

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 5/8/2018 3:24:26 PM  
**Subject:** Re: Change Karyna/[REDACTED] Flight (Rec. Loc#[REDACTED])

Thank you on the Credit info!

Please issue below tickets for Karyna and [REDACTED] as shown below. thanks

On May 8, 2018, at 11:23 AM, Natalia Molotkova

<[REDACTED]> wrote:

OK. Canceling original outbound with Americans, both of them will have credits with AA of \$767.30 (no chan  
Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$441.80.
- Non-refundable, \$150.00 change penalty plus difference in fare.
- Outbound

**Wed 09 May - JetBlue 403 - Economy - 3h 56m**

Departing: New York John F Kennedy Airport, (JFK) at 10.00am

Arriving: Luis Munoz Marin International Airport, San Juan (SJU) at 1.56pm

**Wed 09 May - JetBlue 5984 - Economy - 0h 36m**

OPERATED BY CAPE AIR

Departing: Luis Munoz Marin International Airport, San Juan (SJU) at 3.30pm

Arriving: Cyril E. King Airport, St. Thomas (STT) at 4.06pm

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue Option 1 morning n Jet Blue and Cape Air. We will purchase the tickets outright. Thanks

Sent from my iPhone

On May 8, 2018, at 9:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, let me ask which is best..

On May 8, 2018, at 9:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, you will get 20% back, will be credit with American Airlines.

New flights I can offer

Jet Blue coach

1 B6 403 09MAY JFK SJU 1000A 0156P

1 B6 /9K 5984 SJU STT 0330P 0406P

OPERATED BY CAPE AIR

1ADT 441.80

TOTAL FARE - USD 883.60

United with SEABORNE AIRLINES

1 UA 1523 09MAY EWR SJU 0745A 1135A - business

1 BB 3534 09MAY SJU STT 1235P 0110P - coach

1ADT 692.90

TOTAL FARE - USD 1385.80

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

do we still get our 20% back in points even though the ticket will not be used?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

ha! that is [REDACTED]! sorry, that is what we call her here...nick name.

That stinks on the points. So do we pay for the new ticket as if it is a brand new ticket I guess?

On May 8, 2018, at 9:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Who is [REDACTED]? Points are nonreversible.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 8, 2018, at 9:44 AM, Natalia Molotkova <[REDACTED]> wrote:

Hi, Lesley, let me have a look.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...Jeffrey wants Karyna and [REDACTED] to fly on a shorter flight to STT tomorrow. They are currently on a flight (probably through San Juan) economy than this first class flight. I don't know what happens to those people

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Flight Information

Date	09 May 2018
Airline	<b>American Airlines</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 1410</b>   Business Class
Origin	New York La Guardia, La Guardia
Destination	Miami, Miami International
Departing	08:00 AM
Arriving	11:15 AM
Departure Terminal	Terminal B
Estimated Time	3 Hrs 15 Mins
Stops	Non-stop
Seats	3F, 4F
<b>Confirmed</b>	

### Flight Information

Date	09 May 2018
Airline	<b>American Airlines</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 1391</b>   Business Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	12:16 PM
Arriving	02:58 PM
Estimated Time	2 Hrs 42 Mins
Stops	Non-stop
Seats	6A, 6B
<b>Confirmed</b>	

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