

To: Bella Klein [REDACTED]
From: [REDACTED]
Sent: Fri 4/6/2018 5:31:51 PM
Subject: Credit for \$100 on JE Amex

we will receive a credit for \$100 on JE Amex for troubles with a Eurostar train ticket (you do not have to read this email string..just know we should get the \$100)

Begin forwarded message:

From: "Allison Mcknight" <[REDACTED]>
Subject: Attn Paige
Date: April 6, 2018 at 1:07:57 PM EDT
To: [REDACTED]
Reply-To: "Allison Mcknight" <[REDACTED]>

Hello [REDACTED]

I have credited the account today for 100.00 as a good will and you should see this credit soon on Mr. Epstein
I hope you have a great weekend !

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

thank you Paige....
appreciate the credit for \$100 USD...as well as all your help...

On Apr 5, 2018, at 5:46 PM, Allison Mcknight <[REDACTED]> wrote:

Thank you for letting me know she made it okay !
I would be happy to issue a good will credit of the difference, for the inconvenience. I will credit the amount expected to be 50 USD. I am sorry we could not do more to resolve this issue.
Have a great evening....

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

[REDACTED] took the earlier train. They charged her 111 pounds to change it. The most important thing is with herself if she wants to change!

Sent from my iPhone

On Apr 5, 2018, at 1:26 PM, Allison Mcknight <[REDACTED]> wrote:

Agree- dreadful. She may have just taken the original train. I'll let you know. Thanks again

Sent from my iPhone

On Apr 5, 2018, at 1:26 PM, Allison Mcknight <[REDACTED]> wrote:

Hi [REDACTED]

This is dreadful news. Do you know [REDACTED]'s status and if she was able to exchange her existing pass for a new one? I will hear anything and I will assist in any way that I can. I will also escalate this situation to management to see what can be done forward. Last minute changes will most likely need to be done abroad directly with Rail Europe and the

Paige Mcknight
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:30am to 6:00pm EST

Hi Paige. Since Rail Europe has such an antiquated system they could not process my new rail ticket. I will forward the below email from them! Truly unbelievable.

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: April 5, 2018 at 12:17:04 PM EDT
To: [REDACTED]
Subject: Fwd: [REDACTED] URGENT PU-42881140 public Order :

Sent from my iPhone

Begin forwarded message:

From: Public-USD-Orders [REDACTED]
Date: April 5, 2018 at 11:09:53 AM EDT
To: [REDACTED]
Subject: Re: [REDACTED] URGENT PU-42881140 public Order :

TO: Jeffrey Epstein

FROM: Rail Europe

RE: 42881140

Thank you for ordering online with Rail Europe, it has been our pleasure to assist you on your journey. Due to the close proximity of your departure date, we were unable to cancel your order. Your order has been canceled. The authorized hold on your credit card has been released. The amount has been charged to your credit card. This generally takes less than a week to display on your statement. Please contact your credit card provider with any questions about pre-authorization or refunds. We are sorry for the inconvenience locally in Europe. Please consider using Rail Europe for future bookings.

Thank you again for booking online with Rail Europe, and please visit us again soon.

Sincerely,

Mike

Rail Europe North America

Original Message Follows: -----

From: [REDACTED]

To: [REDACTED]

Subject: [REDACTED] URGENT PU-42881140 public Order : PAID NOT_CONFIRMED-

Date: April 4, 2018 5:06:17 PM CDT

T
h
a
n
k
y
o
u

f
o
r
b
o
o
k
i
n
g
y
o
u
r
r
a
i
l
p
r
o
d
u
c
t
s
w
i
t
h
R
a
i
l

**E
u
r
o
p
e
!**

D
e
a
r
J
e
f
f
r
e
y
E
p
s
t
e
i
n

I
t
h
a
s
b
e
e
n
o
u
r
p

l
e
a
s
u
r
e
t
o
a
s
s
i
s
t
y
o
u
i
n
b
o
o
k
i
n
g
r
a
i
l
p
r
o
d
u
c
t
s
f
o
r
y
o
u
r
j

o
u
r
n
e
y
.
A
s
u
m
m
a
r
y
o
f
y
o
u
r
b
o
o
k
i
n
g
i
s
b
e
l
o
w
.

A
l
l
o
f
y
o

u
r
b
o
o
k
i
n
g
i
n
f
o
r
m
a
t
i
o
n
c
a
n
a
l
s
o
b
e
v
i
e
w
e
d
w
i
t
h
o
u
r

m
o
b
i

l
e
a
p
p

o
r
b
y
l
o
g
g
i
n
g
i
n
t
o
y
o
u
r

c
u
s
t
o
m
e
r
a
c
c
o
u
n
t

.
D
o
n
,
t

h
a
v
e
a
n
a
c
c
o
u
n
t
?
I
t
w
i
l
l
o
n
l
y
t
a
k
e
y
o
u
a
f
e
w
m
i
n
u
t
e
s
t
o

c
r

e
a
t
e
o
n
e
.

W
e
h
o
p
e
y
o
u
r
a
d
v
e
n
t
u
r
e
i
s
a
l
l
y
o
u
d
r
e
a
m
e
d
i
t

w
o
u
l
d
b
e
,
a
n
d
m
o
r
e
!

B
e
s
t
r
e
g
a
r
d
s
,
T
h
e
R
a
i
l
E
u
r
o
p
e
T
e

a
m



I
m
p
o
r
t
a
n
t
:
P
l
e
a
s
e
b
e
a
d
v
i
s
e
d
t
h
a
t
t
h
i
s
e
m
a
i
l
i
s
N
O
T
a

v
a
l
i
d
t
r
a
v
e
l
d
o
c
u
m
e
n
t
.
B
e
l
o
w
y
o
u
w
i
l
l
f
i
n
d
d
e
l
i
v
e
r
y
a
n
d

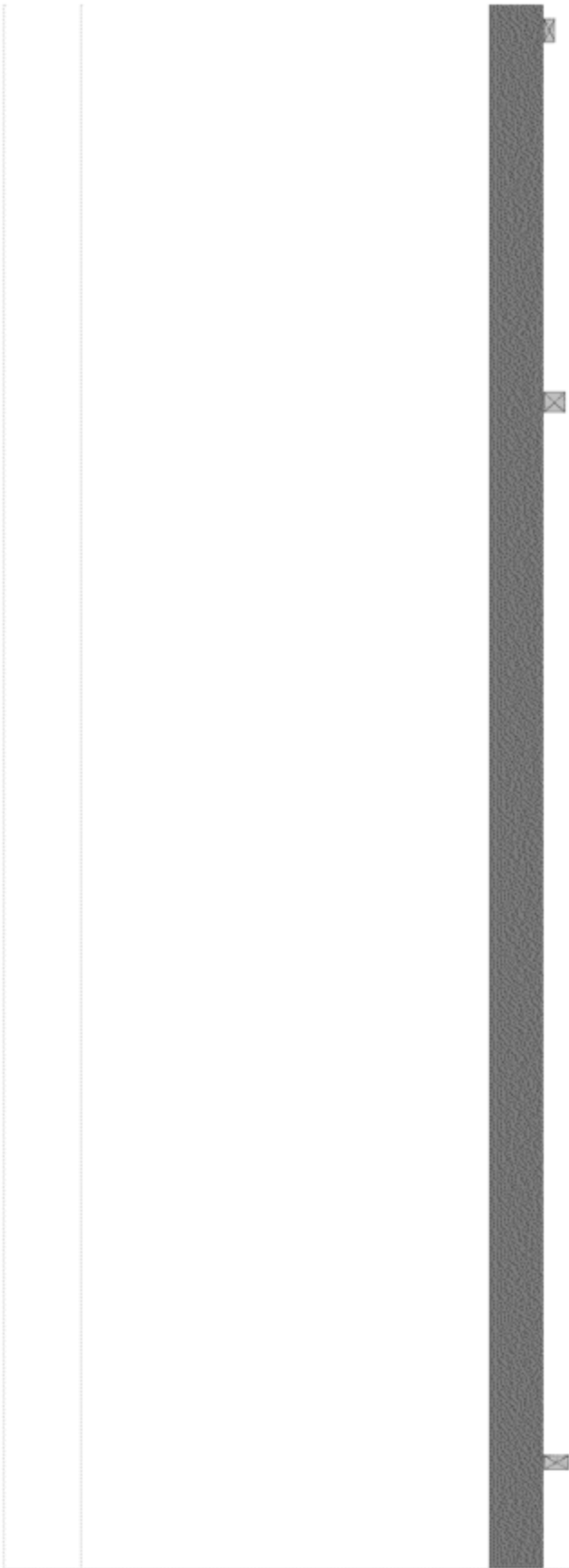
/ r e t r i e v a l i n f o r m a t i o n f o r y o u r t r a v e l d o c u m e n t s .

T

B

o o k i n g n u m b e r : 4 2 8 8 1 1 4 0

r a i n T i c k e t s O r d e r S u m m a r y



P
r
i
n
t
T
i
c
k
e
t





P
r
o
c
e
s
s
i
n
g
a
n
d
D
e
l
i
v
e
r
y

A
d
m
i
n
i
s

t
r
a
t
i
v
e
F
e
e
s

C
o
n
t
a
c
t
d
e

		t a i l s	
		B i l l i n g i n f o r m a t i o n	S h i p p i n g i n f o r m a t i o n
		J e f f r e y E p s t e i n	J e f f r e y E p s t e i

n

2

1

2

7

5

0

9

8

9

5

9

E

a

S

1

1

1

S

10

5

1

1

2

t
1
0
0
2
1
N
e
w
Y
o
r
k
N
Y
U
n
i
t
e
d
s
t
a
t
e
s

e
t
1
0
0
2
1
N
e
w
Y
o
r
k
N
Y
U
n
i
t
e
d
s
t
a
t
e
s

P
a
y
m
e
n
t
d
e

t
a
i
l
s

P
a
y
m
e
n
t
t
y
p
e
:



C
a
r
d
h
o
l
d
e
r
:

		J e f f r e y E p s t e i n C a r d n u m b e r : * * * * * * * * * * * * * 4 0 0 9 P a y m e
--	--	---

n
t
d
a
t
e
:
0
4
/
0
4
/
2
0
1
8

T
r
a
v
e
l
E
x
t
r
a
s
:



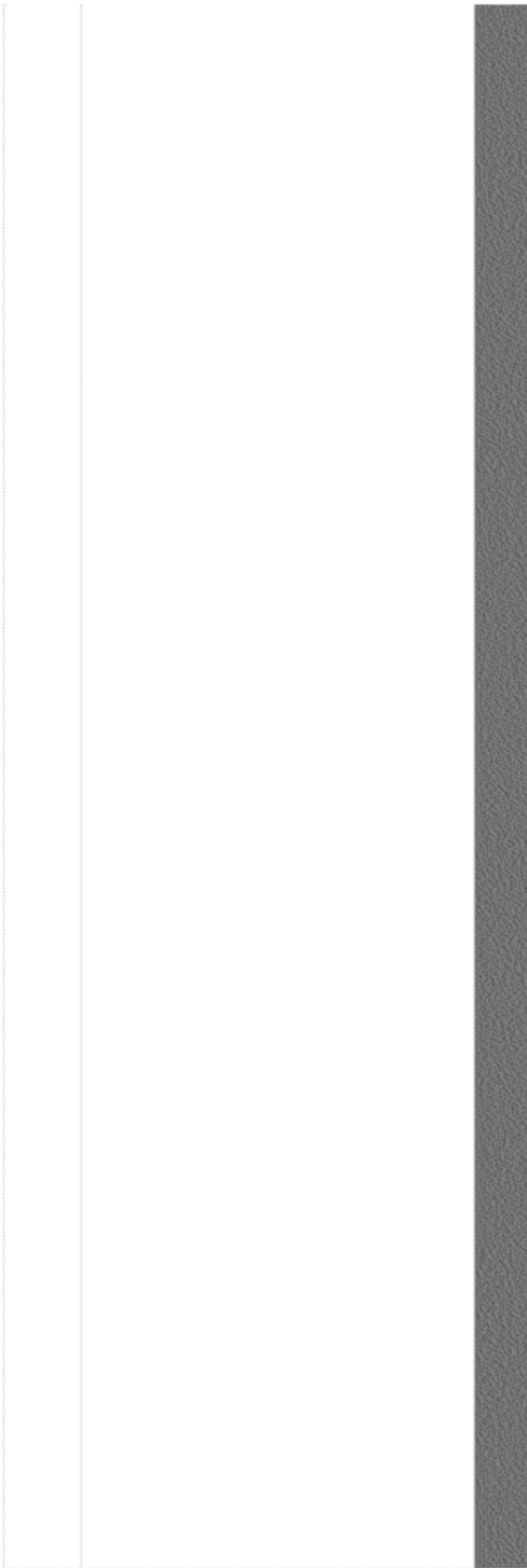
M
o
b

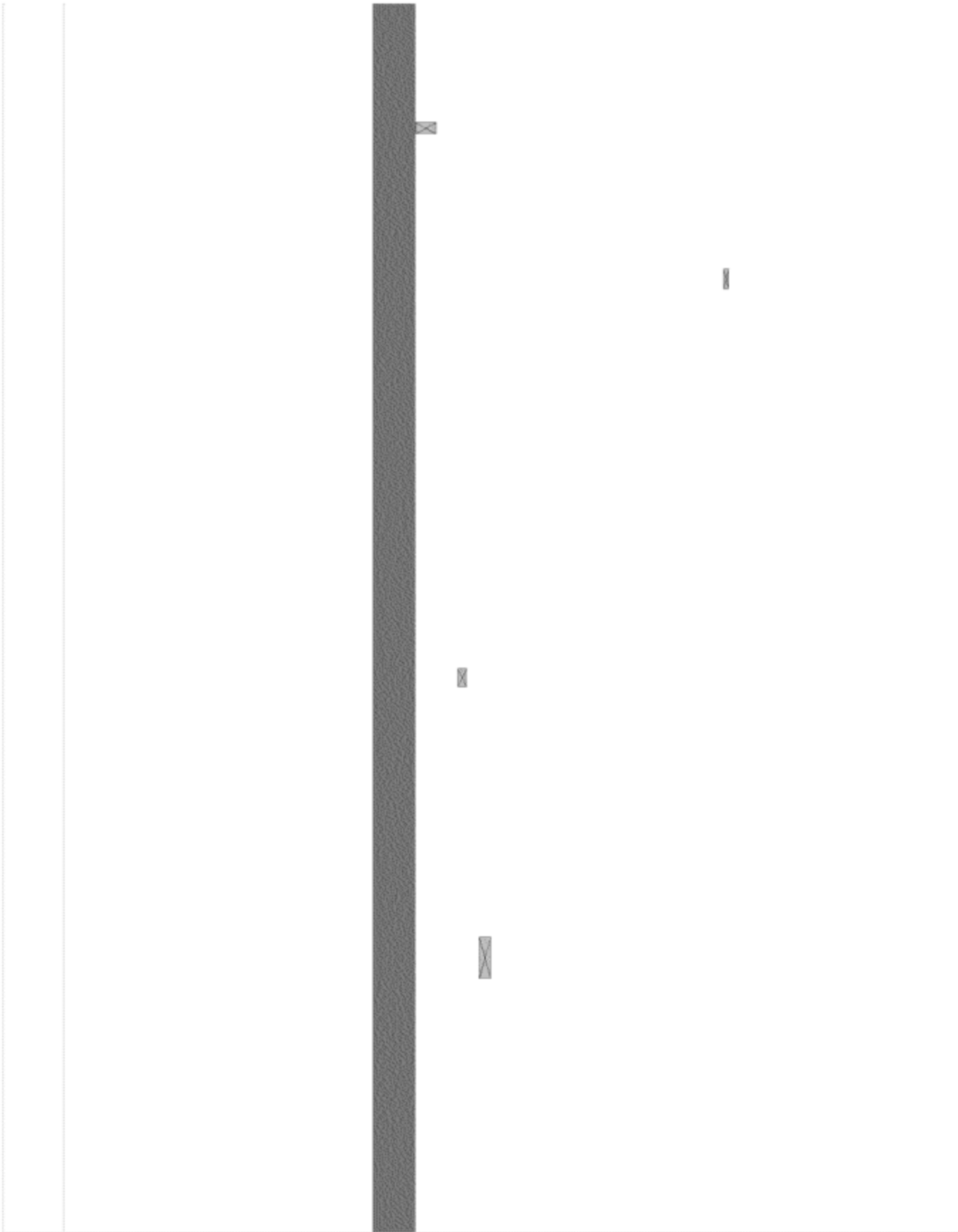
i
l
e
A
p
p

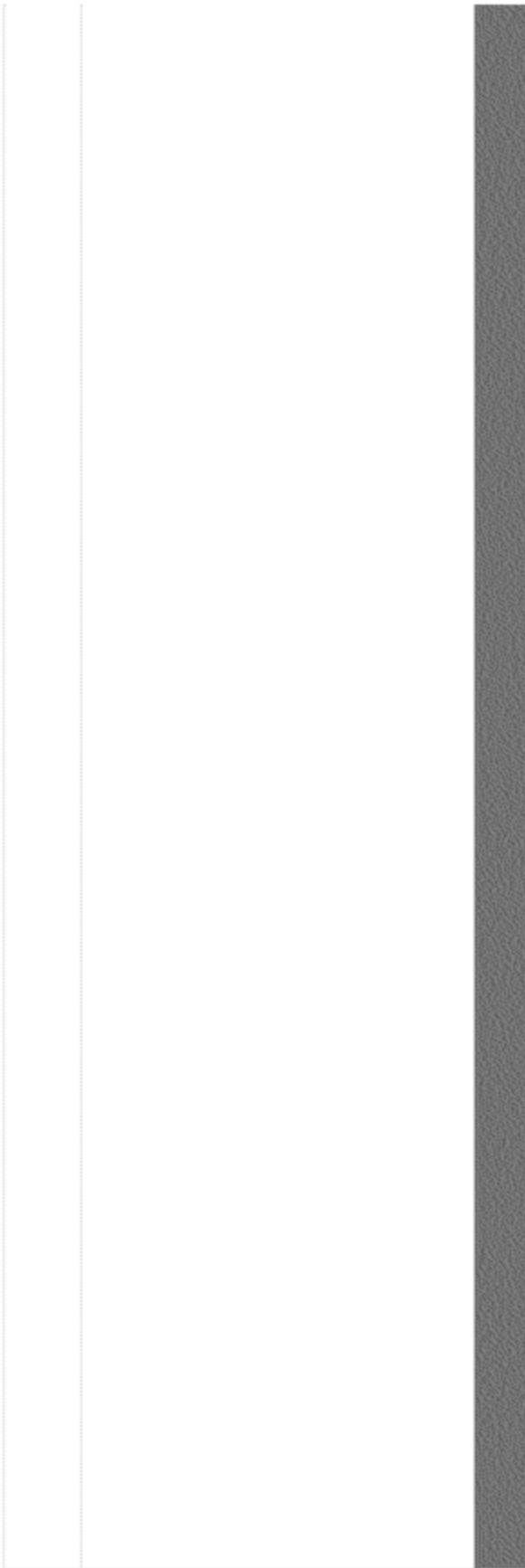


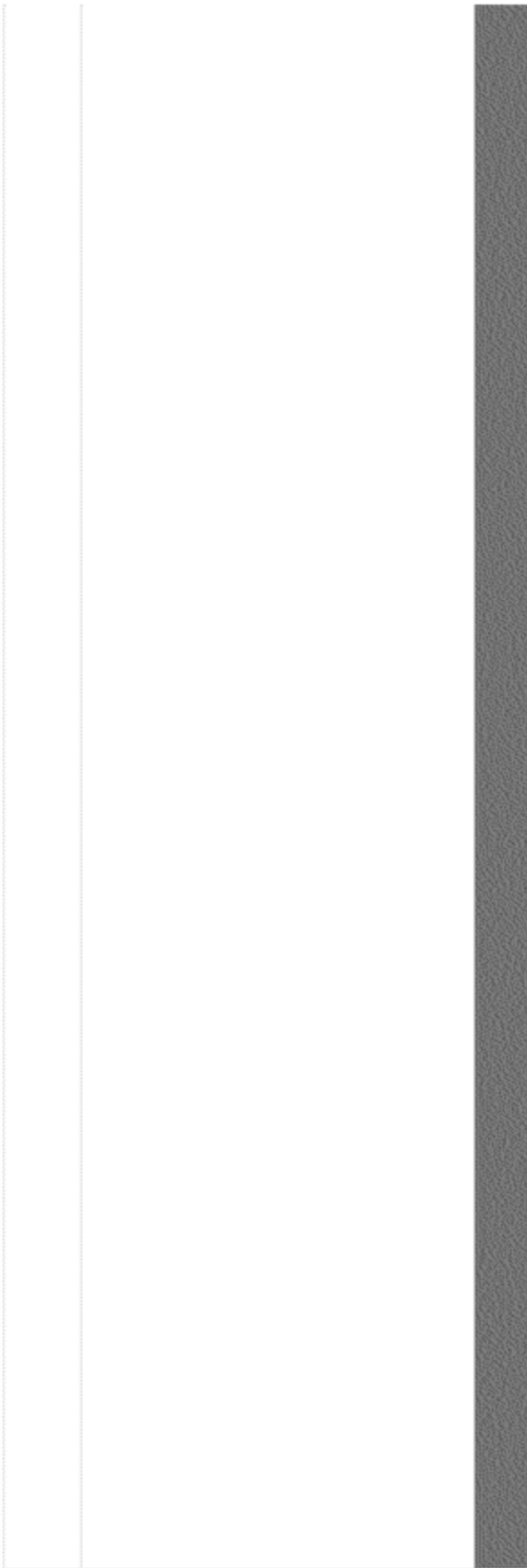
P
r
o
d
u
c
t
d
e
t
a
i
l
s

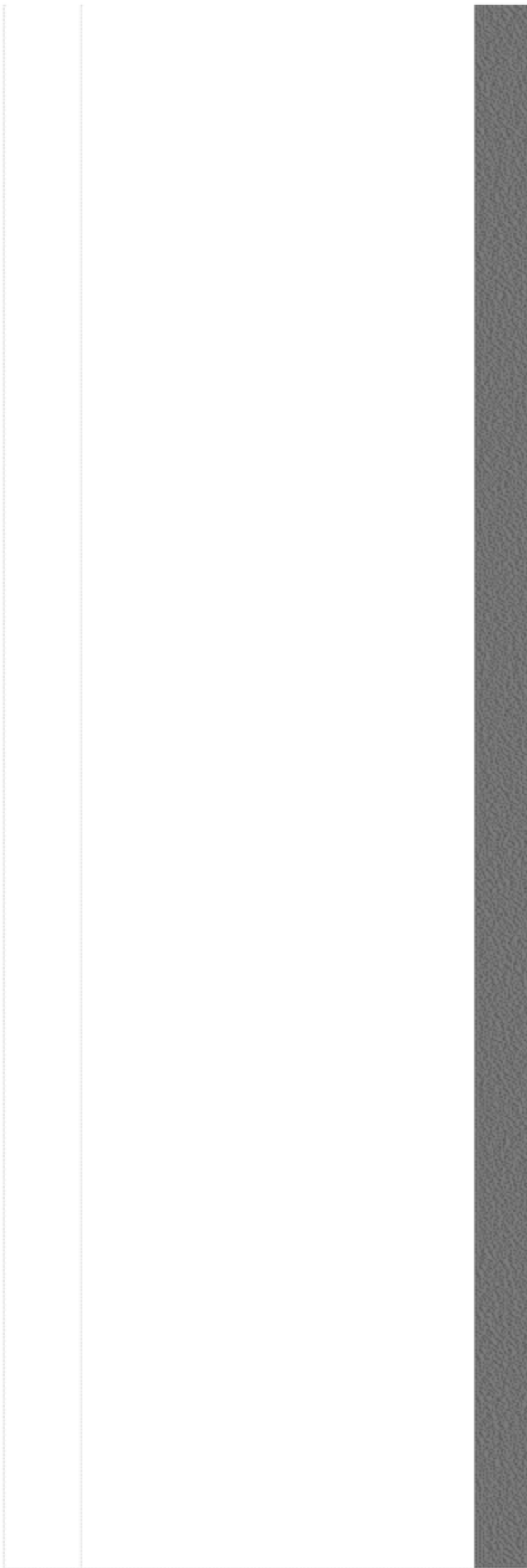


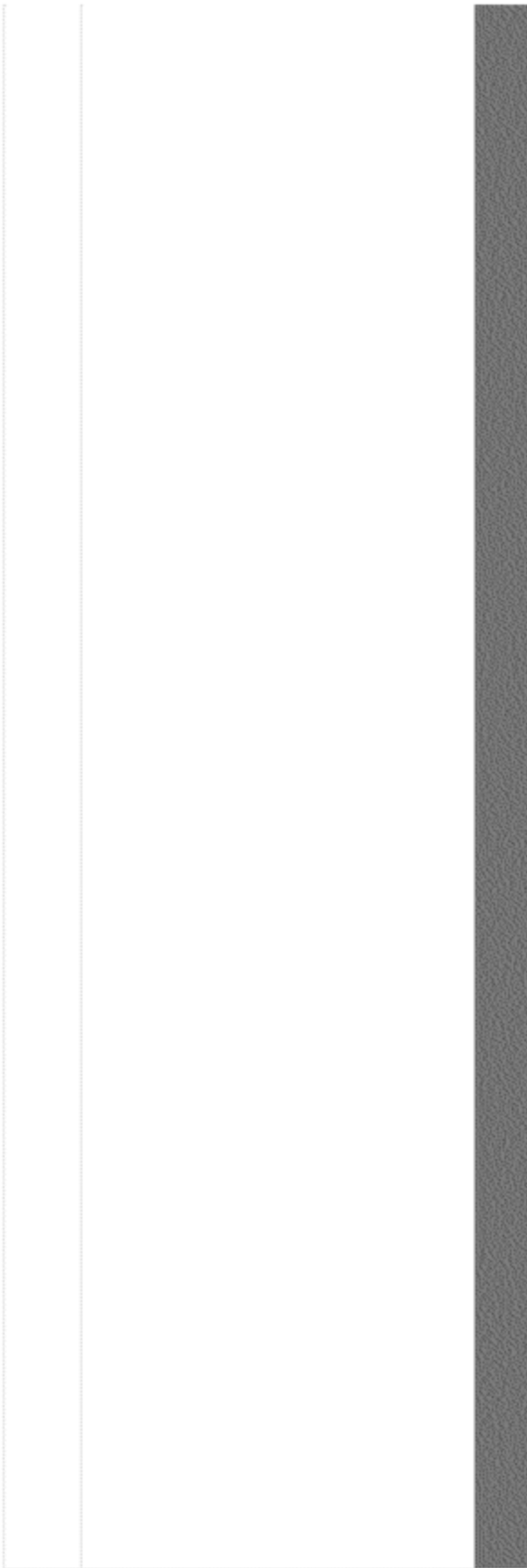


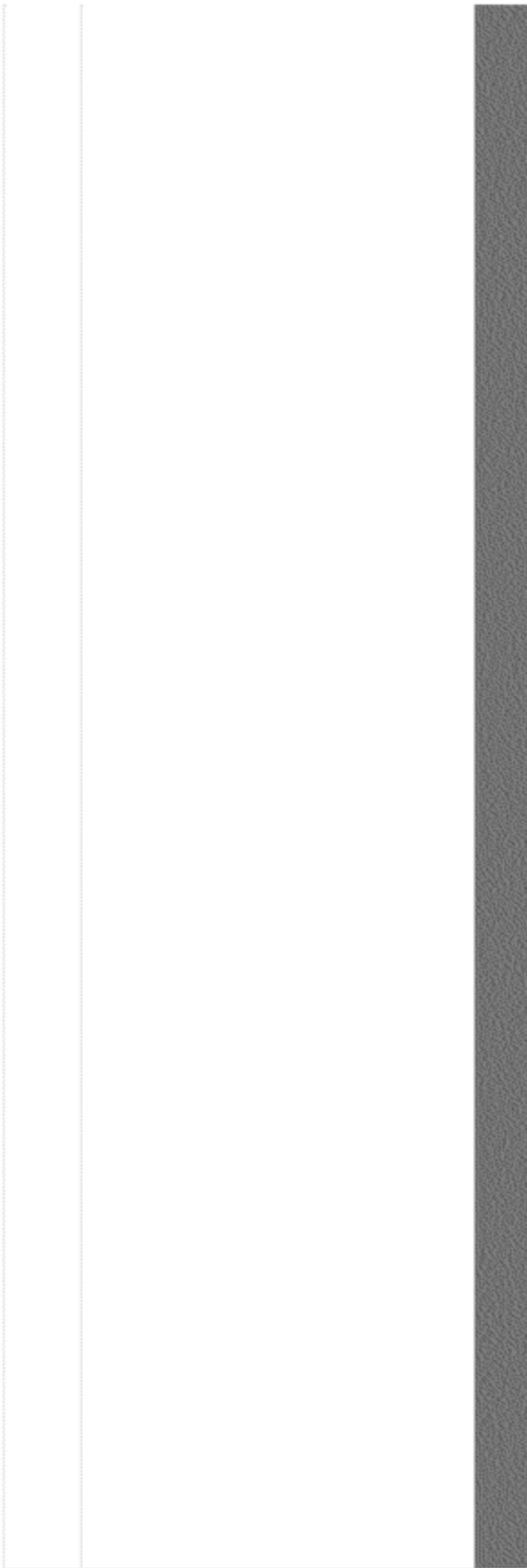


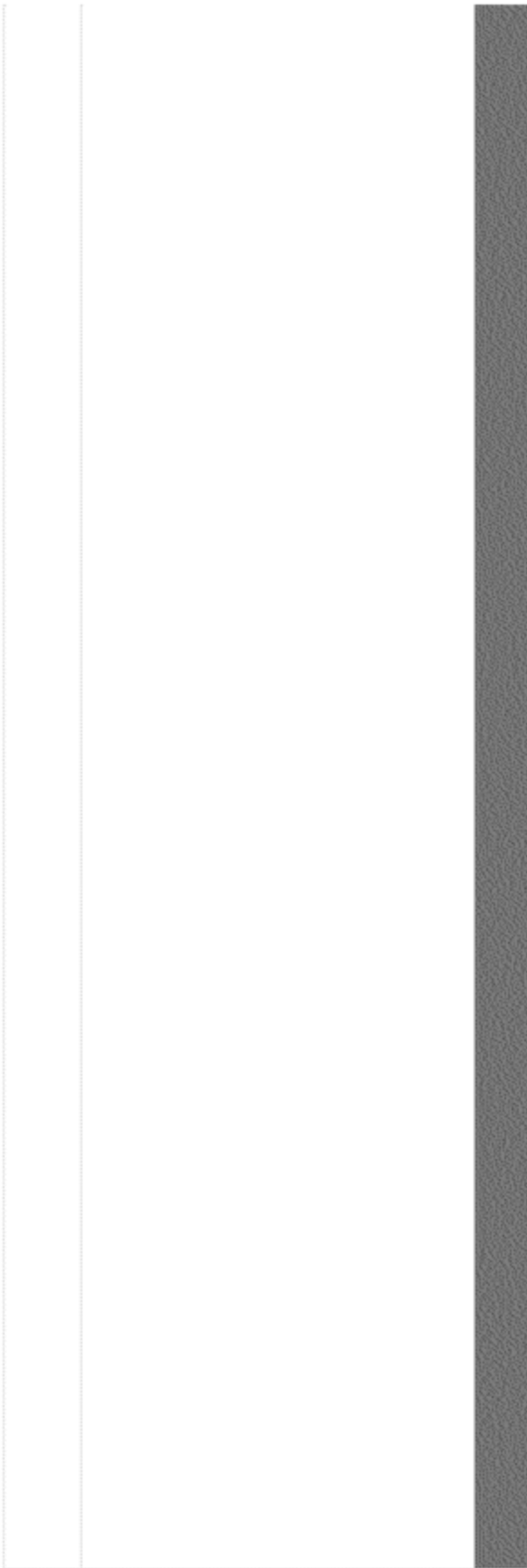


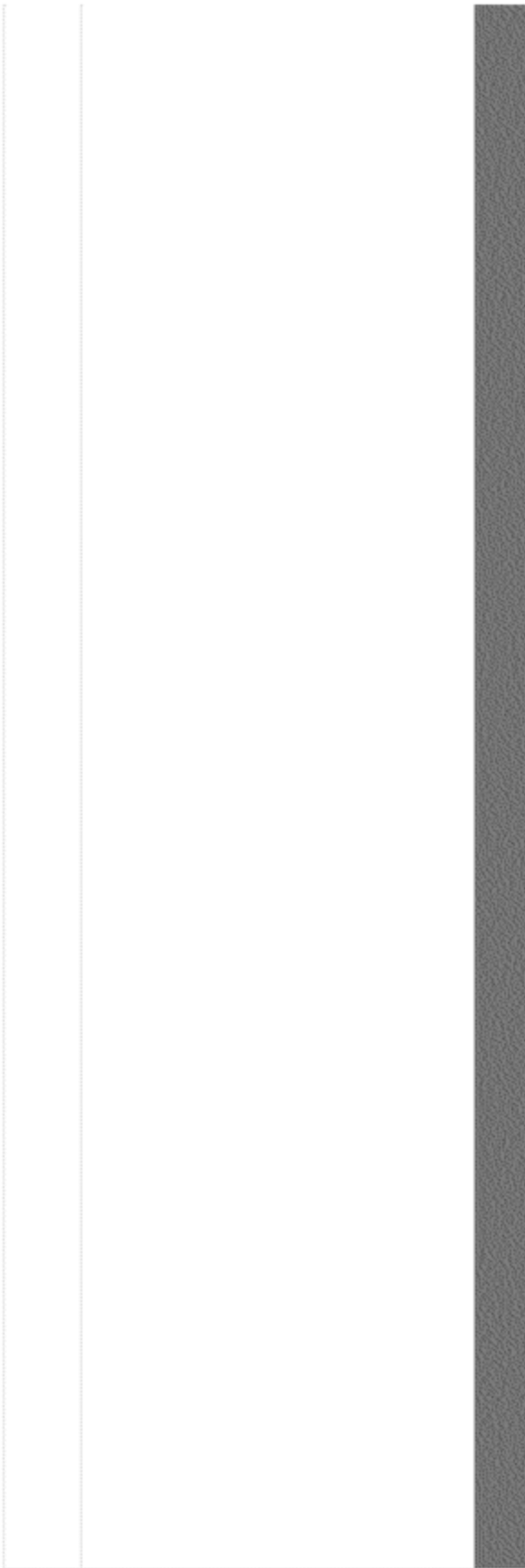


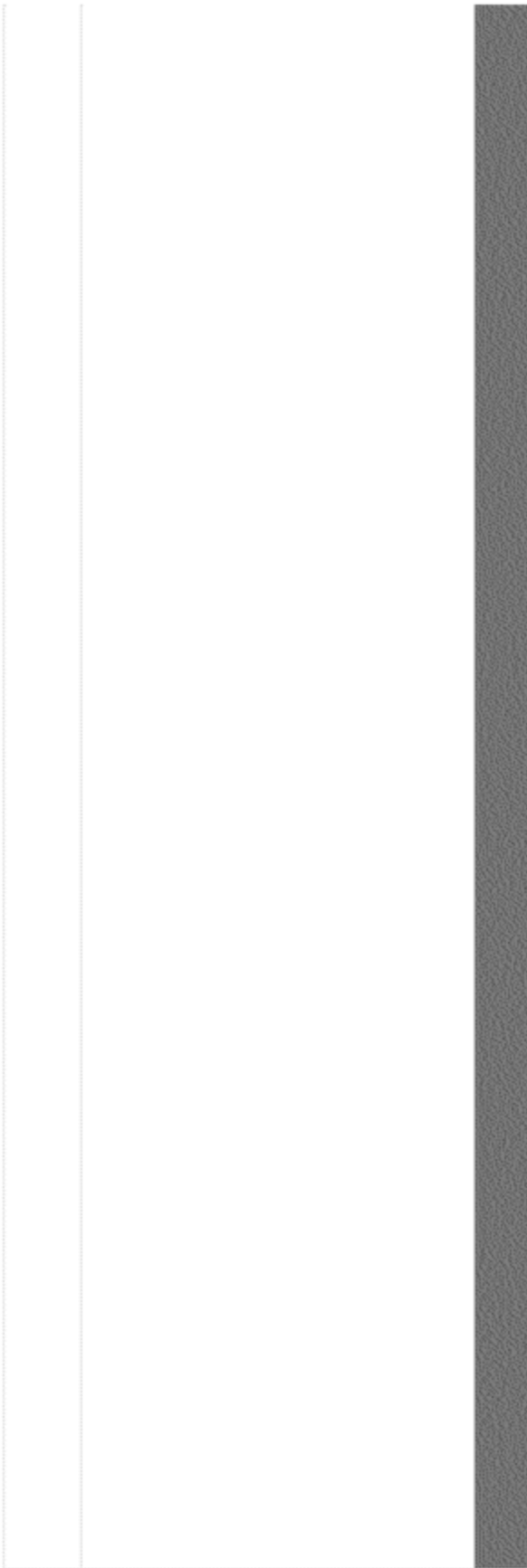


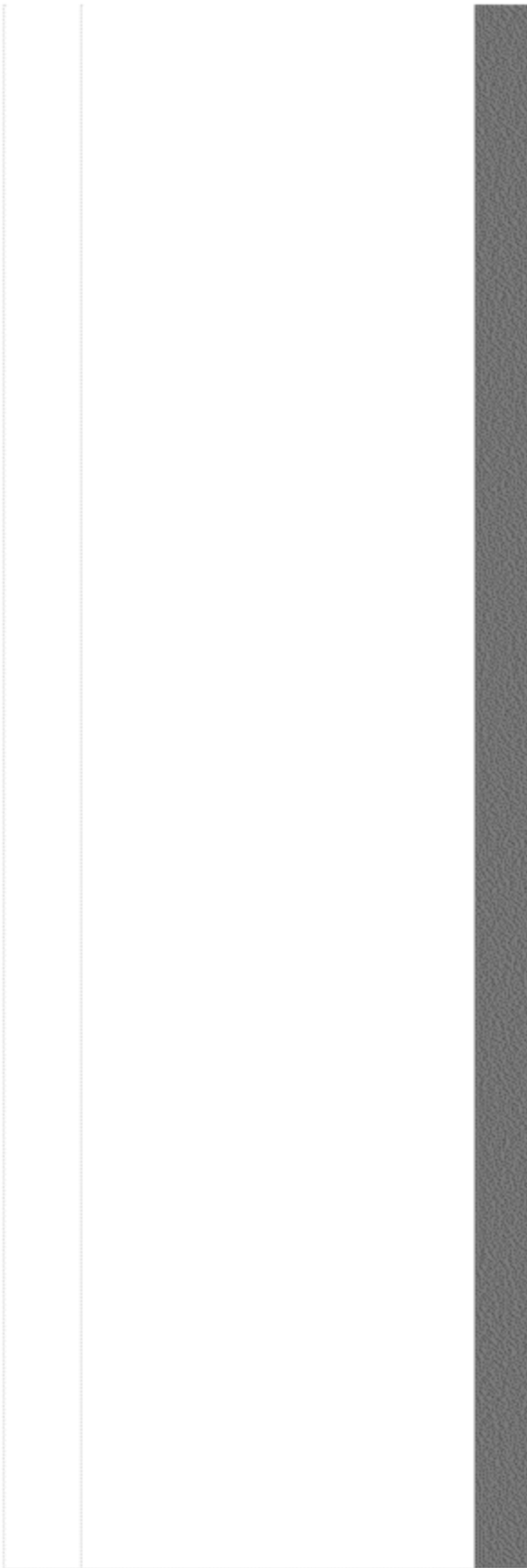


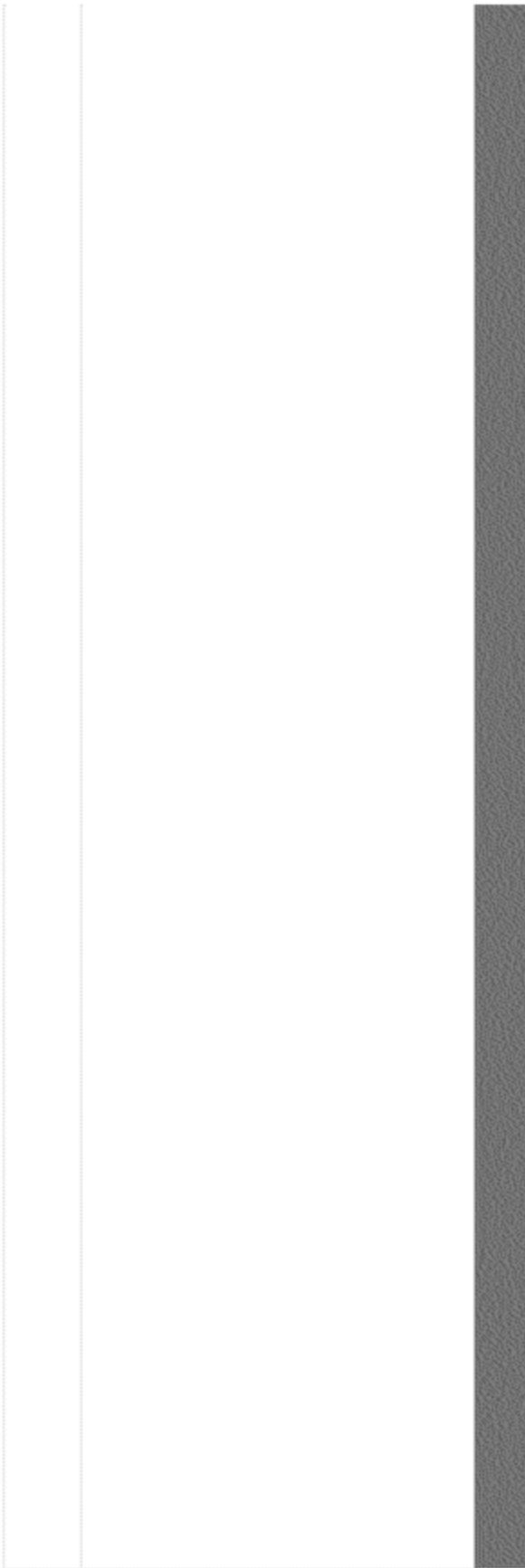


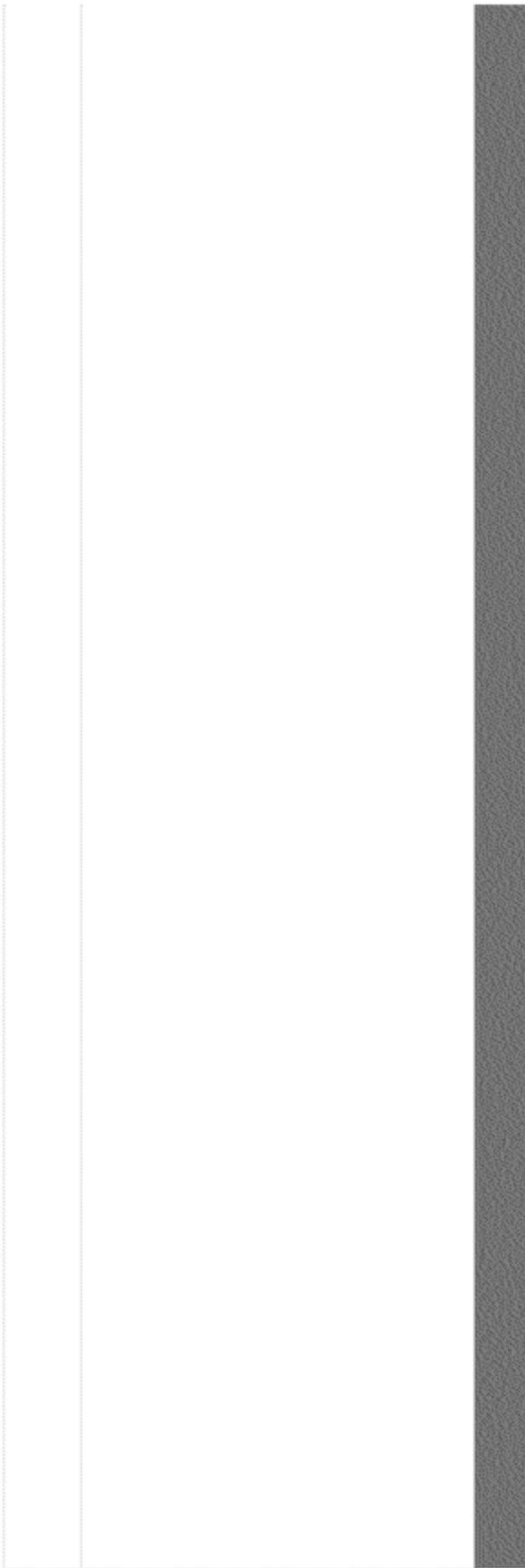


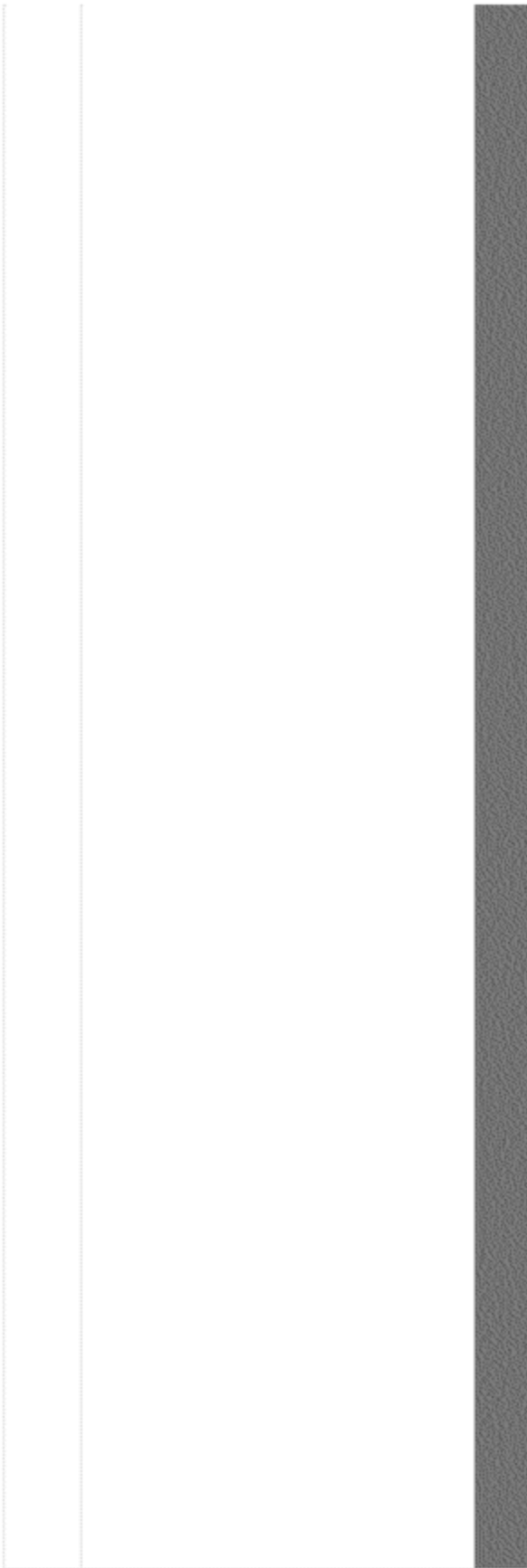


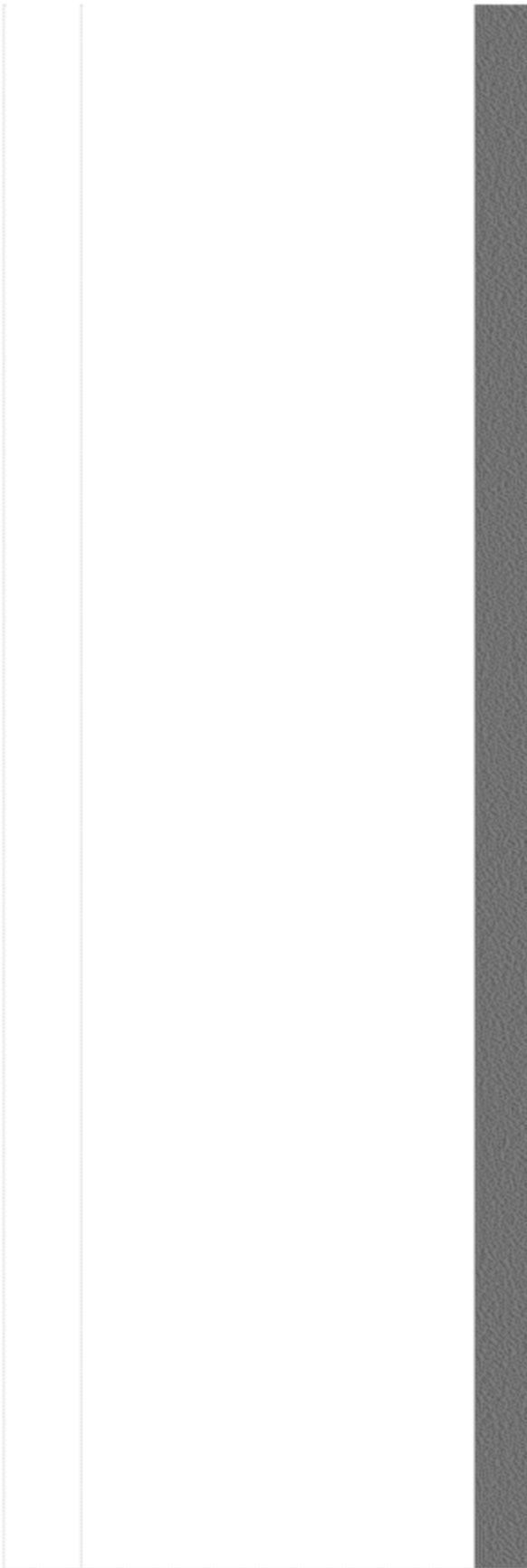


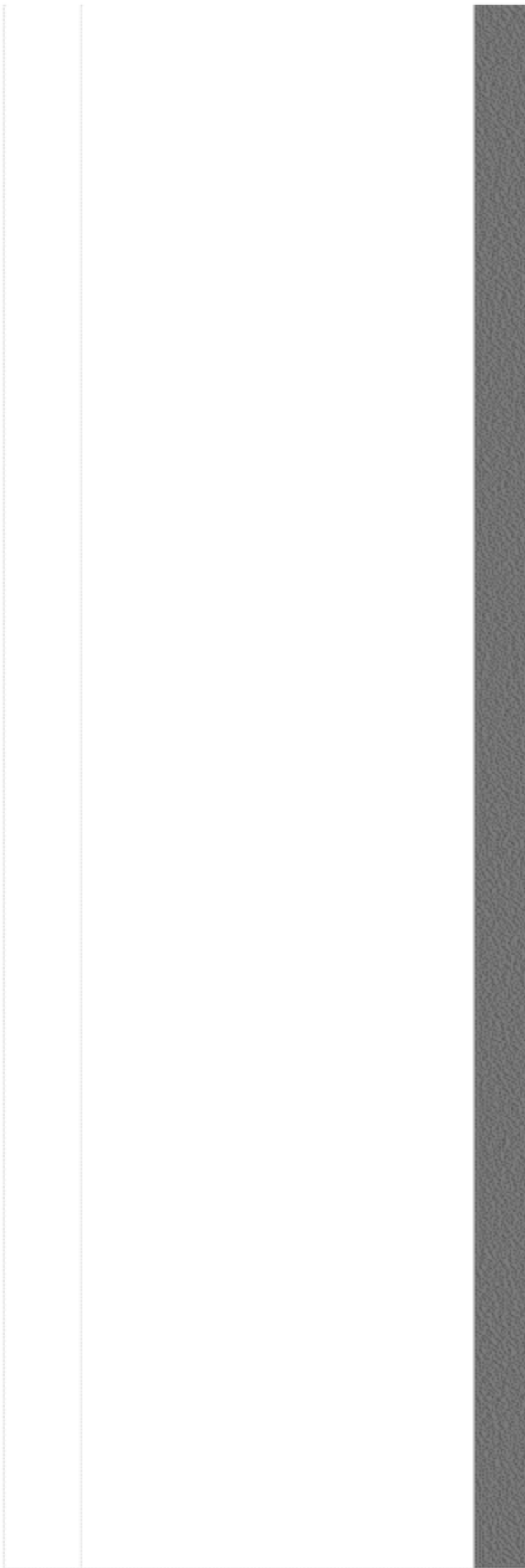


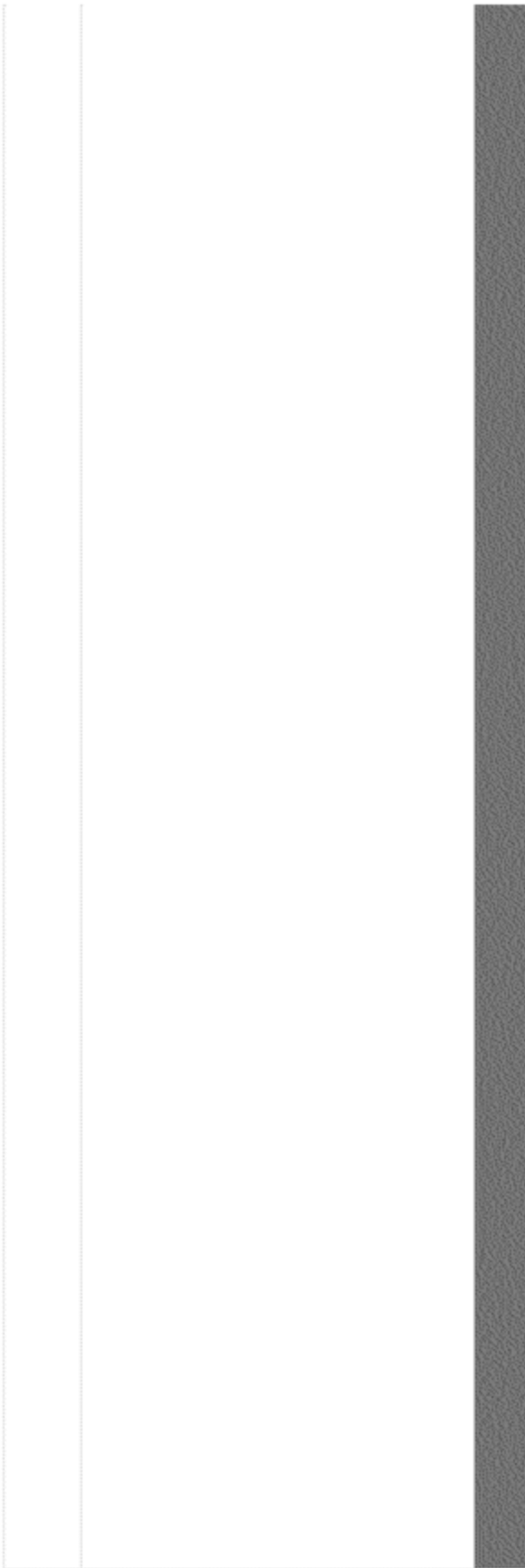


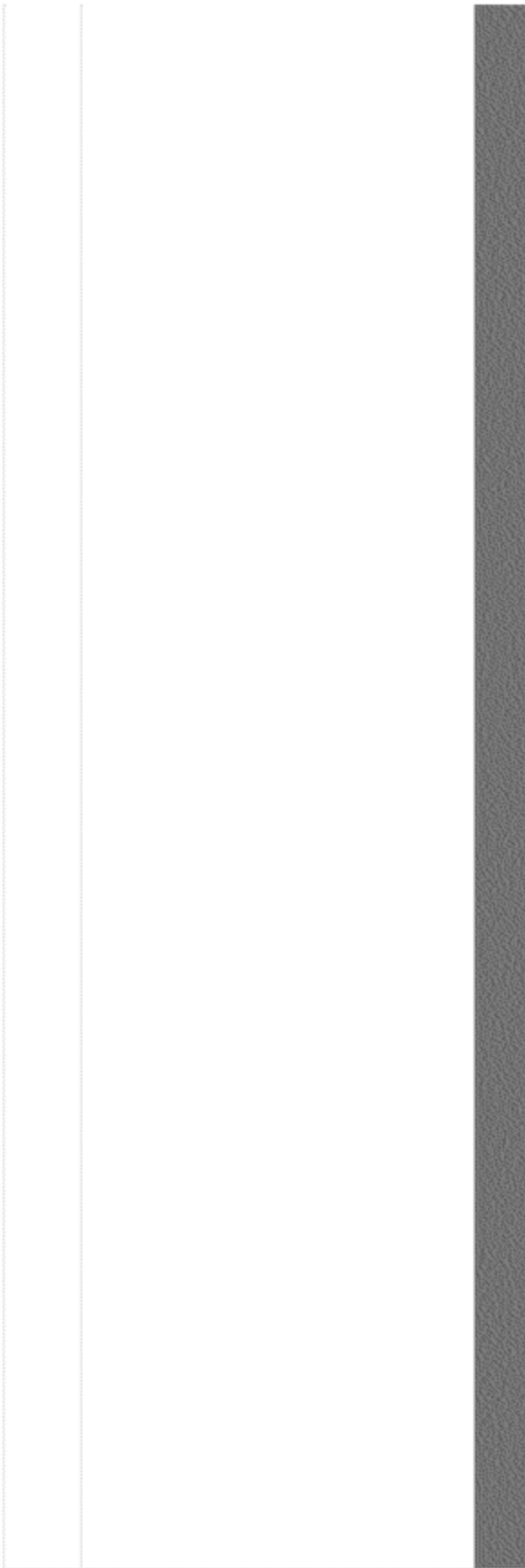












N
e
e
d
a

S
S
i
s
t
a
n
c
e
?



R
e
f
u
n
d
s

R
e
q
u
e
s
t
a
r
e
f
u
n
d

h
e
r
e



C
u
s
t
o
m
e
r
s
e
r
v
i
c
e

R
a
i
l
E
u
r
o
p
e
N
o
r
t
h
A

m
e
r
i
c
a
l
n
c
.

1
3
5
0
E
.
T
o
u
h
y
A
v
e
.
S
u
i
t
e
2
0
0
E

6
0
0
1
8
D
e
s
P

W
e
,
r
e
h
e
r
e
t
o
h
e
l
p
,
c
o
n
t
a
c
t
u
s

h
e
r
e

R
a
i
l
P
r
o
t
e
c
t
i
o
n
P
l
a
n
G
e
t
d
e
t
a
i
l
s
o
n
o
u
r
e
x
c
l
u
s
i
v
e
p
l



a
n

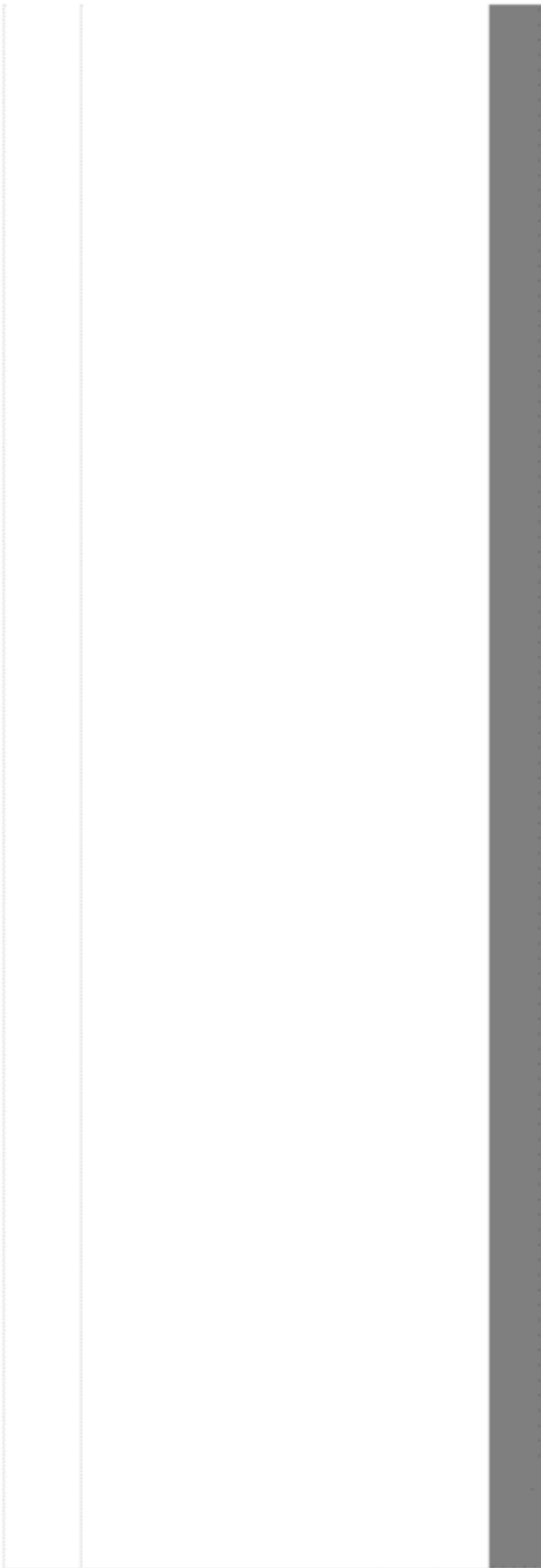
h
e
r
e

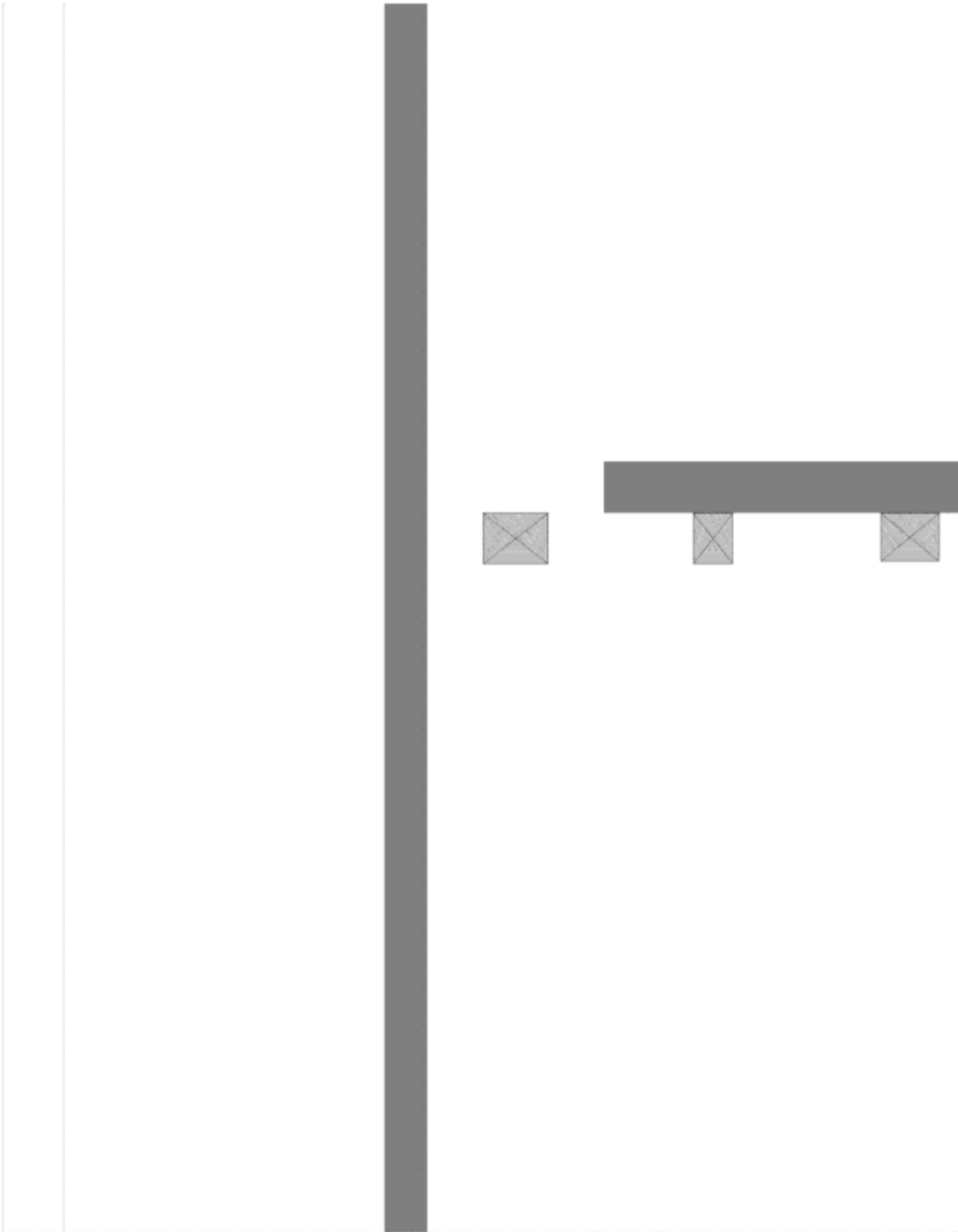


F
A
Q

F
i
n
d
a
n
s
w
e
r
s
t
o
y
o
u
r
q
u
e
s
t
i
o
n
s

h
e
r
e







T
h
i
s
e
m
a
i
l
w
a
s
s
e
n
t
i
a
l

m
a
n
o
t
i
f
i
c
a
t
i
o
n
o
n
l
y
a
d
d
r
e
s
s
t
h
a
t
c
a
n
n
o
t
a
c
c
e
p
t
i
n
c
o
m
i

n
g
e
m
a
i
l
.
P
l
e
a
s
e
d
o
n
o
t
r
e
p
l
y
t
o
t
h
i
s
m
e
s
s
a
g
e
.
I
f
y
o
u
h
a
v
e

q
u
e
s
t
i
o
n
s
p
l
e
a
s
e
c
l
i
c
k

h
e
r
e
.

T
o
r
e
a
d
o
u
r
t
e
r
m
s
a
n
d
c
o
n

C O N F I D E N T I A L I T Y S T A T E M E N T :

d
i
t
i
o
n
s
v
i
s
i
t
o
u
r

w
e
b
s
i
t
e

.

This message is intended only for the addressee and may contain

i
n
f
o
r
m
a
t
i
o
n
t
h
a
t
i
s
c
o
n
f
i
d
e
n
t
i
a
l
o
r
p
r
i
v
i
l
e
g
e
d
. U
n
a
u
t
h
o
r
i
z
e

d
u
s
e
i
s
t
r
i
c
t
l
y
p
r
o
h
i
b
i
t
e
d
a
n
d
m
a
y
b
e
u
n
l
a
w
f
u
l
.
I
f
y
o
u
a
r
e
n
o
t

h
e
i
n
t
e
n
d
e
d
r
e
c
i
p
i
e
n
t
,
o
r
t
h
e
p
e
r
s
o
n
r
e
s
p
o
n
s
i
b
l
e
f
o
r
d
e
l
i
v
e
r
i

ng to the intended recipient, you should not read, copy, disclo

s e o r o t h e r w i s e u s e t h i s m e s s a g e , e x c e p t f o r t h e p u r p o s e o f d e l i

very to the addressee. If you have received this email in error,

p
l
e
a
s
e
d
e
l
e
t
e
i
t
a
n
d
i
n
f
o
r
m
t
h
e
s
e
n
d
e
r
i
m
m
e
d
i
a
t
e
l
y
v
i
a
e
m
a
i
l
.

P
r
i
v
a
c
y
S
t
a
t
e
m
e
n
t

I
V
i
s
i
t
t
h
e
C
e
n
t
u
r
i
o
n
C
a
r
d
W
e
b
s
i
t
e
T
o
l
e
a
r
n
m
o
r
e
a
b
o
u
t
e
m
a
i
l
s
e
c
u
r
i

t
y
o
r
r
e
p
o
r
t
a
s
s
u
s
p
i
c
i
o
u
s
e
m
a
i
l
.
p
l
e
a
s
e
v
i
s
i
t
u
s
a
t

a
m
e
r
i
c
a
n
e
x
p
r
e
s
s
c
o
m
/
p
h
i
s
h
i
p
a
t
h
2

015 American Express. All rights reserved American Express uses 3rd party concierge

r
v
i
c
e
p
r
o
v
i
d
e
r
s
w
h
o
a
r
e
n
o
t
a
u
t
h
o
r
i
z
e
d
t
o
a
c
t
o
n
b
e
h
a
l
f
o
f
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
a
n
d
y
o
u
a
c
k
n
o

w
l
e
d
g
e
t
h
a
t
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
i
s
i
n
n
o
w
a
y
r
e
s
p
o
n
s
i
b
l
e
o
r
l
i
a
b
l
e
f
o
r
t
h
e
a
c
t
i
o
n
s
o
f
t
h
e
s
e

vice provider and the only remedy for any claim relating to services or products provided

ed by these service providers is against these service providers and not against American Express

ess. You are responsible for any purchases, shipping charges and / or fees you authorize

. We reserve the right to not open profile and preference data for servicing purposes.

T
h
a
n
k
y
o
u
f
o
r
l
e
t
t
i
n
g
m
e
k
n
o
w
s
h
e
m
a
d
e
i
t
o
k
a
y
!
I
w
o
u
l
d
b
e
h
a
p
p
y
t
o

i
s
s
u
e
a
g
o
o
d
w
i
l
l
c
r
e
d
i
t
o
f
h
e
d
i
f
f
e
r
e
n
c
e
,
f
o
r
t
h
e
i
n
c
o
n
v
e
n
i
e
n
c

e
.
I
W
i
l
l
c
r
e
d
i
t
t
h
e
a
c
c
o
u
n
t
1
0
0
.
0
0
U
S
D
t
o
o
f
f
s
e
t
t
h
e
c
h
a
n
g
e
f
e
e

w
h
i
c
h
w
e
e
x
p
e
c
t
e
d
t
o
b
e
5
0
U
S
D
.
I
a
m
s
o
r
r
y
w
e
c
o
u
l
d
n
o
t
d
o
m
o
r
e
t
o
r
e

solve this issue. Have a great evening Paige McKnight

C
e
n
t
u
r
i
o
n
R
e
l
a
t
i
o
n
s
h
i
p
M
a

n
a
g
e
r



H
o
u
r
s
:
M
o
n
d
a
y
t
h
r
o
u
g
h
F
r
i
d
a
y
9
:
3
0
a
m
t
o
6

: 00pm EST

Viktoryia took the earlier train. They charged her

11 pounds to change it. The most important thing is she got to P a

r
i
s
!
I
g
u
e
s
s
t
h
e
r
e
t
u
r
n
t
i
c
k
e
t
s
h
e
c
a
n
d
e
a
l
w
i
t
h
h
e
r
s
e
l
f
i
f
s
h
e
w

a n t s t o c h a n g e !

S e n t f r o m m y i P h o n e

O n A p r 5 , 2 0 1 8 , a t 1 : 2 6 P M ,

© 2006 The Authors
Journal compilation © 2006 Blackwell Publishing Ltd

A g r e e d r e a d f u l . S h e m a y h a v e j u s t t a k e n t h e o r i g i n a l t r a i n .

-

I, I l l e t y o u k n o w .
T h a n k s a g a i n
S e n t f r o m m y i P h o n e
O n A p r 5

, 2018, at 1:26 PM



[Redacted content]

>wrote:

H
i
L
e
s
l
e
y
:
T
h
i
s
i
s
d
r
e
a
d
f
u
l
n
e
w
s
.
D
o
y
o
u
k

n
o
w
V
i
k
t
o
r
i
y
i
a
'
s
s
t
a
t
u
s
a
n
d
i
f
s
h
e
w
a
s
a
b
l
e
t
o
e
x
c
h
a
n
g
e
h
e
r
e
x
i
s

t
i
n
g
p
e
r
h
a
p
s
a
t
t
h
e
s
t
a
t
i
o
n
?
P
l
e
a
s
e
a
d
v
i
s
e
a
s
s
o
n
a
s
y
o
u
h
e
a
r
a

n
y
t
h
i
n
g
a
n
d
I
w
i
l
l
a
s
s
i
s
t
i
n
a
n
y
w
a
y
t
h
a
t
I
c
a
n
.
I
w
i
l
l
a
l
s
o
e
s
c
a
l
a

t
e
t
h
i
s
i
t
u
a
t
i
o
n
t
o
m
a
n
a
g
e
m
e
n
t
t
o
s
e
e
h
o
w
w
e
s
h
o
u
l
d
d
e
a
l
w
i
t
h
R
a

i
l
E
u
r
o
p
e
g
o
i
n
g
f
o
r
w
a
r
d
.
L
a
s
t
m
i
n
u
t
e
c
h
a
n
g
e
s
w
i
l
l
m
o
s
t
l
i
k
e
l
y

n
e
e
d
t
o
b
e
d
o
n
e
a
b
r
o
a
d
d
i
r
e
c
t
l
y
w
i
t
h
R
a
i
l
E
u
r
o
p
e
a
n
d
t
h
e
r
a
i
l
s
t
a

t
i
o
n
.
P
a
i
g
e
M
c
k
n
i
g
h
t

C
e

n
t
u
r
i
o
n
R
e
l
a
t
i
o
n
s
h
i
p
M
a
n
a
g
e
r









-

-

H
o
u
r
s
:
M
o
n
d
a
y
t
h

r
o
u
g
h
F
r
i
d
a
y
9
:
3
0
a
m
t
o
6
:
0
0
p
m
E
S
T

H
e
P
a
i
g
e
.
S
i
n
c
e
R
a
i
l
E
u
r
o
p

e
h
a
s
s
u
c
h
a
n
a
n
t
i
q
u
a
t
e
d
s
y
s
t
e
m
t
h
e
y
c
o
u
l
d
n
o
t
p
r
o
c
e
s
s
m
y
n
e
w
r
a
i

I
t
t
i
c
k
e
t
i
n
t
i
m
e
a
n
d
s
a
y
t
h
e
y
w
i
l
l
n
o
t
c
h
a
r
g
e
o
u
r
c
a
r
d
. S
e
e
b
e
l
o
w
e

m
a
i
l
f
r
o
m
t
h
e
m
!
T
r
u
l
y
u
n
b
e
l
i
e
v
a
b
l
e
.

S
e
n
t
f
r
o
m
m
y
i
P
h
o
n
e
B
e
g

i
n
f
o
r
w
a
r
d
e
d
m
e
s
s
a
g
e
:

F
r
o
m
.



A series of ten horizontal lines, likely representing a list or a form for additional information.



Four horizontal lines for writing, located to the right of the top-left redaction box.

D

a
t
e
:

A
p
r
i
l
5
,
2
0
1
8
a
t
1
2
:
1
7
:
0
4
P
M
E
D
T

o
:

T



S

u
b
j
e
c
t
:

F
w
d
.



U
R
G
E
N
T
P
U
4
2
8
8
1
1
4
0
p
u
b
l
i
c
O
r
d
e
r
:

S

e
n
t
f
r
o
m
m
y
i
P
h
o
n
e

B

e
g

i n f o r w a r d e d m e s s a g e .

F r o m : P u b l i c U S D O r d e r s A P E B I C C U S D O

r
d
e
r
s
@
r
a
i
l
e
u
r
o
p
e
.
c
o
m
>

D

a
t
e
:
A
p
r
i
l
5
,
2
0
1
8
a
t
1
1
:
0
9
:
5
3
A
M
E
D
T

T

o
:

<

[REDACTED]

S

u
b
j
e
c
t
:

R
e
.

[REDACTED]

URGENT P U 4 2 8 8 1 1 4 0 p u b l i c O r d e r :

T O : J e f f r e y E p s t e i n

F
R
O
M
:
R
a
i
l
E
u
r
o
p
e

R
E
:
4
2
8
8
1
1
4
0

T
h
a
n
k
y
o
u
f
o
r
o
r
d
e
r
i
n
g

o
n
l
i
n
e
w
i
t
h
R
a
i
l
E
u
r
o
p
e
,
i
t
h
a
s
b
e
e
n
o
u
r
p
l
e
a
s
u
r
e
t
o
a
s
s
i

s
t
y
o
u
i
n
b
o
o
k
i
n
g
r
a
i
l
p
r
o
d
u
c
t
s
f
o
r
y
o
u
r
j
o
u
r
n
e
y
.
D
u
e
t
o

t
h
e
c
l
o
s
e
p
r
o
x
i
m
i
t
y
o
f
y
o
u
r
d
e
p
a
r
t
u
r
e
d
a
t
e
,
w
e
w
e
r
e
u
n
a
b

l
e
t
o
f
u
l
f
i
l
l
y
o
u
r
o
r
d
e
r
o
n
l
i
n
e
. T
h
i
s
o
r
d
e
r
h
a
s
b
e
e
n
c
a
n
c

e
l
e
d
.
T
h
e
a
u
t
h
o
r
i
z
e
d
h
o
l
d
o
n
y
o
u
r
c
r
e
d
i
t
c
a
r
d
h
a
s
b
e
e
n
r
e

l
e
a
s
e
d
a
n
d
n
o
t
h
i
n
g
w
i
l
b
e
c
h
a
r
g
e
d
t
o
y
o
u
r
c
r
e
d
i
t
c
a
r
d
.T

h
i
s
g
e
n
e
r
a
l
l
y
t
a
k
e
s
l
e
s
s
t
h
a
n
a
w
e
e
k
t
o
d
i
s
p
l
a
y
o
n
y
o
u
r
b
a

n
k
s
t
a
t
e
m
e
n
t
. Y
o
u
c
a
n
c
o
n
t
a
c
t
y
o
u
r
c
r
e
d
i
t
c
a
r
d
p
r
o
v
i
d
e
r

w
i
t
h
a
n
y
q
u
e
s
t
i
o
n
s
a
b
o
u
t
p
r
e
a
u
t
h
o
r
i
z
a
t
i
o
n
h
o
l
d
s
.Y
o
u
m

a
y
p
u
r
c
h
a
s
e
t
i
c
k
e
t
s
l
o
c
a
l
l
y
i
n
E
u
r
o
p
e
. P
l
e
a
s
e
c
o
n
s
i
d
e
r

U
s
i
n
g
R
a
i
l
E
u
r
o
p
e
f
o
r
f
u
t
u
r
e
b
o
o
k
i
n
g
s
.

T
h
a
n
k
y
o
u
a
g
a
i
n

n
f
o
r
b
o
o
k
i
n
g
o
n
l
i
n
e
w
i
t
h
R
a
i
l
E
u
r
o
p
e
,
a
n
d
p
l
e
a
s
e
v
i
s
i
t
u

s
a
g
g
i
n
a
t

h
t
t
p
:
/
/
r
a
i
l
e
u
r
o
p
e
.
c
o
m

S
i
n
c
e
r
e
l
y
,
M
i
k
e

R
a
i
l
E
u
r
o
p
e
N
o
r
t
h
A
m
e
r
i
c
a

O

r
i
g
i
n
a
l
M
e
s
s
a
g
e
F
o
l
l
o
w
s

F

r
o
m
:

p
u
b
l
i
c
u
s
d
o
r
d
e
r
s
@
r
a
i
l
e
u
r
o
p
e
.
c
o
m

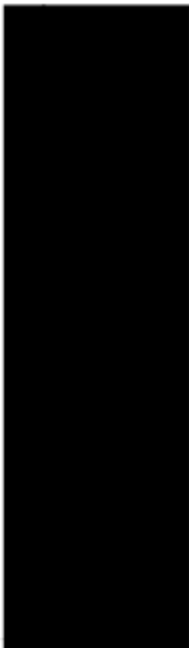
T

o
:

p
u
b
l
i
c
u

s
d
o
r
d
e
r
s
@
r
a
i
l
e
u
r
o
p
e
,
c
o
m

u
b
j
e
c
t



S



U
R
G
E
N
T
P
U
4
2
8
8
1
1
4
0
p
u
b
l
i
c
O
r
d
e
r
:
P
A
I
D
N
O
T
-
C
O
N
F
I
R
M
E
D

D

+ NOT - READY - FOR - PAYMENT
date: April 4, 2018
5:06:17 PM

C
D
T

T
h
a
n
k
y
o
u
f
o
r
b
o
o
k
i
n
g
y
o
u
r
a
i

I
p
r
o
d
u
c
t
s
w
i
t
h
R
a
i
l
E
u
r
o
p
e
!

D
e
a
r
J
e
f
f
r
e
y

E
p
s
t
e
i
n

I
t
h
a
s
b
e
e
n
o
u
r
p
l
e
a
s
u
r
e
t
o
a
s
s
i
s
t
y
o
u
i
n
b
o
o
k

i
n
g
r
a
i
l
p
r
o
d
u
c
t
s
f
o
r
y
o
u
r
j
o
u
r
n
e
y
.

A
s
u
m
m
a
r
y
o
f
y
o
u
r
b
o

o
k
i
n
g
i
s
b
e
l
o
w
.

A
l
l
o
f
y
o
u
r
b
o
o
k
i
n
g
i
n
f
o
r
m
a
t
i
o
n
c
a
n
a

I
s
o
b
e
v
i
e
w
e
d
w
i
t
h
o
u
r

m
o
b
i
l
e
a
p
p

o
r
b
y
l
o
g
g
i
n
g
i
n
t
o
y
o
u

r

c

u

s

t

o

m

e

r

a

c

c

o

u

n

t

.

D

o

n

,

t

h

a

v

e

a

n

a

c

c

o

u

n

t

?

I

t

w

i

I

I

o

n

l

y

t
a
k
e
y
o
u
a
f
e
w
m
i
n
u
t
e
s
t
o

c
r
e
a
t
e
o
n
e
.

W
e
h
o
p
e
y
o
u
r
a
d
v

e
n
t
u
r
e
i
s
a
l
l
y
o
u
d
r
e
a
m
e
d
i
t
w
o
u
l
d
b
e
,
a
n
d
m
o
r
e
!

B
e
s
t
r

e
g
a
r
d
s
,
T
h
e
R
a
i
l
E
u
r
o
p
e
T
e
a
m



I
m
p
o
r
t
a
n
t
:
P
l
e
a
s
e
b
e
a
d
v

i
s
e
d
t
h
a
t
t
h
i
s
e
m
a
i
l
i
s
N
O
T
a
v
a
l
i
d
t
r
a
v
e
l
d
o
c
u
m
e
n
t
. B
e
l
o

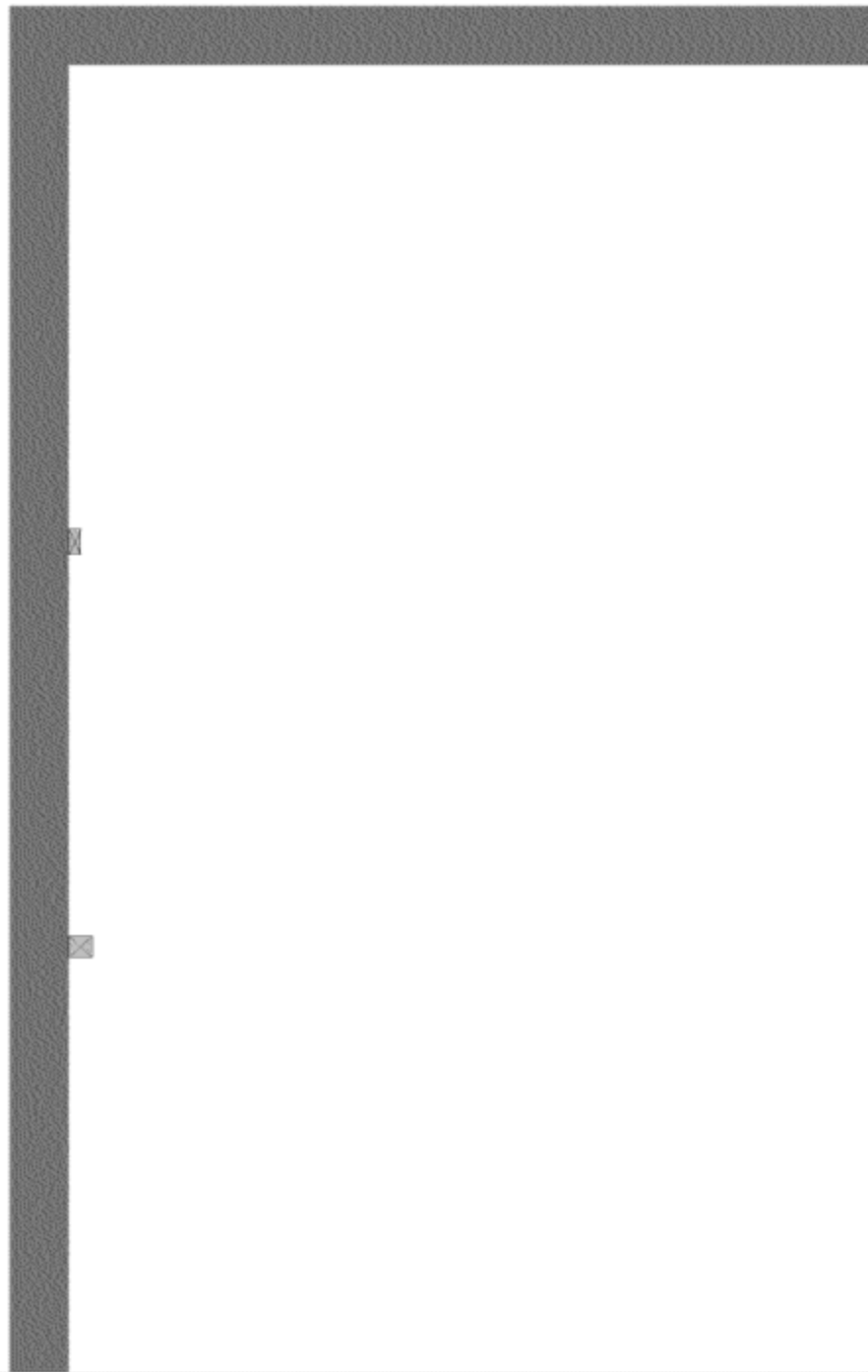
w
y
o
u
w
i
l
l
f
i
n
d
d
e
l
i
v
e
r
y
a
n
d
/
r
e
t
r
i
e
v
a
l
i
n
f
o
r
m
a
t
i
o
n
f
o
r

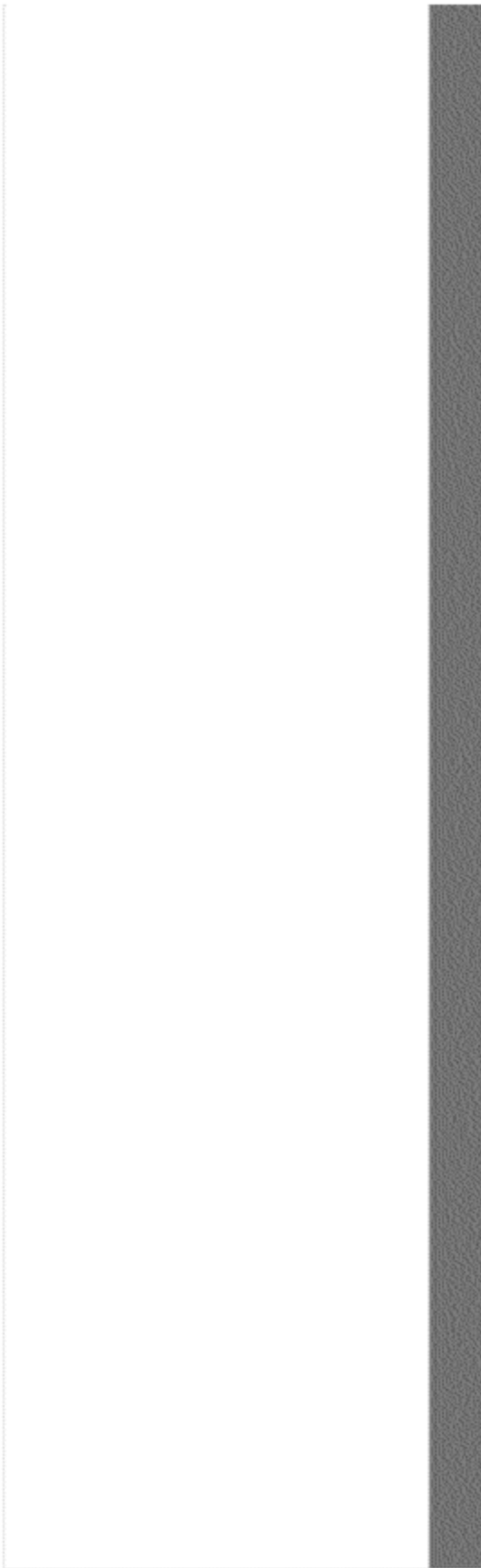
y
o
u
r
t
r
a
v
e
l
d
o
c
u
m
e
n
t
s
.

T
r
a
i
n
T
i
c
k
e
t
s
O
r
d
e
r
S

B
o
o
k
i
n
g
n
u
m
b
e
r
:
4
2
8
8
1
1
4
0

u
m
m
a
r
y





P
r
i
n
t
T
i
c
k
e
t



P
r
o
c
e
s
s
i
n
g
a
n

d
D
e
l
i
v
e
r
y

A
d
m
i
n
i
s
t
r
a
t
i
v
e
F
e
e
s



C
o
n
t
a
c
t
d
e
t
a
i
l
s

B
i
l
l
i
n
g
i
n
f
o
r

S
h
i
p
p
i
n
g
i
n
f
o

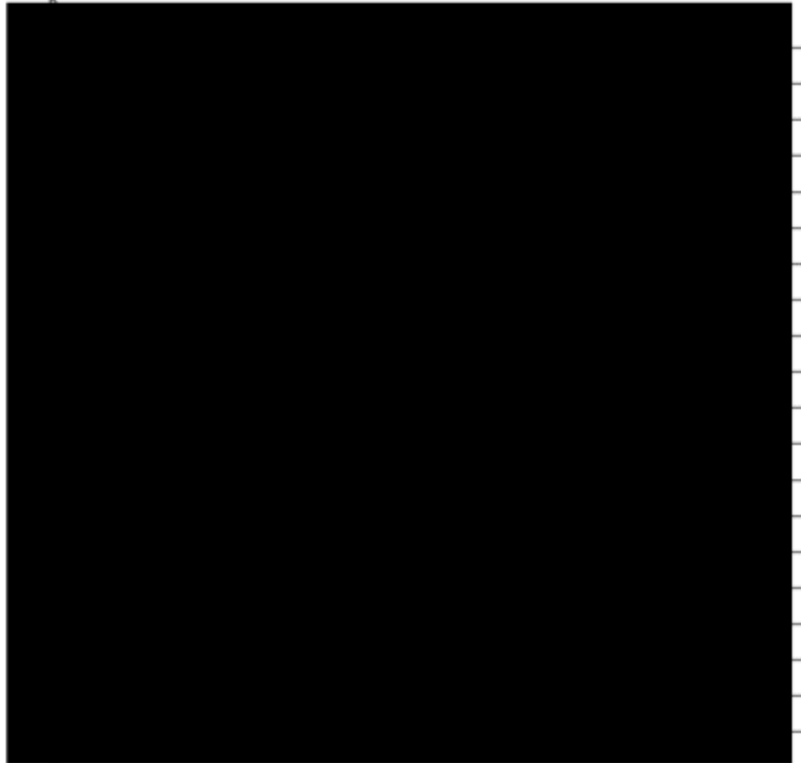
m
a
t
i
o
n

J
e
f
f
r
e
y
E
p
s
t
e
i
n

k

r
m
a
t
i
o
n

J
e
f
f
r
e
y
E
p
s
t
e
i
n



1
2

2
1

	7	2
	5	7
	0	5
	9	0
	8	9
	9	8
	5	9
		5
	9	9
	E	E
	a	a
	s	s
	t	t
	7	7
	1	1
	s	s
	t	t
	S	S
	t	t
	r	r
	e	e
	e	e
	t	t
	1	1
	0	0
	0	0
	2	2
	1	1
	N	N
	e	e
	w	w
	Y	Y
	o	o
	r	r
	k	k
	N	N
	Y	Y
	U	U
	n	n
	i	i
	t	t
	e	e
	d	d
	s	s
	t	

a
t
e
s

t
a
t
e
s

P
a
y
m
e
n
t
d
e
t
a
i
l
s

P
a
y
m
e
n
t

t

y

p

e

:



C

a

r

d

h

o

l

d

e

r

:

J

e

f

f

r

e

y

E

p

s

t

e

i

n

C

a

r

d

n

u

m

b

e

r

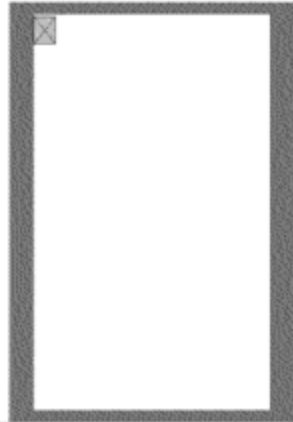
:
*
*
*
*
*
*
*
*
*
*
*
*
*
*
*
4
0
0
9
P
a
y
m
e
n
t
d
a
t
e
:
0
4
/
0
4
/
2
0
1
8

T
r
a
v

e
l
E
x
t
r
a
s
:

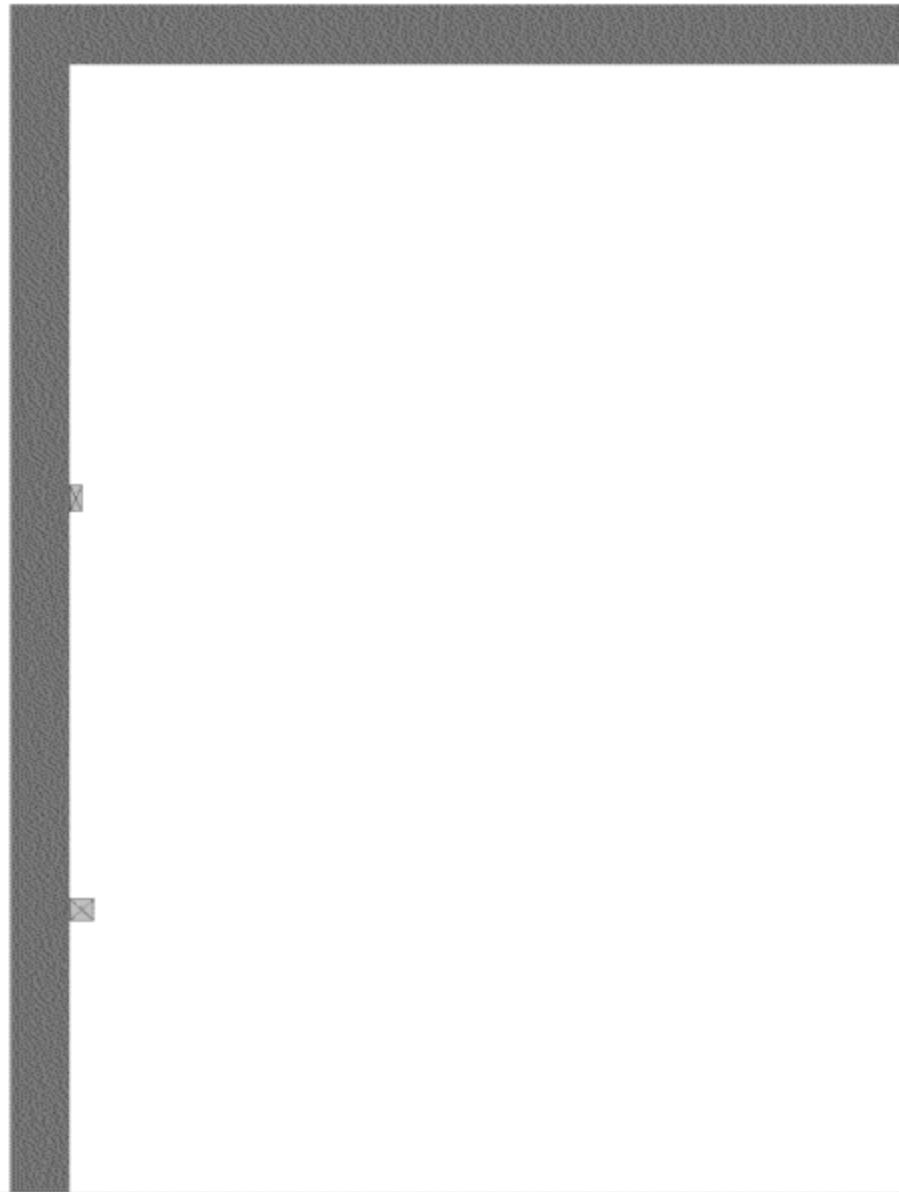


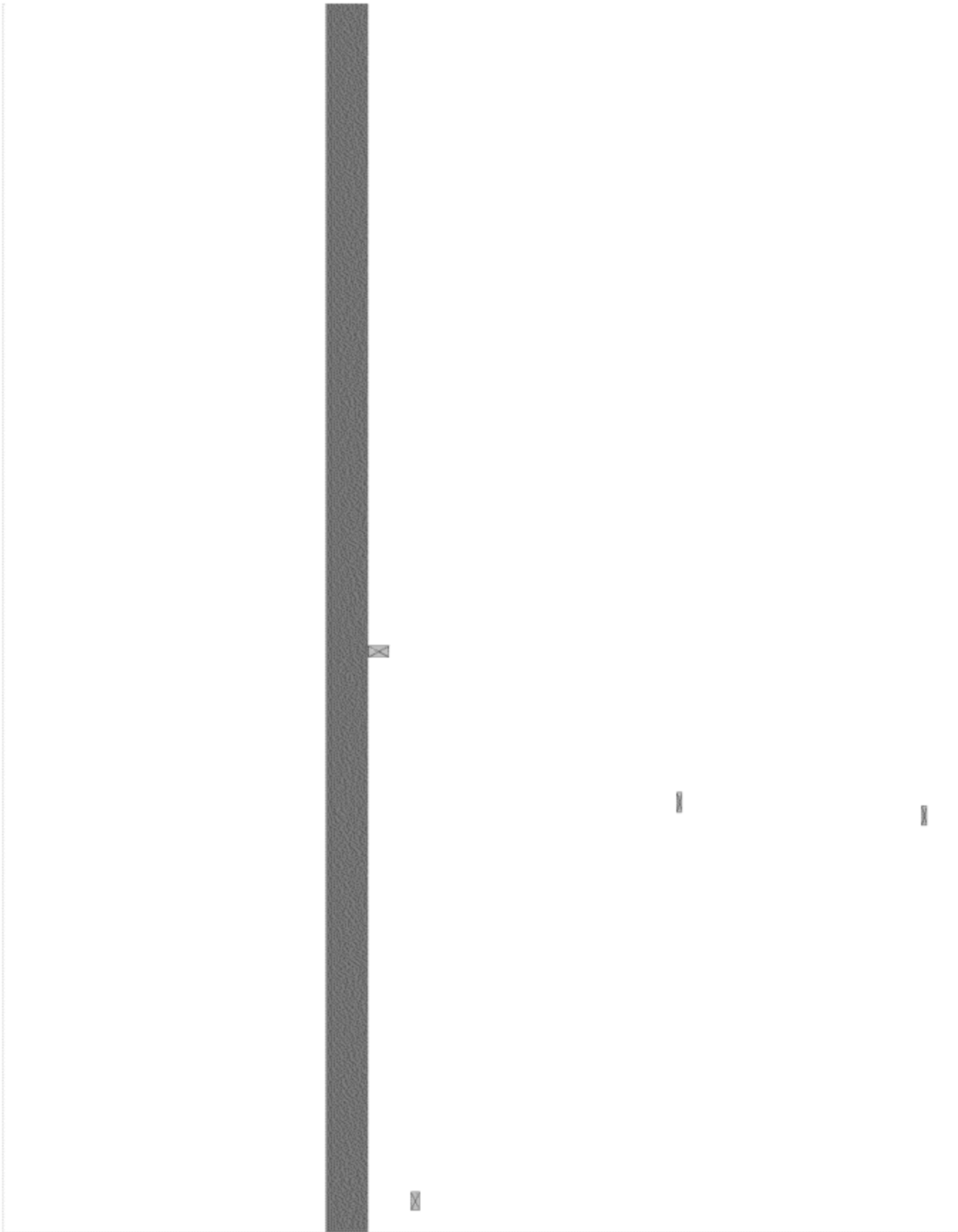
M
o
b
i
l
e
A
p
p

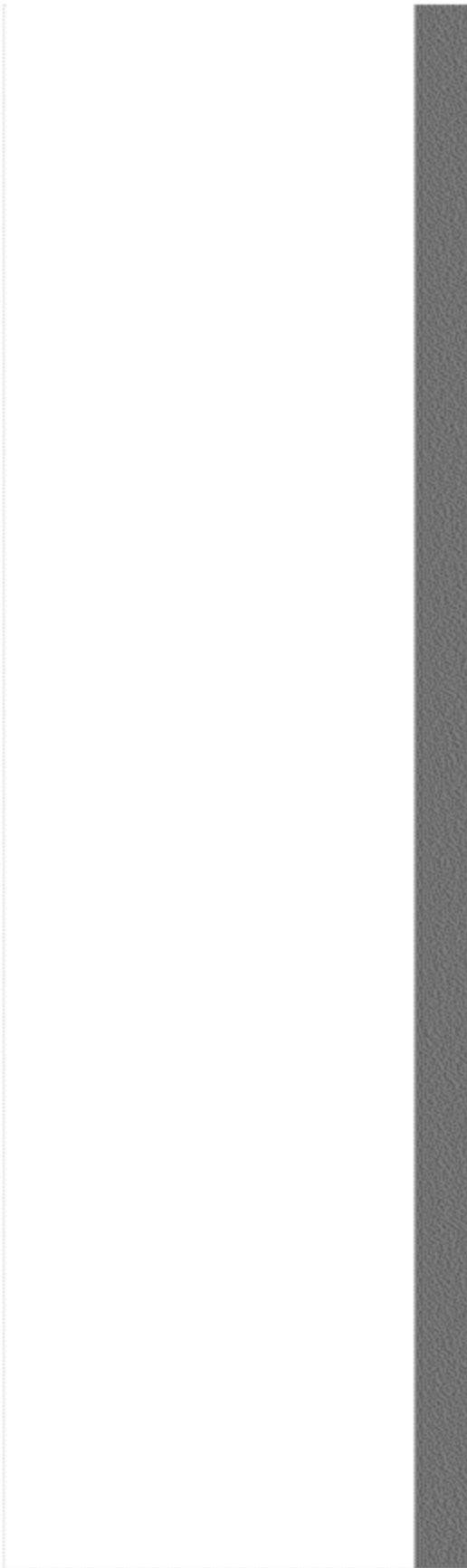


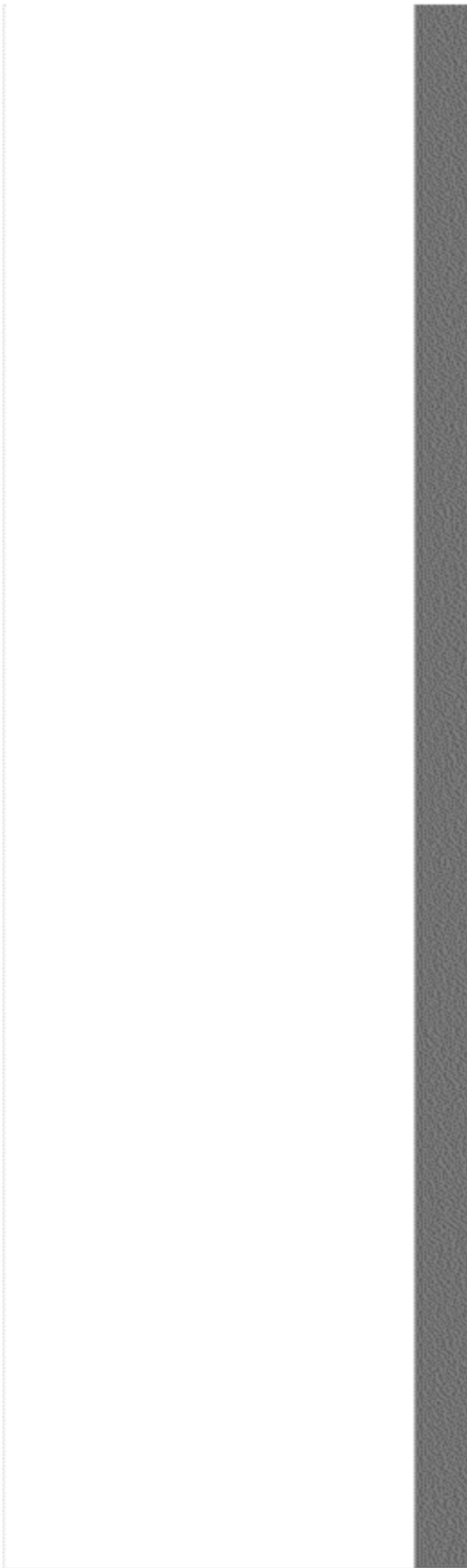
P
r
o
d

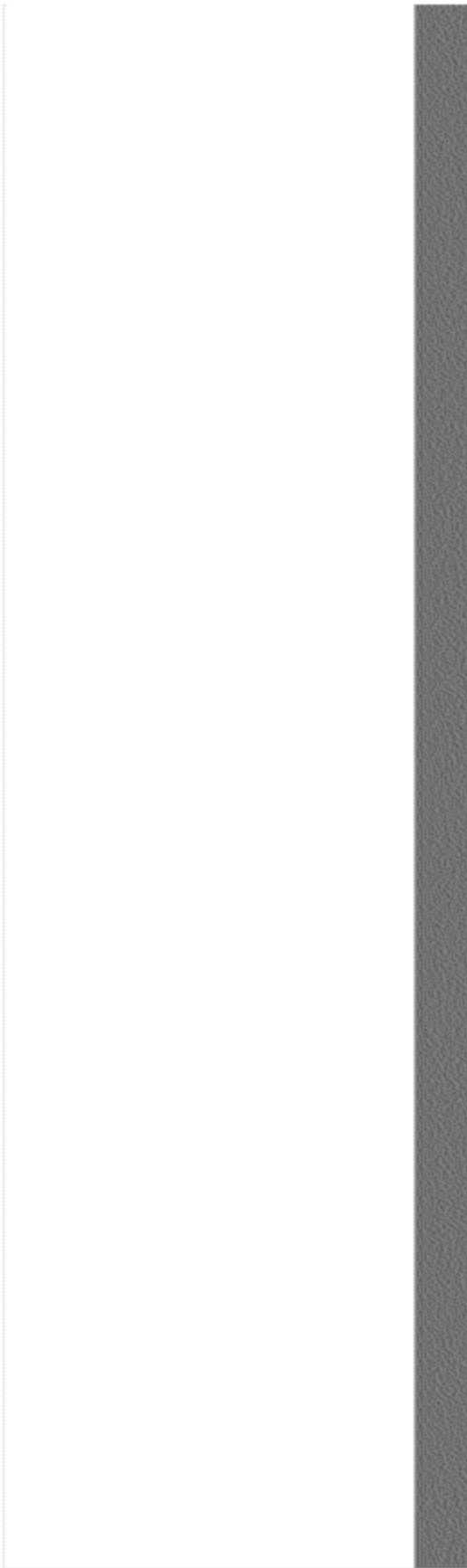
u
c
t
d
e
t
a
i
l
s

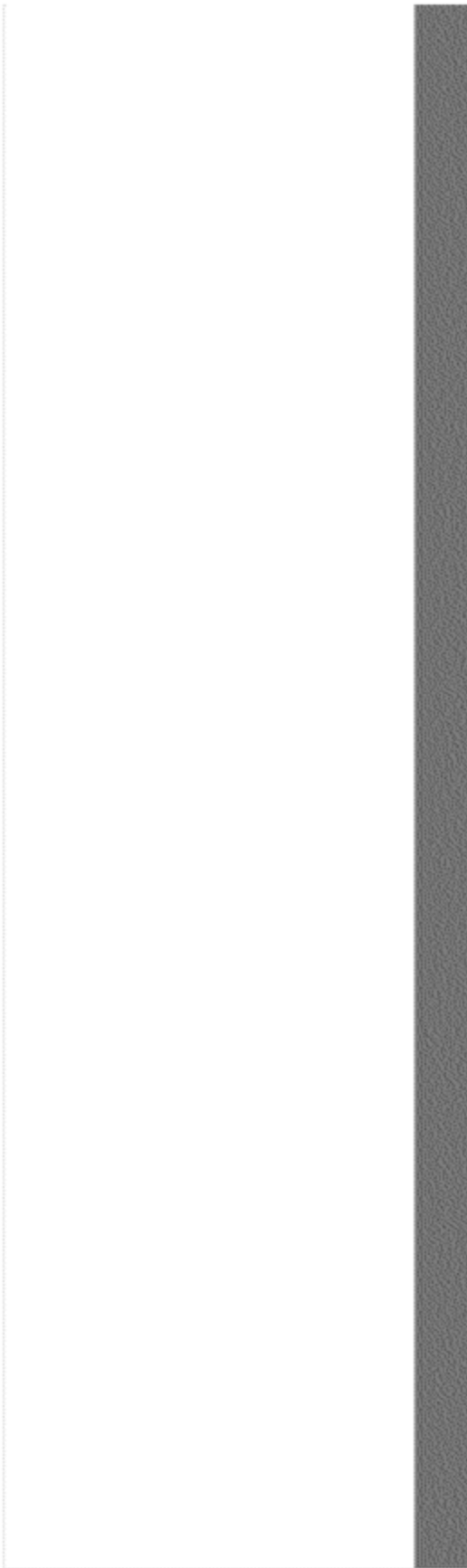


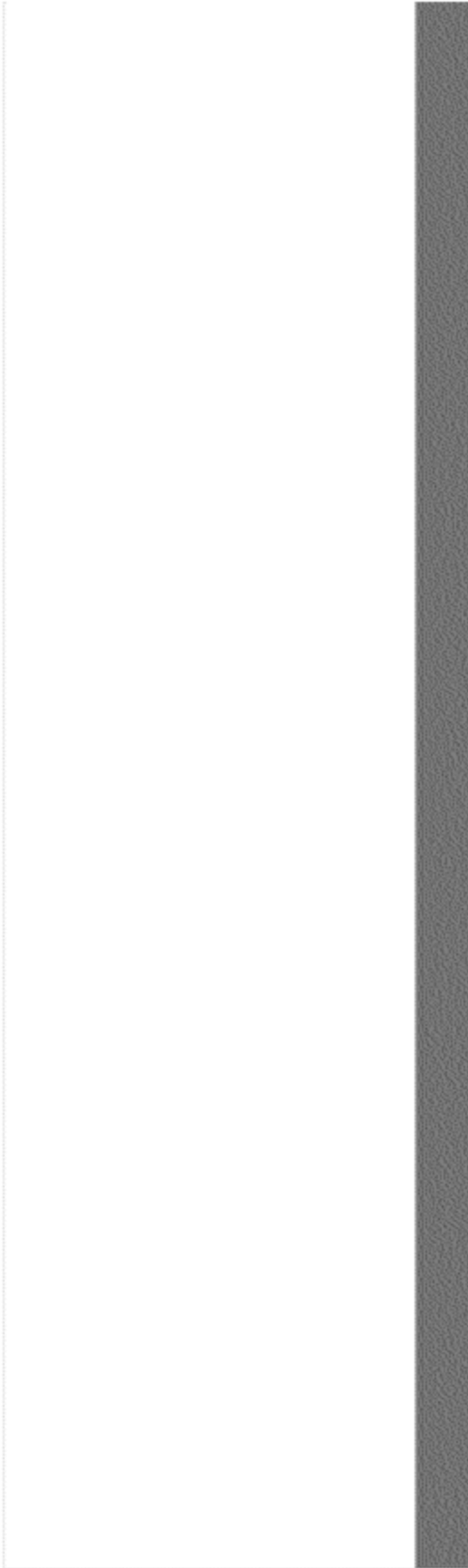


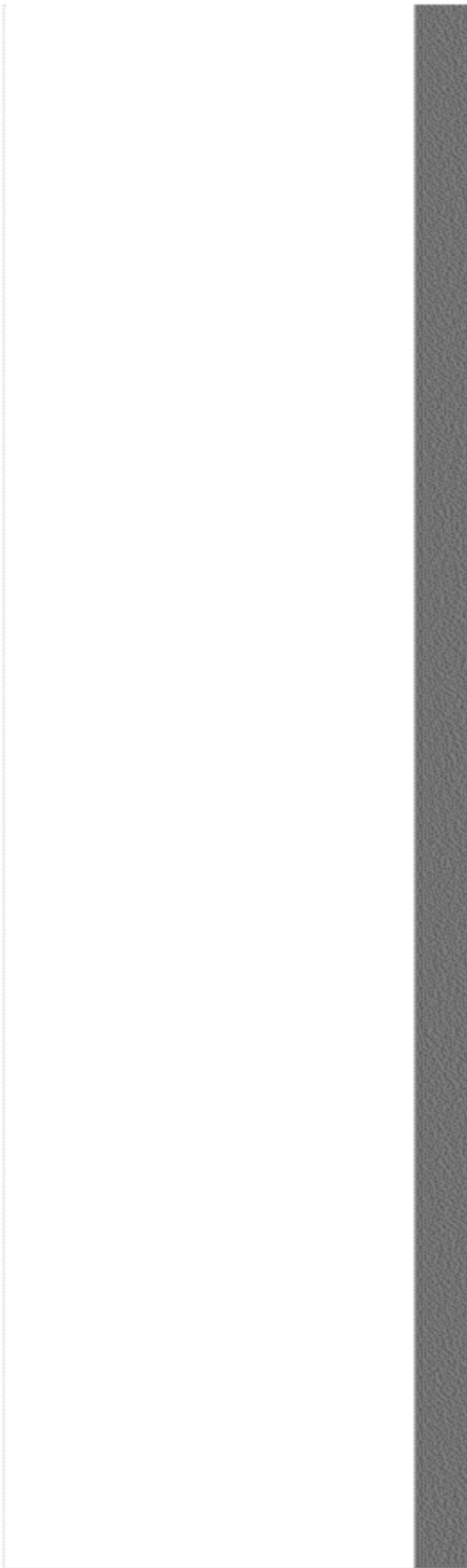


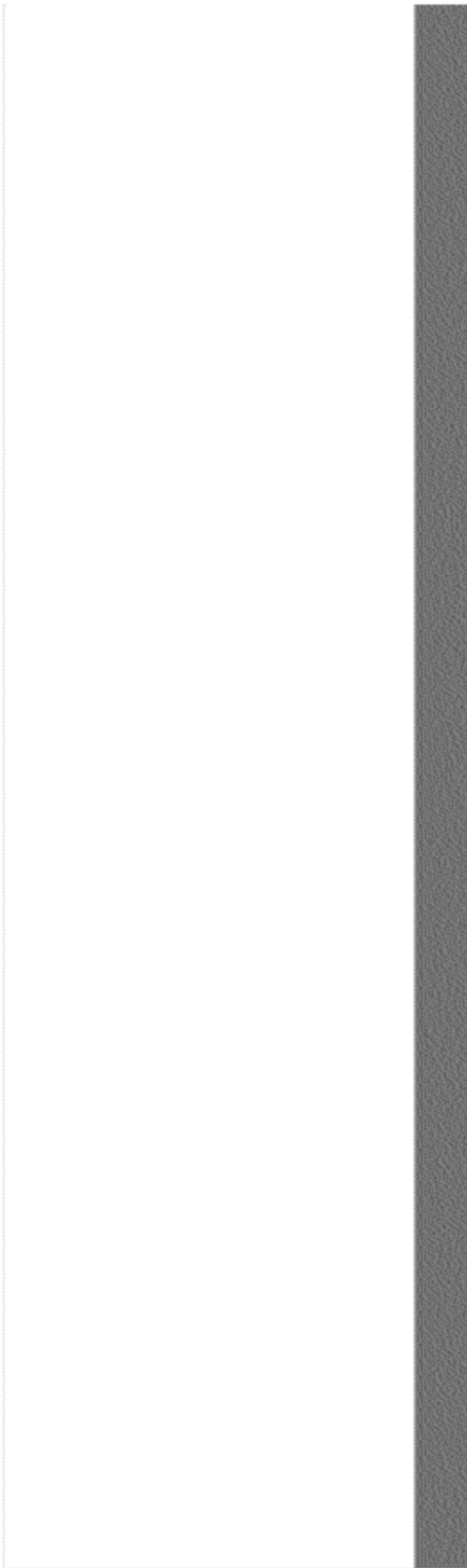


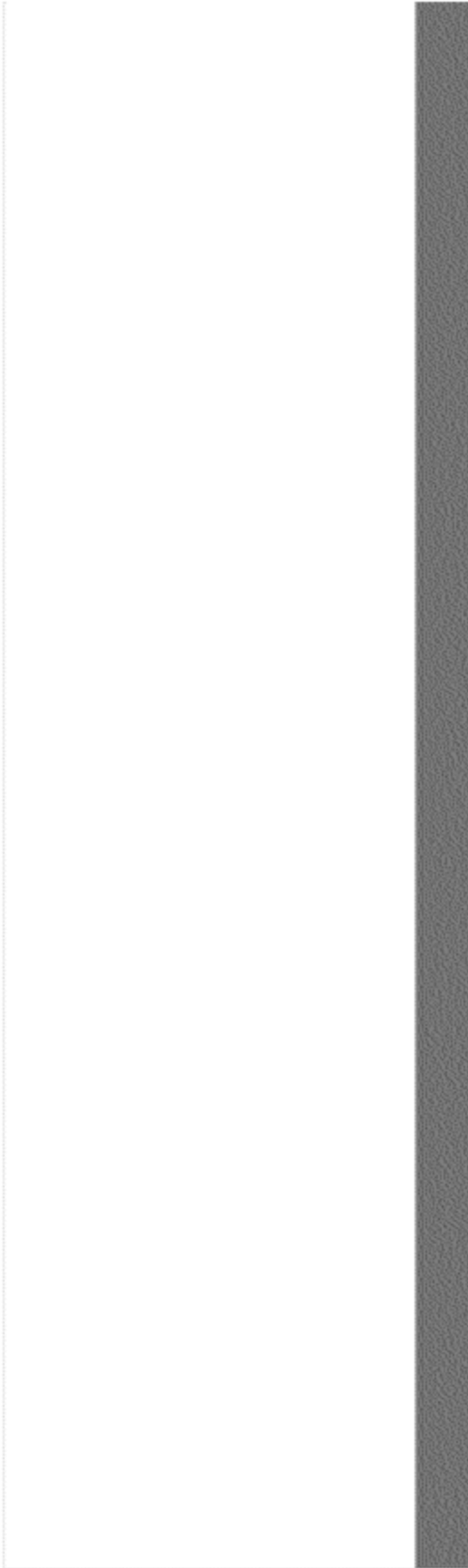


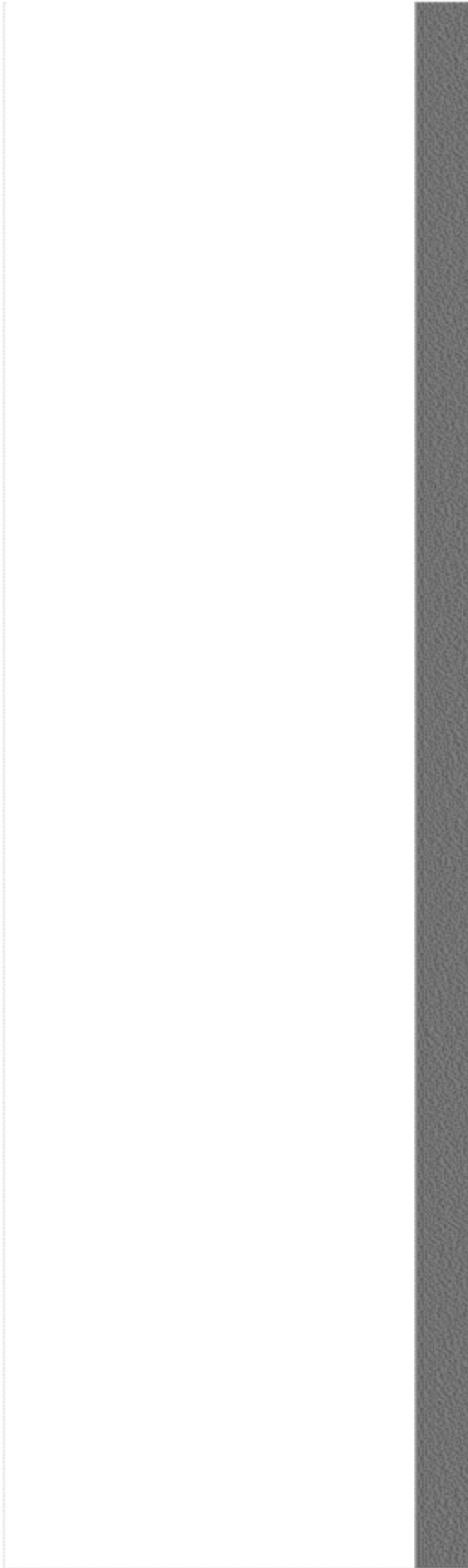


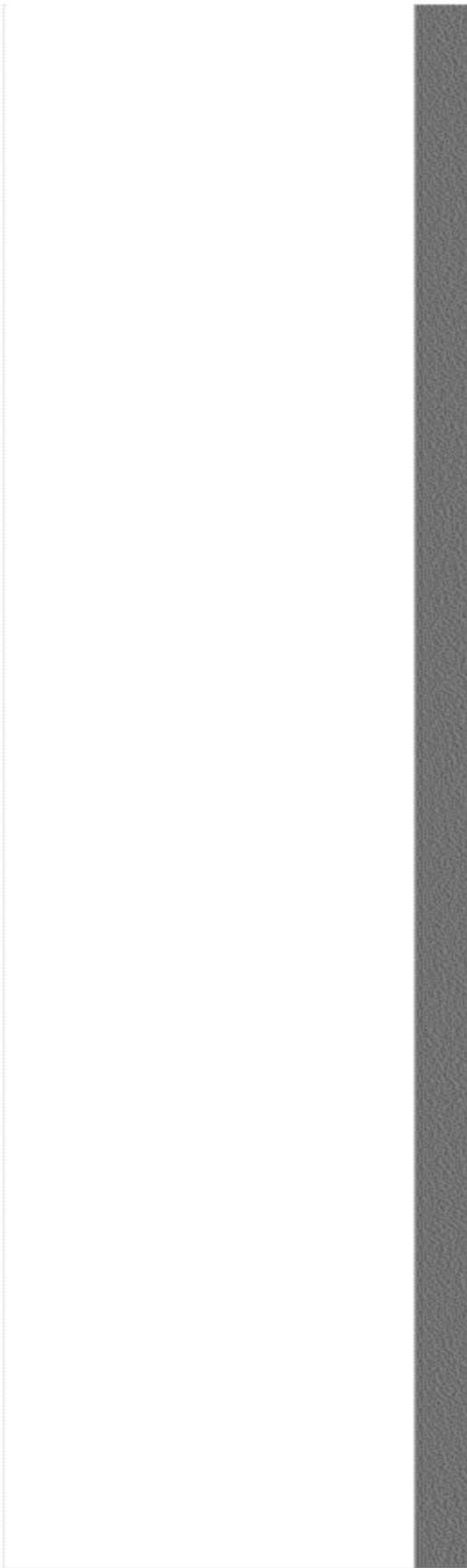


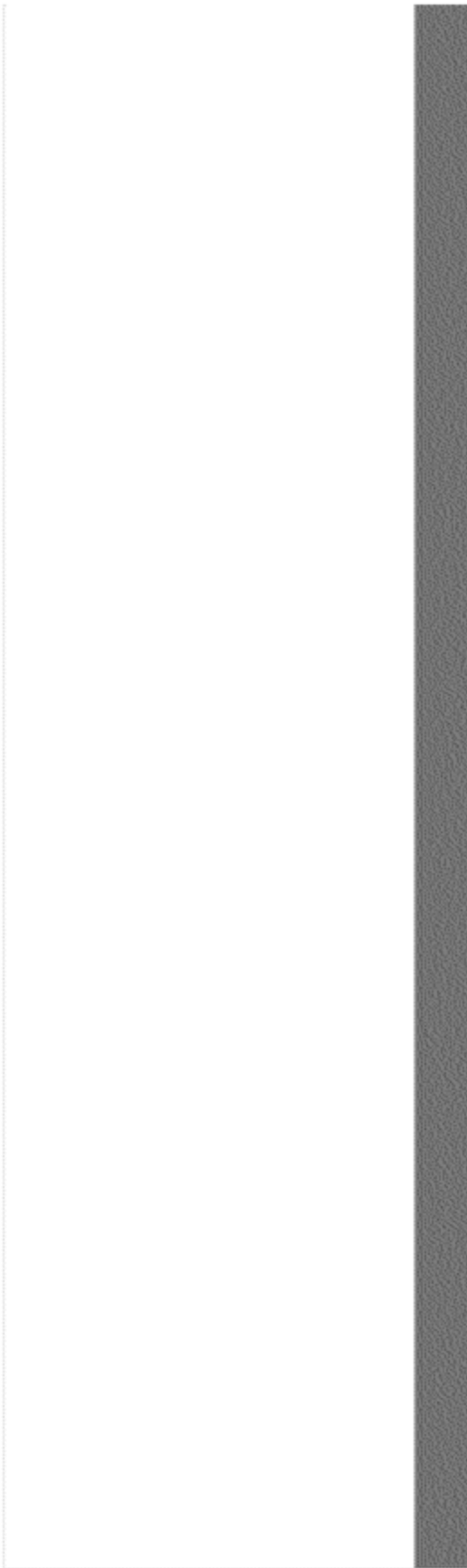


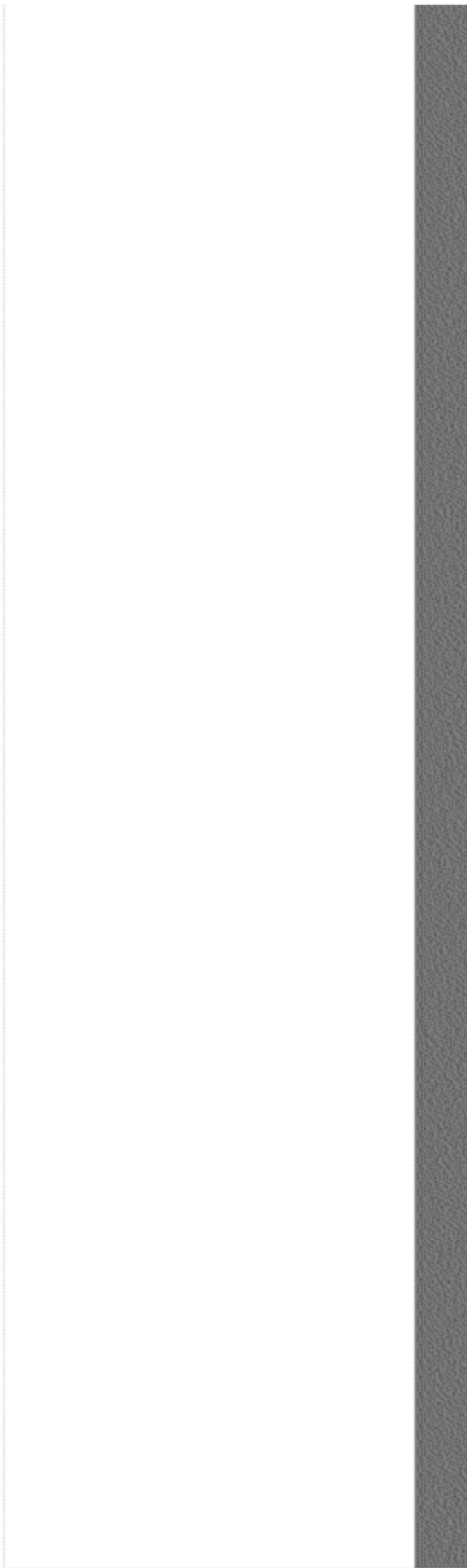


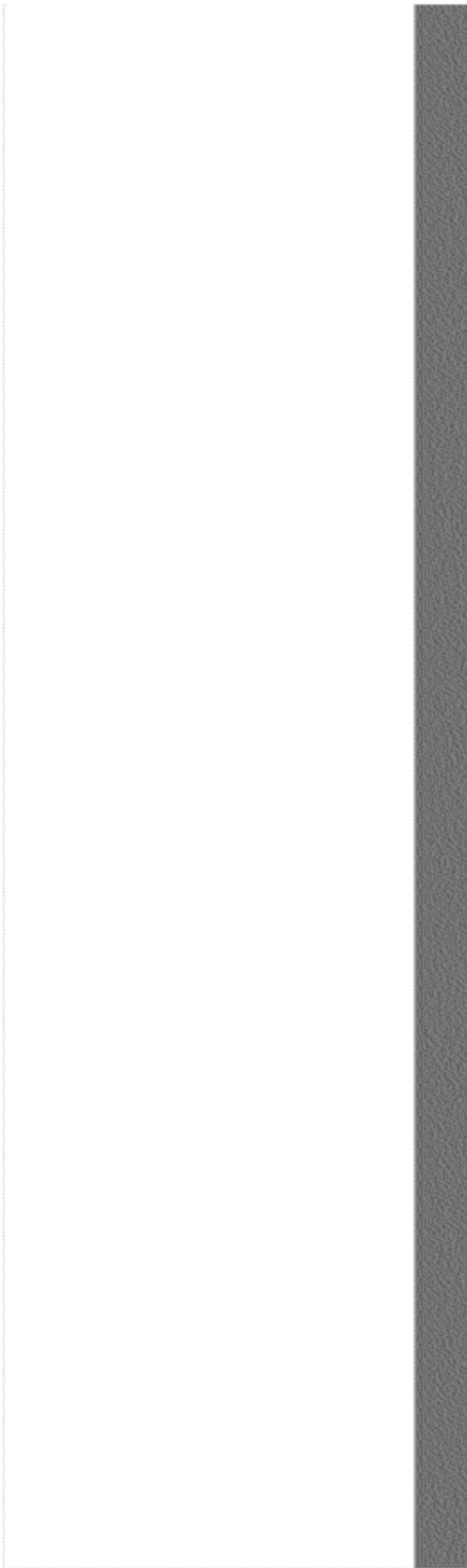


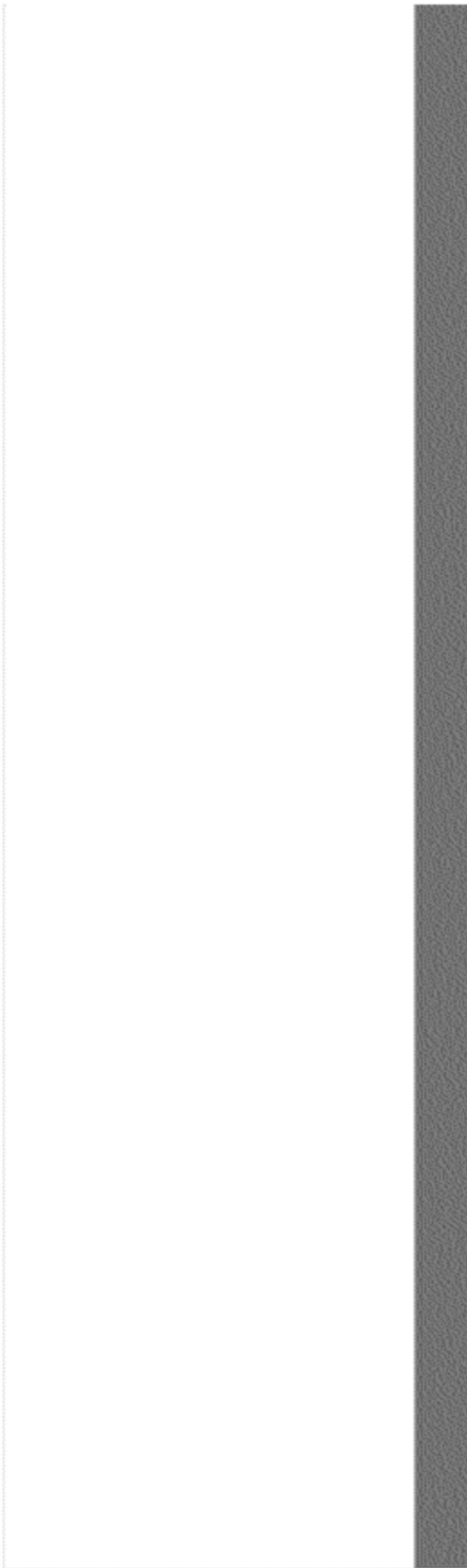


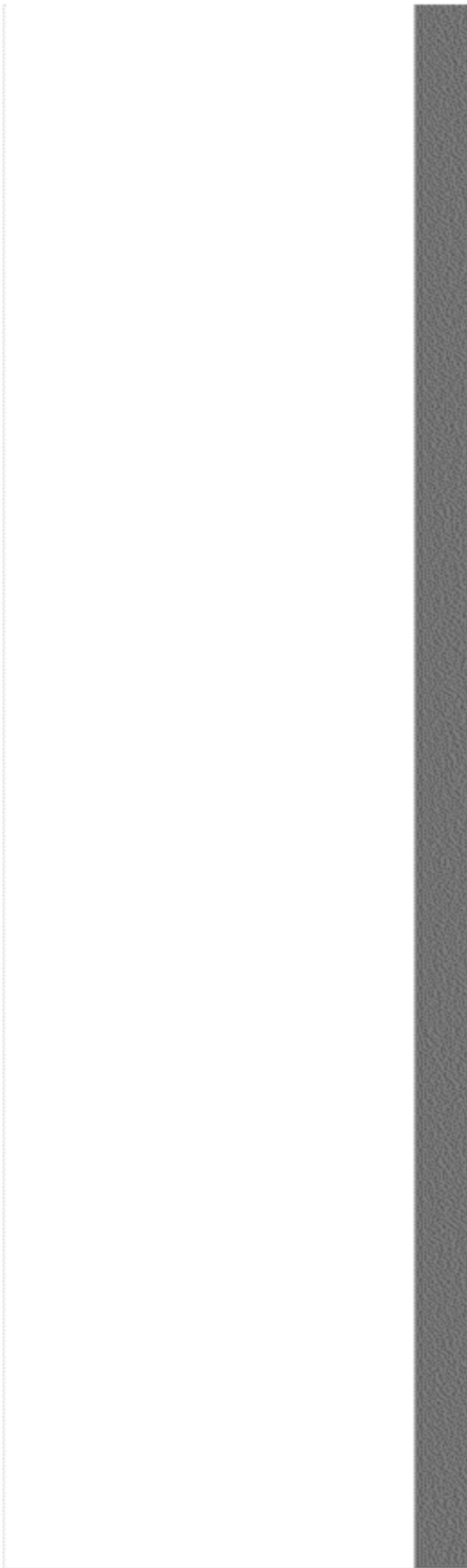


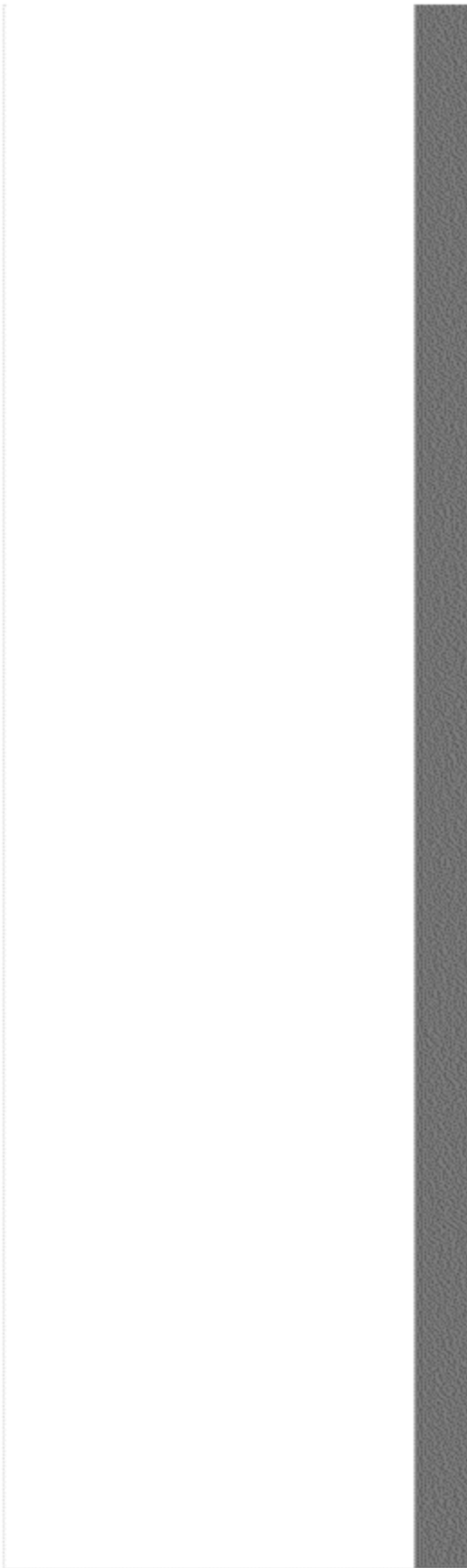


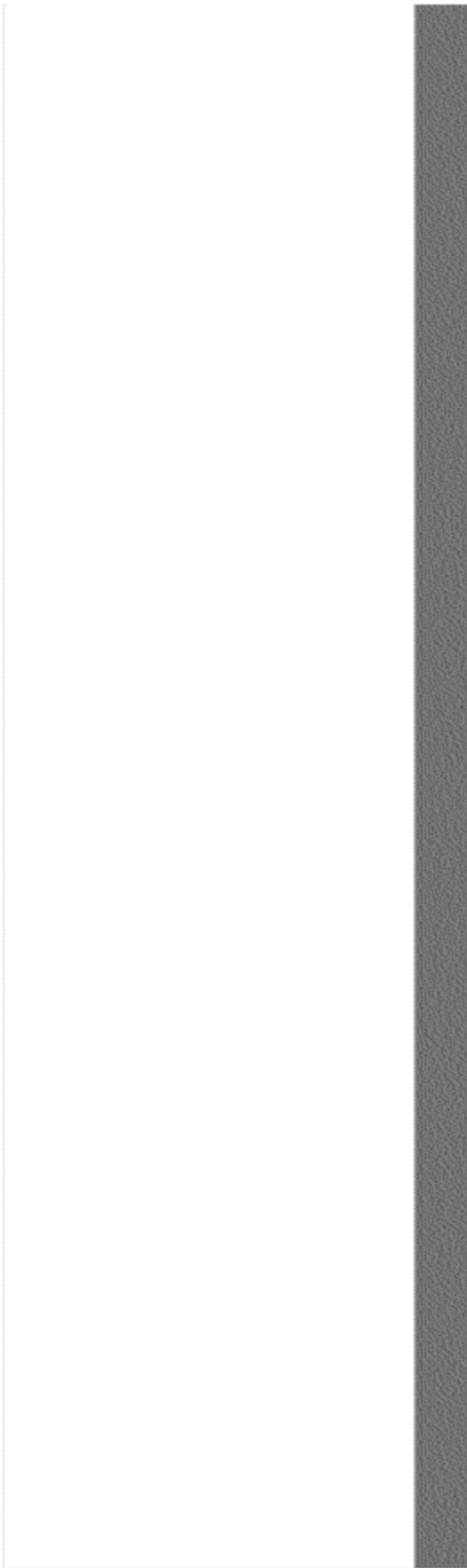














N
e
e
d
a
s
s
i
s
t
a
n
c
e
?



R
e
f
u
n
d
s

R
e
q



C
u
s
t
o
m
e
r

r

u
e
s
t
a
r
e
f
u
n
d

h
e
r
e

v
i
c
e

R
a
i
l
E
u
r
o
p
e
N
o
r
t
h
A
m
e
r
i
c
a
l
i
n
c
.

1
3
5
0
E
.
T
o
u
h
y
A
v
e
.

S
u
i
t
e
2
0
0
0
E

6
0
0
1
8
D
e
s
p
l
a
i
n
e
s

W
e
,
r
e
h
e
r
e
t
o
h
e
l
p
,
c

o
n
t
a
c
t
u
s

h_____
e_____
r_____
e_____



R
a
i
l
P
r
o
t
e
c
t
i
o
n
P
l
a
n

G
e
t
d
e
t
a
i
l
s
o
n
o
u
r
e
x
c
l
u
s
i
v
e
p
l
a

n
h
e
r
e

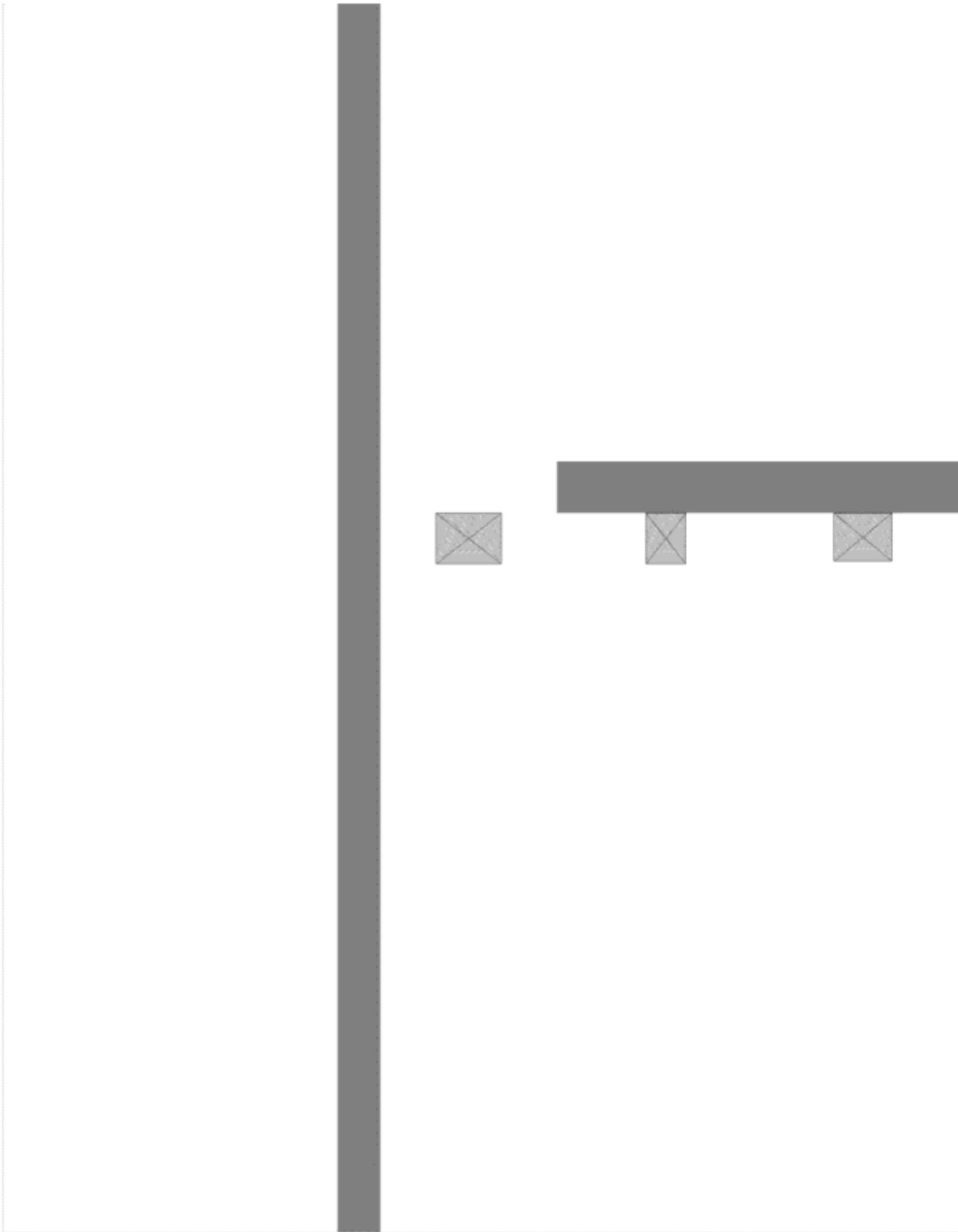


F
A
Q

F
i
n
d
a
n
s
w
e
r
s
t
o
y
o
u
r
q
u
e
s
t
i
o
n
s

h
e
r
e







T
h
i
s
e
m
a
i
l
w
a
s
s
e
n
t
i
a
l

m
a
n
o
t
i
f
i
c
a
t
i
o
n
o
n
l
y
a
d
d
r
e
s
s
t
h
a
t
c
a
n
n
o
t
a
c
c
e
p
t
i
n
c
o
m
i

n
g
e
m
a
i
l
.
P
l
e
a
s
e
d
o
n
o
t
r
e
p
l
y
t
o
t
h
i
s
m
e
s
s
a
g
e
.
I
f
y
o
u
h
a
v
e

q
u
e
s
t
i
o
n
s
p
l
e
a
s
e
c
l
i
c
k

h
e
r
e
.

T
o
r
e
a
d
o
u
r
t
e
r
m
s
a
n
d
c
o
n

C O N F I D E N T I A L I T Y S T A T E M E N T :

d
i
t
i
o
n
s
v
i
s
i
t
o
u
r

w
e
b
s
i
t
e

.

T
h
i
s
m
e
s
s
a
g
e
i
s
i
n
t
e
n
d
e
d
o
n
l
y
f
o
r
t
h
e
a
d
d
r
e
s
s
e
e
a
n
d
m
a
y
c
o
n
t
a
i
n

i
n
f
o
r
m
a
t
i
o
n
t
h
a
t
i
s
c
o
n
f
i
d
e
n
t
i
a
l
o
r
p
r
i
v
i
l
e
g
e
d
. U
n
a
u
t
h
o
r
i
z
e

d
u
s
e
i
s
t
r
i
c
t
l
y
p
r
o
h
i
b
i
t
e
d
a
n
d
m
a
y
b
e
u
n
l
a
w
f
u
l
.
I
f
y
o
u
a
r
e
n
o
t
t

h
e
i
n
t
e
n
d
e
d
r
e
c
i
p
i
e
n
t
,
o
r
t
h
e
p
e
r
s
o
n
r
e
s
p
o
n
s
i
b
l
e
f
o
r
d
e
l
i
v
e
r
i

ng to the intended recipient, you should not read, copy, disclose

s e o r o t h e r w i s e u s e t h i s m e s s a g e , e x c e p t f o r t h e p u r p o s e o f d e l i

very to the address. If you have received this email in error,

p
l
e
a
s
e
d
e
l
e
t
e
i
t
a
n
d
i
n
f
o
r
m
t
h
e
s
e
n
d
e
r
i
m
m
e
d
i
a
t
e
l
y
v
i
a
e
m
a
i
l
.

P
r
i
v
a
c
y
S
t
a
t
e
m
e
n
t

I

V
i
s
i
t
t
h
e
C
e
n
t
u
r
i
o
n
C
a
r
d
w
e
b
s
i
t
e

T
o
l
e
a
r
n
m
o
r
e
a
b
o
u
t
e
m
a
i
l
s
e
c
u
r
i

t
y
o
r
r
e
p
o
r
t
a
s
s
u
s
p
i
c
i
o
u
s
e
m
a
i
l
,
p
l
e
a
s
e
v
i
s
i
t
u
s
a
t

a
m
e
r
i
c
a
n
e
x
p
r
e
s
s
.
c
o
m
/
p
h
i
s
h
i
n
g
.
©
2

0
1
5
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
.
A
l
l
r
i
g
h
t
s
r
e
s
e
r
v
e
d
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
u
s
e
s
3
r
d
p
a
r
t
y
c
o
n
c
i
e
r
g
e
s
e

r
v
i
c
e
p
r
o
v
i
d
e
r
s
w
h
o
a
r
e
n
o
t
a
u
t
h
o
r
i
z
e
d
t
o
a
c
t
o
n
b
e
h
a
l
f
o
f
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
a
n
d
y
o
u
a
c
k
n
o

w
l
e
d
g
e
t
h
a
t
A
m
e
r
i
c
a
n
E
x
p
r
e
s
s
i
s
i
n
n
o
w
a
y
r
e
s
p
o
n
s
i
b
l
e
o
r
l
i
a
b
l
e
f
o
r
t
h
e
a
c
t
i
o
n
s
o
f
t
h
e
s
e
r

v
i
c
e
p
r
o
v
i
d
e
r
a
n
d
t
h
e
o
n
l
y
r
e
m
e
d
y
f
o
r
a
n
y
c
l
a
i
m
s
r
e
l
a
t
i
n
g
t
o
s
e
r
v
i
c
e
s
o
r
p
r
o
d
u
c
t
s
p
r
o
v
i
d

ed by the service provider is against the service provider and not against American Express

ess. You are responsible for any purchases, shipping charges and / or fees you authorize

. We reserve the right to not provide a profile and preference data for servicing in g purposes .