

**To:** Amex Centurian Travel [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 5/2/2018 2:50:21 PM  
**Subject:** Re: Air France might strike-what to do about [REDACTED]'s return May 4? (Rec. Loc#OWSYSE)

Since AF will re protect with Delta/KLM, why don't we check on those airlines? (below from you)  
OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to departure).  
To re-protect without any fees they can only also in case of flight cancellation and they can re-protect with Delta KLM only (nothing with one stop).

On May 2, 2018, at 10:31 AM, Natalia Molotkova

[REDACTED] wrote:

Aeroflot doesn't have direct flight from Miami to Moscow on May 3d.  
No other options cheaper then Lufthansa on Thursday.  
On Friday nothing cheaper than Aeroflot.

Higher fare:

TK 78 04MAY MIA IST 0855P 0315P  
TK 1037 05MAY J IST BUD 0615P 0710P

TOTAL FARE - USD 1199.50  
VALIDATING CARRIER - Turkish Air

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

wow...pricey...The flight you have on hold Friday, is it available on Thursday? Also, is flying through Moscow layover also actually...Any other options for both Thurs and Fri?

On May 2, 2018, at 9:49 AM, Natalia Molotkova [REDACTED] wrote:

1 LH 463 B 03MAY Q MIA FRA 0455P 0800A  
1 LH 1336 B 04MAY F FRA BUD 0900A 1030A

TOTAL FARE - USD 2881.50

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Jeffrey wants to know what Flight is available for Thursday night for [REDACTED]. Please advise. Other than AF o

Sent from my iPhone

On May 2, 2018, at 9:24 AM, Natalia Molotkova <[REDACTED]> wrote:

Thanks. Received

Sent from my iPhone

On May 2, 2018, at 9:24 AM, Natalia Molotkova <[REDACTED]> wrote:

That exactly what I was going to say. just emailed you itinerary.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Ok. Do it. Wish it was longer. I guess it's 6:20am EST so we will know if the strike happens.

Sent from my iPhone

On May 2, 2018, at 9:21 AM, Natalia Molotkova <[REDACTED]> wrote:

We can hold it till May 3 620am and fare went down to \$726.80.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Can we reserve the Flight? If so for how long?

Sent from my iPhone

On May 2, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok. Great. Thanks. We may wait until tomorrow to decide.

Sent from my iPhone

On May 2, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Morning, still pretty open in coach, fare today is \$826.80.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-5:30PM EST

Does the Aeroflot flight on May 4 you found look full ? empty? is price the same as yesterday?

1 SU 111 H 04MAY F MIA SVO 0605P 1210P

1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

On May 1, 2018, at 10:35 AM, Natalia Molotkova <[REDACTED]> wrote:

ok, got it...good to know. thanks

On May 1, 2018, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

Any departure on May 5 will get her to Europe on May 6, no matter which airline.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

ok, not sure that would work...she says she needs to be back May 5th anytime...but that gets her back on M

On May 1, 2018, at 11:30 AM, Natalia Molotkova <[REDACTED]> wrote:

Same as she has on the 4th.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok got it. thanks...I am waiting to find out what Jeffrey wants to do and [REDACTED] is flexibility. Will come back to [REDACTED] she can do? (flight number and time)

On May 1, 2018, at 10:35 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

OK, due to strike AF can refund unused portion only if flight cancelled (they should know 24 hours prior to departure). To re-protect without any fees they can only do so in case of flight cancellation and they can re-protect with Delta. If you want to change return to May 5 now, that is considering voluntary changes, will cost \$151.00

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Thanks

Sent from my iPhone

On May 1, 2018, at 10:30 AM, Natalia Molotkova <[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)> wrote:

We can do different airline on the 4th  
1 SU 111 H 04MAY F MIA SVO 0605P 1210P  
1 SU 2468 H 05MAY J SVO BUD 0555P 0735P

TOTAL FARE - USD 827.40

Calling Air France if they can move to May 5th without fee or cancel May 4th and refund.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks

On May 1, 2018, at 10:03 AM, Natalia Molotkova [REDACTED] wrote:

Sure, let me have a look.

Regards,

Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

HI NATASHA. [REDACTED] has a flight on Air France this Friday May 4...what do you advise we do? Can you give me option for morning of May 5...this says the strike will affect May 3 and 4....but not May 5...

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.