 XIYKTE**  
**Date:** April 24, 2018 at 9:45:11 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

Saturday 28 Apr 18

#### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### **Other Information**

A VISA IS REQUIRED FOR ENTRY INTO USA

## Flight Information

---

Date	28 Apr 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	CSUMZZ
Flight/Class	<b>SU 110 Q</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Miami, Miami International
Departing	11:05 AM
Arriving	04:15 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	12 Hrs 10 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 01 May 18

## Flight Information

---

Date	01 May 2018
Airline	<b>American Airlines</b>
Airline Record Locator	XIYKTE
Flight/Class	<b>AA 2669 N</b> Economy Class
Origin	Miami, Miami International
Destination	San Francisco, San Francisco International
Departing	06:11 PM
Arriving	09:45 PM
Arrival Terminal	Terminal 2
Estimated Time	6 Hrs 34 Mins
Stops	Non-stop
<b>Confirmed</b>	

Wednesday 02 May 18

## Flight Information

---

Date	02 May 2018
Airline	<b>Jetblue Airways</b>
Airline Record Locator	RBHLPD
Flight/Class	<b>B6 916 R</b> Economy Class
Origin	San Francisco, San Francisco International
Destination	New York, John F Kennedy International
Departing	09:02 PM

Arriving	05:41 AM / 03 May 2018
Departure Terminal	Terminal International
Arrival Terminal	Terminal 5
Estimated Time	5 Hrs 39 Mins
Stops	Non-stop
Seats	21B
<b>Confirmed</b>	

Thursday 03 May 18

### **Flight Information**

---

Date	03 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	CSUMZZ
Flight/Class	<b>SU 101 N Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 04 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

--  
Best regards,  
[REDACTED]

--  
please note  
The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE  
Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

--  
please note  
The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE  
Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved