

To: Natalia Molotkova[natalia.molotkova@centurion.com]
From: Lesley Groff
Sent: Fri 5/4/2018 5:08:20 PM
Subject: Re: AF# 99 cancelled? (Rec. Loc#OWSYSE)

Ok. If it is the best we can do cause nothing for even exchange issue it.

Sent from my iPhone

On May 4, 2018, at 1:01 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

I can do exact same flight on July 5 at \$395.00 add collect (180.00 change fee and 215.00 difference in fare). That is lowest add collect.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Sure, let me have a look.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Can we please change to sometime in July that will be an even exchange? Week of July 4 sometime?

Sent from my iPhone

On May 4, 2018, at 11:32 AM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

Perfect.
Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

let me see if Jeffrey has an opinion...i'll come back to you

On May 4, 2018, at 11:29 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

I will check her out, what date to change flight to?
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
natalia.molotkova@centurion.com

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

She flew Norwegian flights but had accidentally checked into the af flight. What can we do?

Sent from my iPhone

On May 4, 2018, at 11:04 AM, Natalia Molotkova <natalia.molotkova@centurion.com>
wrote:

Thank you, let me know.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
natalia.molotkova@centurion.com

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

yes...

On May 4, 2018, at 11:03 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

Yes, flight from last night said used. Can you double check with her?
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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ok on cancel and rebook...BUT, she is checked in to the flight?...hmmm...did she take her flight last night on Norwegian?can you tell?

On May 4, 2018, at 10:14 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

No, we can only change return flight to something else, has to be done at the same time - canceling and re-booking. By the way, she is checked in to the flight.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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Ok. So can we get credit for unused portion? Thank you for checking!

Sent from my iPhone

On May 4, 2018, at 9:58 AM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

Flight is not cancelled, expected on time.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 3, 2018, at 9:54 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

I don't think, it is Air France, let me double check.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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If her flight remains all fine, can we get a credit for the unused portion?

On May 3, 2018, at 9:46 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

My pleasure!!
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

thank you!

On May 3, 2018, at 9:46 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

I will be checking till departure, yes.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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ok thanks...so we check again tomorrow just to be sure...?

On May 3, 2018, at 9:13 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

From Air France:

For Friday 04 May we expect to operate 75% of our flight schedule:

- 80% of long-haul flights
- 65% of medium-haul flights to and from Paris Charles de Gaulle
- 80% of short-haul flights to and from Paris-Orly and French provinces

The update of our flight schedule for this day is currently on going, and will be made public today.

Her flight is not cancelled:

AF 099 Originally scheduled departure time 7:40 PM - May 4,2018 Miami (MIA) - United States of America Originally scheduled arrival time 10:40 AM - May 5,2018 Paris (CDG) - FRANCE

- Flight expected on time.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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Checking...
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

(877) 877-0987

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Let me know if they cancel flight AF#99...thanks!
(Rec. Loc#OWSYSE)

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