

To: Amex Centurian Travel[natalia.molotkova@centurion.com]
From: Lesley Groff
Sent: Tue 5/1/2018 5:03:51 PM
Subject: Re: Air France might strike-what to do about [REDACTED] return May 4? (Rec. Loc#OWSYSE)

ok, got it...good to know. thanks

On May 1, 2018, at 11:57 AM, Natalia Molotkova
> wrote:

Any departure on May 5 will get her to Europe on May 6, no matter which airline.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, not sure that would work...she says she needs to be back May 5th anytime...but that gets her back on M

On May 1, 2018, at 11:30 AM, Natalia Molotkova <[REDACTED]> wrote:

Same as she has on the 4th.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok got it. thanks...I am waiting to find out what Jeffrey wants to do and I [REDACTED] flexibility. Will come back to [REDACTED] she can do? (flight number and time)

On May 1, 2018, at 10:35 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to de To re-protect without any fees they can only also in case of flight cancellation and they can re-protect with De If you want to change return to May 5 now, that is considering voluntary changes , will cost \$151.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On May 1, 2018, at 10:30 AM, Natalia Molotkova <

wrote:

We can do different airline on the 4th

1 SU 111 H 04MAY F MIA SVO 0605P 1210P

1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

Calling Air France if they can move to may 5th without fee or cancel May 4th and refund.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 1, 2018, at 10:03 AM, Natalia Molotkova <

wrote:

Sure, let me have a look.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA.. [REDACTED] has a flight on Air France this Friday May 4...what do you advise we do? Can you give me option for morning of May 5...this says the strike will affect May 3 and 4....but not May 5...

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