

**To:** Natalia Molotkova[natalia.molotkova@centurion.com]  
**From:** Lesley Groff  
**Sent:** Fri 5/4/2018 5:08:20 PM  
**Subject:** Re: AF# 99 cancelled? (Rec. Loc#OWSYSE)

Ok. If it is the best we can do cause nothing for even exchange issue it.

Sent from my iPhone

On May 4, 2018, at 1:01 PM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

I can do exact same flight on July 5 at \$395.00 add collect (180.00 change fee and 215.00 difference in fare). That is lowest add collect.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sure, let me have a look.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

(877) 877-0987

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Can we please change to sometime in July that will be an even exchange? Week of July 4 sometime?

Sent from my iPhone

On May 4, 2018, at 11:32 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

Perfect.  
Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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let me see if Jeffrey has an opinion...i'll come back to you

On May 4, 2018, at 11:29 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

I will check her out, what date to change flight to?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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She flew Norwegian flights but had accidentally checked into the af flight. What can we do?

Sent from my iPhone

On May 4, 2018, at 11:04 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)>  
wrote:

Thank you, let me know.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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yes...

On May 4, 2018, at 11:03 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

Yes, flight from last night said used. Can you double check with her?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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ok on cancel and rebook...BUT, she is checked in to the flight?...hmmm...did she take her flight last night on Norwegian?can you tell?

On May 4, 2018, at 10:14 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

No, we can only change return flight to something else, has to be done at the same time - canceling and re-booking. By the way, she is checked in to the flight.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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Ok. So can we get credit for unused portion? Thank you for checking!

Sent from my iPhone

On May 4, 2018, at 9:58 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

Flight is not cancelled, expected on time.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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thanks

On May 3, 2018, at 9:54 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

I don't think, it is Air France, let me double check.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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If her flight remains all fine, can we get a credit for the unused portion?

On May 3, 2018, at 9:46 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

My pleasure!!  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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thank you!

On May 3, 2018, at 9:46 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

I will be checking till departure, yes.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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ok thanks...so we check again tomorrow just to be sure...?

On May 3, 2018, at 9:13 AM, Natalia Molotkova  
<[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

From Air France:

**For Friday 04 May we expect to operate 75% of our flight schedule:**

- 80% of long-haul flights
- 65% of medium-haul flights to and from Paris Charles de Gaulle
- 80% of short-haul flights to and from Paris-Orly and French provinces

The update of our flight schedule for this day is currently on going, and will be made public today.

**Her flight is not cancelled:**

AF 099 Originally scheduled departure time 7:40 PM - May 4,2018 Miami (MIA) - United States of America Originally scheduled arrival time 10:40 AM - May 5,2018 Paris (CDG) - FRANCE

- Flight expected on time.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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Checking...

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

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Let me know if they cancel flight AF#99...thanks!

*(Rec. Loc#OWSYSE)*

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