

To: [REDACTED]
From: Natalia Molotkova
Sent: Tue 5/8/2018 3:23:34 PM
Subject: Change Karyna/[REDACTED] Flight (Rec. Loc# [REDACTED])

Title: American Express ®

OK. Canceling original outbound with Americans, both of them will have credits with AA of \$767.30 (no change fee), valid till April 30 2019.
Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$441.80.
- Non-refundable, \$150.00 change penalty plus difference in fare.
- Outbound

Wed 09 May - JetBlue 403 - Economy - 3h 56m

Departing: New York John F Kennedy Airport, (JFK) at 10.00am

Arriving: Luis Munoz Marin International Airport, San Juan (SJU) at 1.56pm

Wed 09 May - JetBlue 5984 - Economy - 0h 36m

OPERATED BY CAPE AIR

Departing: Luis Munoz Marin International Airport, San Juan (SJU) at 3.30pm

Arriving: Cyril E. King Airport, St. Thomas (STT) at 4.06pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue Option 1 morning n Jet Blue and Cape Air. We will purchase the tickets outright.
Thanks

Sent from my iPhone

On May 8, 2018, at 9:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, let me ask which is best..

On May 8, 2018, at 9:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, you will get 20% back, will be credit with American Airlines.

New flights I can offer

Jet Blue coach

1 B6 403 09MAY JFK SJU 1000A 0156P

1 B6 /9K 5984 SJU STT 0330P 0406P

OPERATED BY CAPE AIR

1ADT 441.80

TOTAL FARE - USD 883.60

United with SEABORNE AIRLINES

1 UA 1523 09MAY EWR SJU 0745A 1135A - business

1 BB 3534 09MAY SJU STT 1235P 0110P - coach

1ADT 692.90

TOTAL FARE - USD 1385.80

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

do we still get our 20% back in points even though the ticket will not be used?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]>
wrote:

ha! that is [REDACTED]! sorry, that is what we call her here...nick name.

That stinks on the points. So do we pay for the new ticket as if it is a brand new ticket I guess?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]>
wrote:

Who is [REDACTED]? Points are nonrevesible.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 8, 2018, at 9:44 AM, Natalia Molotkova <[REDACTED]>
wrote:

Hi, Lesley, let me have a look.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Jeffrey wants Karyna and [REDACTED] to fly on a shorter flight to STT tomorrow. They are currently on the below...they prefer a shorter flight (probably through San Juan) economy than this first class flight. I don't know what happens to those points we used now...

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date	09 May 2018
Airline	American Airlines
Airline Record Locator	[REDACTED]
Flight/Class	AA 1410 Business Class
Origin	New York La Guardia, La Guardia
Destination	Miami, Miami International
Departing	08:00 AM
Arriving	11:15 AM
Departure Terminal	Terminal B
Estimated Time	3 Hrs 15 Mins
Stops	Non-stop
Seats	3F, 4F
Confirmed	

Flight Information

Date 09 May 2018
Airline **American Airlines**
Airline Record Locator [REDACTED]
Flight/Class **AA 1391 I Business Class**
Origin Miami, Miami International
Destination Charlotte Amalie, Cyril E King Airport
Departing 12:16 PM
Arriving 02:58 PM
Estimated Time 2 Hrs 42 Mins
Stops Non-stop
Seats 6A, 6B
Confirmed

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